

Direct Line: 01623 672232  
Our Ref: 53685  
E-mail: [sfh-tr.foi.requests@nhs.net](mailto:sfh-tr.foi.requests@nhs.net)

[REDACTED]  
**RE: Freedom of Information Request**

**22<sup>nd</sup> August 2024**

Dear Sir/Madam

With reference to your request for information received on 16<sup>th</sup> January 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold some of the information you have requested. Please accept our apologies for the delay. A response to each part of your request is provided below.

In your request you asked:

1. **Please can you indicate in the table below which services, if any, your organisation procures and advise who currently provides that service.**
2. **Please confirm the current contract end date?**
3. **how many journeys are conducted per annum (including abortions, excluding cancelled)?**
4. **the approximate spend per annum**
5. **please indicate how many months in the previous 12 they achieve their Inbound and Outbound KPI targets.**

Section 21 exempts information that is reasonably accessible to you by other means. The information you require is available here: <https://www.sfh-tr.nhs.uk/media/sv0djzs1/foi-53749-non-emergency-transport-costs-14022024.pdf>  
<https://www.sfh-tr.nhs.uk/media/mnrldzej/foi-53438-spend-on-in-house-specialised-transport-2018-2023-17122023.pdf>

Some of the information is not held. Under Section 16 of the Act we have a duty to provide advice and assistance. Please contact Medirest (Part of the Compass Group UK) [generalenquiries@compass-group.co.uk](mailto:generalenquiries@compass-group.co.uk) who may hold this information.

**If you are answering on behalf of multiple sites / Trusts or geographical areas please state which and if the contracts differ between these please complete a separate table as appropriate.**

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Services Procured	Current Provider	Contract End Date	Patient journeys per annum	Spend per annum	In the previous 12 months, how many times was KPI achieved?		
					INBOUND	OUT Outpatients	OUT Discharges
Non-emergency patient transport							
High Dependency							
Mental Health							
Renal Dialysis							
Taxi Services – staff and/or patients							

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email [sally.brookshanahan@nhs.net](mailto:sally.brookshanahan@nhs.net).

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email [casework@ico.org.uk](mailto:casework@ico.org.uk).

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If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email [sfh-tr.foi.requests@nhs.net](mailto:sfh-tr.foi.requests@nhs.net).

Yours faithfully

### Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.

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