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Nottinghamshire
NG17 4JL

20th December 2024

Tel: 01623 622515
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[REDACTED]

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference: Hosting

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold some of the information you have requested. A response to each part of your request is provided below. Please accept our sincere apologies for the delay.

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FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?	Sherwood Forest Hospitals NHS Foundation Trust receives its Information Technology and Communication services from Nottinghamshire Health Informatics Service (NHIS) on an annual rolling contract. The service is provided under a block Service Level Agreement. NHIS is hosted by Sherwood Forest Hospitals and provides network infrastructure, maintenance and support for laptops and desktop devices and operates local Dedicated Datacentres Managed Environment.			
2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?	Information Communication and Technology services are provided by Nottinghamshire Health Informatics Service, who are hosted by Sherwood Forest Hospitals NHS Foundation Trust.			
3. What is the annual contract value for each contract?	Information and communications technology services are provided to the Trust by Nottinghamshire Health Informatics Service (NHIS) under an annual rolling block contract. These Information and communications technology services include desktop support and maintenance, network infrastructure, cyber			

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Home, Community, Hospital.

	security and service desk support. Nottinghamshire Health Informatics Service (NHIS) is hosted by Sherwood Forest Hospitals NHS Foundation Trust. Nottinghamshire Health Informatics Service (NHIS) provides Information and communications technology services across a number of partners (General Practice, NHS Nottinghamshire ICB) and other customers under a Partnership Agreement. As these shared services are provided across a number of partners and customers we are unable to break this down by individual organisation.			
4. What type of cloud environment? Private Cloud/Public Cloud/ Hybrid	NHIS effectively provide a Private Cloud to Sherwood Forest Hospital NHS Foundation Trust.			
5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.	01/04/24			
6. What is the actual expiry date of the contract agreement? If there are more than one contract please	31/03/25			

provide me with the expiry date for each contract.				
7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.	Nottinghamshire Health Informatics Service is an NHS Organisation providing all IT Support Services to Sherwood Forest Hospitals via a block contract under a Partnership Agreement. The contract with Nottinghamshire Health Informatics Service renews each Financial Year.			
8. What is the contract period in years? Please include whether the agreement has any extension periods?	Nottinghamshire Health Informatics Service is an NHS Organisation providing all IT Support Services to Sherwood Forest Hospitals via a block contract under a Partnership Agreement. The contract with Nottinghamshire Health Informatics Service renews each Financial Year.			
9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,	The Information and communications technology services include desktop and end user support and maintenance, server infrastructure, network infrastructure, cyber security and service desk support, IT project Management and Training Services.			
10. Can you please provide me with the contract officer responsible for this contract?		Yes	Section 40(2) staff personal information	Names, job titles (other than that of our board of directors) and email addresses constitute personal data.

<p>Complete contact details if possible name, title, contact email and number.</p>				<p>Section 40(2) provides that personal data is exempt information if one of the conditions set out in section 40(3) is satisfied. In our view, disclosure of this information would breach the data protection principles contained in the General Data Protection Regulations and Data Protection Act 2018</p> <ul style="list-style-type: none"> • The reasonable expectations of the employees given their positions; Sherwood Forest Hospitals NHS Foundation Trust considered that none of the individuals would have a reasonable expectation that their personal data would be disclosed; • The consequences of disclosure; and • any legitimate public interest in disclosure. <p>Section 40(2) is an absolute exemption and therefore not subject to the public interest test</p>
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I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.