Outstanding Care, Compassionate People, Healthier Communities



Board of Directors Meeting in Public - Cover Sheet

Subject:	Chief Executive's report			Date:	2 nd May 2024	
Prepared By:	Rich Brown, Head of Communication					
Approved By:	Paul Robinson, Chief Executive					
Presented By:						
Purpose						
An update regarding some of the most noteworthy events and Approval						
items over the past month from the Chief Executive's				Assurance	Υ	
perspective.				Update	Υ	
				Consider	Υ	
Strategic Objectives						
Provide	Empower and	Improve health	Continuously	Sustainable	Work	
outstanding	support our	and wellbeing	learn and	use of	collaboratively	
care in the	people to be	within our	improve	resources	with partners in	
best place at	the best they	communities		and estates	the community	
the right time	can be					
Y	Y	Υ	Υ	Y	Υ	
Principal Risk						
PR1 Significant deterioration in standards of safety and care						
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PR4 Failure to achieve the Trust's financial strategy						
PR5 Inability to initiate and implement evidence-based Improvement and innovation						
PR6 Working more closely with local health and care partners does not fully deliver the						
required benefits						
PR7 Major disruptive incident						
PR8 Failure to deliver sustainable reductions in the Trust's impact on climate change						
Committees/groups where this item has been presented before						

None

Acronyms

BAF = Board Assurance Framework

MP = Member of Parliament

NHS = National Health Service

PCN = Primary Care Network

#TeamSFH = Team 'Sherwood Forest Hospitals'

Executive Summary

An update regarding some of the most noteworthy events and items over the past month from the Chief Executive's perspective.

Operational updates

King's Mill Hospital Discharge Lounge opens to help make every bed count

One of the most exciting developments in the Trust from the past month saw the opening of our new multimillion-pound Discharge Lounge at King's Mill Hospital, which opened its doors to its first patients on Monday 22nd April 2024.

The development has been part-funded thanks to investment from the Department of Health and Social Care to create a more positive and comfortable experience for patients once they have received the vital hospital care they need and are preparing to be discharged to wherever they call home.

The new lounge has been specially-designed to improve patient flow in our hospitals by providing increased capacity for 19 beds and around 22 chairs for patients who no longer require a hospital bed. The configuration of the lounge can be tailored, depending on the needs of patients in the lounge at the time.

By providing a comfortable space for patients to wait for the vital medication and transport they need, the Discharge Lounge will also help to ease pressures in our Emergency Department and our wards by ensuring that hospital beds can be freed-up as soon as possible for those that need them most.

We are delighted to be announcing this development here at Sherwood that will play a vital part in ensuring that our patients can access the care they need in the right place at the right time – a key part of <u>our new Trust Strategy</u>.

We look forward to sharing more information about this exciting development in this month's *Outstanding Service* video that we will showcase at this month's Public Board meeting.

Other Trust updates

Trust opens nominations for annual Excellence Awards

Sherwood Forest Hospitals is inviting patients and members of the public to show their appreciation and thank Trust colleagues for the care they and their loved ones have provided by making a nomination for this year's Trust *Excellence Awards*.

Our annual *Excellence Awards* celebrate individual colleagues, teams and volunteers who go above-and-beyond in their roles to make a positive impact on our services, patients, visitors and colleagues through the outstanding care they provide.

While the majority of awards are nominated by Trust colleagues, our 'People's Award' allows the local community who may have received care at one of the Trust's three sites the opportunity to nominate someone and show their appreciation.

The awards are an outstanding opportunity for patients and members of the local community to say 'thank you' to our hardworking Trust staff who have given them outstanding care over the year gone by.

Nominations are now open until midnight on Monday 13th May 2024 for the annual awards, which are entirely funded thanks to the generosity of our corporate and charity sponsors.

Members of the community can make their nominations via the *Excellence Awards* page on our Trust website at www.sfh-tr.nhs.uk/excellence. Paper nomination forms are also available by emailing sfh-tr.communications@nhs.net.



Specialist Admiral Nurse appointed to support families with Dementia

Sherwood Forest Hospitals has recently appointed its first Admiral Nurse in collaboration with Dementia UK, the specialist dementia nurse charity.

Georgina Goulding joined the Trust's Dementia Specialist team to provide life-changing support for families affected by all forms of dementia across our three hospital sites.

Admiral Nurses are specialist dementia nurses that are continually supported and developed by Dementia UK. They are there for families with dementia when needed most; providing health advice, compassionate emotional and psychological support, and improving the quality of life for everyone involved.

Georgina will be working to improve awareness and knowledge among Trust colleagues for when they are caring for people who are living with dementia.



The Dementia Specialist Team already comprises a Specialist Dementia Nurse, Adele Bonsall, and Dementia Support Worker, Carol Hatton, who strive to provide excellent dementia care at Sherwood Forest Hospitals. The team aims to embed a culture of dementia care that puts the person and their loved ones at the forefront, as well as supporting and educating staff to enhance dementia care.

Dementia is an umbrella term for a range of progressive conditions that affect a person's ability to remember, think and speak. It can affect a person at any age but it's more common in people over the age of 65. One in two of us will be affected by dementia — either through caring for a loved one with the condition, developing it ourselves, or both. It is a huge and growing health crisis.

We are delighted to be working with Dementia UK to introduce this new role that will increase support for people living with dementia, their families and those caring for them. We are pleased to welcome Georgina to the team and look forward to the positive differences she will make.

We are looking forward to sharing more information about Georgina's appointment in an *Outstanding Service* video that will be shared with the Trust's Board at a future meeting.

#TeamSFH receives Interim Quality Mark for Preceptorship

On Monday 25th March 2024, Sherwood Forest Hospitals received the Interim Quality Mark for Preceptorship.

Over the last 12 months, we have been busy gathering evidence to demonstrate that our Preceptorship policy aligned with the 10 core criteria to enable us to become accredited.

In 2022, following the release of the National Preceptorship Framework, the Trust's Preceptorship Team reviewed the programme and considered all the recommendations, which include extension to



Preceptorship from six months to one year. This has been a successful transition, with our newly-qualified Registered Nurses now completing The Edward Jenner Leadership in the second half of the programme.

The framework will help to continue to drive outstanding patient care here at Sherwood by providing a framework of good practice and providing a structured and supportive approach for our newly-qualified nursing colleagues to follow as they develop here at Sherwood.

Partnership updates

 Our Clinical Chairs met with Primary Care Network (PCN) Clinical Directors to build relationships and develop a plan for improving the primary secondary care interface, linked to the roll-out of the Trust's new Clinical Strategy.

Trust risk ratings reviewed

The Board Assurance Framework (BAF) Principal Risk 7 – 'A major disruptive incident' – for which the Risk Committee is the lead committee has been scrutinised by the Trust's Risk Committee. The Committee has confirmed that there are no changes to the risk score.

The full and updated Board Assurance Framework (BAF) is next due to be presented at the Public Meeting of the Trust's Board of Directors in June 2024, with its presentation having been deferred from this month's meeting.