



Sherwood Forest Hospitals NHS Foundation Trust

HSJ TRUST OF THE YEAR 2020

Healthier Communities,
Outstanding Care

Mid-Nottinghamshire
Integrated Care Partnership

Creating happier, healthier communities together





About us

- Shortlisted in 2019 and 2020 for HSJ Trust of the Year
- Acute and Community Trust in Nottinghamshire
- 90% of our services delivered at King's Mill Hospital which is rated Outstanding by the CQC
- 5,500 people employed by the trust, 600 volunteers and strong community support

Emergency Department colleagues, June 2020



Our Example - Hardship fund HSJ most read story 2020

“I just want to thank you from the bottom of my heart. I was able to go food shopping and do a huge shop, and I think I have enough left to get my husband’s car fixed too. I honestly don’t know what I would have done without any food in. Your kindness has not gone unnoticed and it means the world to myself and my family”

Anonymous Team SFH colleague

2. Our community response to Covid

- We are the lead provider in the Mid Nottinghamshire Integrated Care Partnership
- 15 health, care and voluntary organisations working with citizens to create happier, healthier communities
- Shared goal to reduce differences in healthy life expectancy by three years
- Formed a provider collaborative with Nottinghamshire Healthcare NHS FT





Our Example - The first 24/7 vaccine centre in the NHS

‘I felt so much more comfortable attending in the early hours when less people were in the hub’

Patient (shielding since March 2020)

- 847 people vaccinated overnight in the first 48 hours

Vaccination Hub King's Mill Hospital 22 February 2021
Susan Moon of Enderby Crescent, Mansfield receiving her vaccination from Maxine Carr, Health Care Assistant King's Mill Hospital

3. Most improved NHS Trust over the last five years - Culture

- Real change does not happen overnight
- We look after the people who look after the people
- In 2015 Sherwood was 129/142 in NHS staff survey and in 2019 we were 16/142. Improved by 113 places - most in the NHS
- Only eight trusts have improved every year between 2015 and 2019
- And 2020 is even better...



3. Most improved NHS Trust over the last five years - Patient outcomes

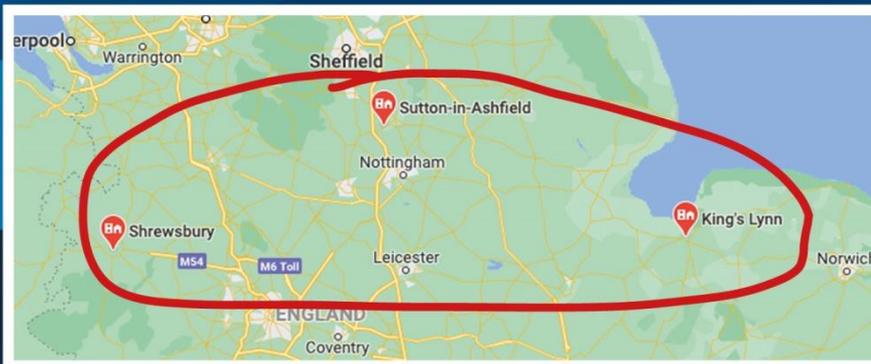
| Sherwood Forest Trust Ratings | Safe | Effective | Caring | Responsive | Well-Led | Overall |
|-------------------------------|------------|----------------------|-------------|----------------------|------------|------------|
| 2015 Overall | Inadequate | Requires Improvement | Good | Requires Improvement | Inadequate | Inadequate |
| 2020 Overall | Good | Good | Outstanding | Good | Good | Good |

| King's Mill Hospital Ratings | Safe | Effective | Caring | Responsive | Well-Led | Overall |
|------------------------------|------------|----------------------|-------------|----------------------|-------------|-------------|
| 2015 Overall | Inadequate | Requires Improvement | Good | Requires Improvement | Inadequate | Inadequate |
| 2020 Overall | Good | Good | Outstanding | Good | Outstanding | Outstanding |

- A positive open culture is the most important driver of safe care
- 2015 Sherwood Forest Hospitals NHS FT rated Inadequate and in Special Measures
- 2020 King's Mill Hospital (where 90% of all our services are based) is the only NHS hospital to move from Inadequate and Special Measures to Outstanding – over three CQC visits

More than a DGH...

