

**Board of Directors Meeting in Public - Cover Sheet**

<b>Subject:</b>	Integrated Performance Report – Q3 2023-2024	<b>Date:</b> 1 <sup>st</sup> February 2024			
<b>Prepared By:</b>	Domain leads and Neil Wilkinson, Risk & Assurance Manager				
<b>Approved By:</b>	Executive Team				
<b>Presented By:</b>	Paul Robinson, Chief Executive				
<b>Purpose</b>					
To provide assurance to the Board regarding the Performance of the Trust as measured in the Integrated Performance Report		<b>Approval</b>			
		<b>Assurance</b>			
		<b>Update</b>			
		<b>Consider</b>	X		
<b>Strategic Objectives</b>					
Provide outstanding care in the best place at the right time	Improve health and well-being within our communities	Empower and support our people to be the best they can be	To continuously learn and improve	Sustainable use of resources and estate	Work collaboratively with partners in the community
X	X	X	X	X	X
<b>Principal Risk</b>					
PR1	Significant deterioration in standards of safety and care				X
PR2	Demand that overwhelms capacity				X
PR3	Critical shortage of workforce capacity and capability				X
PR4	Failure to achieve the Trust's financial strategy				X
PR5	Inability to initiate and implement evidence-based Improvement and innovation				
PR6	Working more closely with local health and care partners does not fully deliver the required benefits				
PR7	Major disruptive incident				
PR8	Failure to deliver sustainable reductions in the Trust's impact on climate change				
<b>Committees/groups where this item has been presented before</b>					
Executive Team - 24 <sup>th</sup> January 2024					
<b>Acronyms</b>					
SOF – Single Operating Framework					
<b>Executive Summary</b>					
<p>The Integrated Performance Report (IPR) provides the Board with assurance regarding the performance of the Trust in respect of the performance Indicators allocated to four domains: Quality Care, People and Culture, Timely Care and Best Value Care.</p> <p>This report is for Quarter 3 2023/24. The performance indicators identified on the report are marked as “met” or “not met” via a green tick and red cross, respectively. Further details, including trends and actions to improve, are provided for each standard that is not met.</p> <p>Maintaining good performance against the key indicators contained in the report has been challenging for Trust during the quarter, and for the NHS as a whole. In this winter period urgent care demand has been at its highest ever levels and there have been extensive periods of disruptive Industrial Action. However, the Trust's performance compares favourably across the NHS in key areas of vacancy and sickness absence rates, emergency care access, ambulance turnaround times, cancer and diagnostics.</p> <p>There are a total of 65 indicators reported on the Q3 IPR report (61 in Q2), of those 27 are rated as met (25 in Q2), and 38 are rated as not met (36 in Q2). These are reported by individual Domains as follows:</p>					

**Quality Care**

Of the total 16 indicators (15 in Q2), 11 are rated as met (10 in Q2) and 5 as not met for Quarter 3 (5 in Q2).

**People and Culture**

Of the total 11 indicators (11 in Q2), 5 are rated as met (6 in Q2) and 6 as not met for Quarter 3 (5 in Q2).

**Timely Care**

Of the total 33 indicators (30 in Q2), 8 are rated as met (9 in Q2) and 25 as not met for Quarter 3 (21 in Q2).

**Best Value Care**

Of the total 5 indicators (5 in Q2), 3 are rated as met (0 in Q2) and 2 as not met for Quarter 3 (5 in Q2).

Domain	Total indicators		Met		Not met	
	Q3	Q2	Q3	Q2	Q3	Q2
Quality Care	16	15	11	10	5	5
People and Culture	11	11	5	6	6	5
Timely Care	33	30	8	9	25	21
Best Value Care	5	5	3	0	2	5
<b>Total</b>	<b>65</b>	<b>61</b>	<b>27</b>	<b>25</b>	<b>38</b>	<b>36</b>

**Recommendation**

- The Board of Directors to take assurance for the Performance of the Trust, against the background of the new quarter, including noting the periods of high demand and industrial action.

Appendix 1