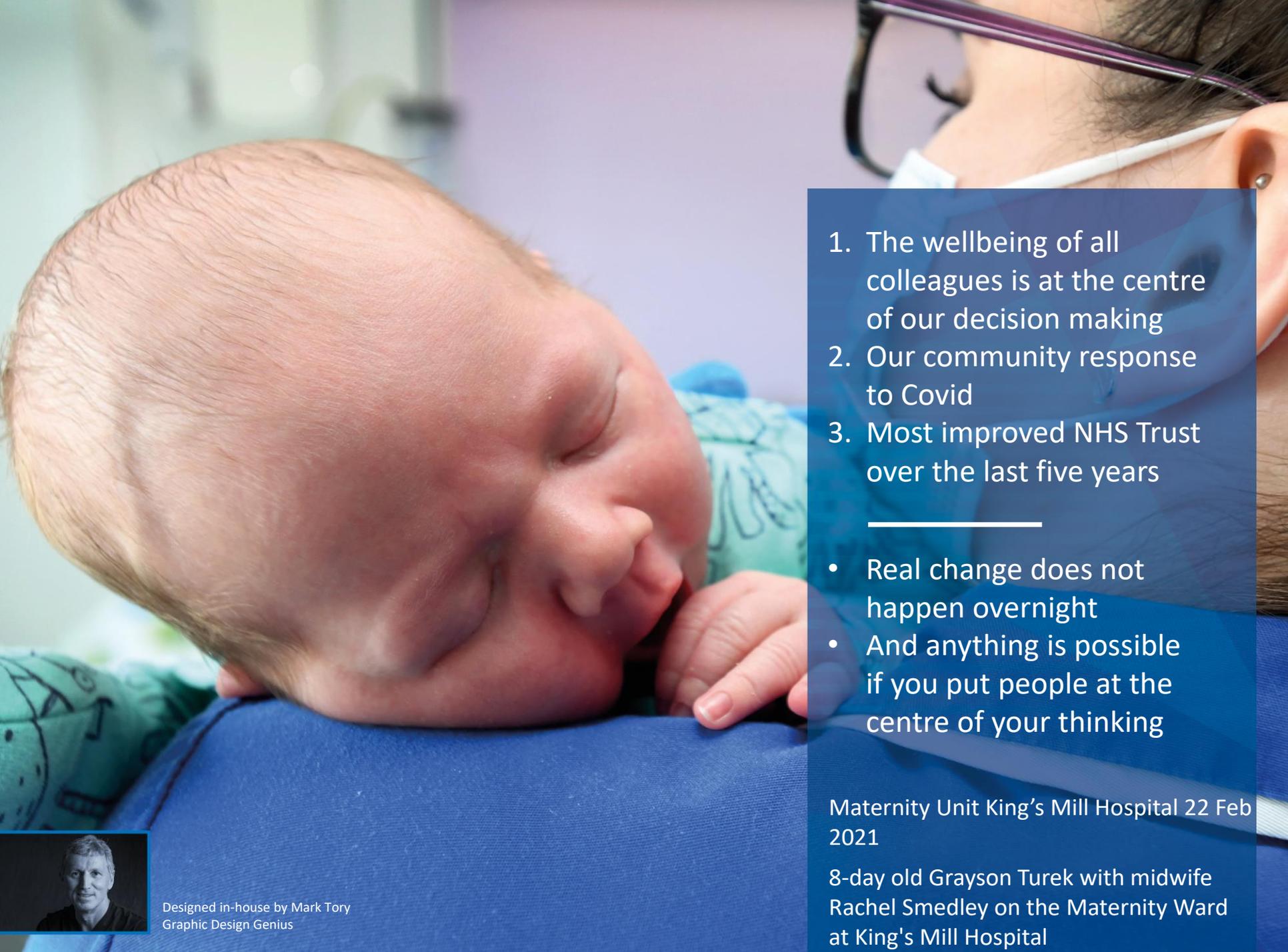
- We have developed a replicable way to improve, with people at the heart of our thinking
- Our reach now spreads from King's Lynn in the east to Shrewsbury & Telford in the west



Dr Ritu Kothari
Consultant



The staff have been absolutely exceptional.



1. The wellbeing of all colleagues is at the centre of our decision making
2. Our community response to Covid
3. Most improved NHS Trust over the last five years

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- Real change does not happen overnight
 - And anything is possible if you put people at the centre of your thinking

Maternity Unit King's Mill Hospital 22 Feb 2021

8-day old Grayson Turek with midwife Rachel Smedley on the Maternity Ward at King's Mill Hospital



Designed in-house by Mark Tory
Graphic Design Genius