

#Proud2bOps

A Senior Operational Movement

#Proud2bOps is a National Network of Operational leaders and managers working within provider health and care organisations; community, acute, mental health, primary care, independent, voluntary and ambulance sectors.

With members from a variety of industries, this supportive network offers Operational professionals the opportunity to come together and share best practice whilst developing themselves as leaders.

Born March 2017, the #Proud2bOps network has gone from strength to strength, with regular network sessions, workshops and the opportunity to contribute to national development and initiatives.

We are unique in that we are an independent network with a strong reputation. We pride ourselves on enhancing our leadership and connecting as leaders in a safe, inclusive and supportive way. Our sessions are based on the needs of our operational members.

With over 500 members nationally, 6 newly established regional networks, and over 70 interactive sessions and events already held, I sincerely hope you recognise the opportunity and added value #Proud2bOps brings to the operational workforce, our partners and patients.

Show that you're #Proud2bOps and get involved.

Emma Challans,
Chair Proud2bOps
Executive Director of
Culture and Improvement

 @emmachallans
@proud2bops
@SFHFT



Our Purpose:

is to...

...allow colleagues a safe, supportive space in which to take time out from your day job. Because yes, you can!

...a time to listen, reflect, learn and have conversations with peers

Our Aims:

are to...

...give ourselves permission to develop as operational leaders

...increase confidence and break the loneliness felt in the role

...celebrate successes and support recognition

...offer support and engagement and model leadership values

...share stories and ideas

...reduce duplication and waste

...influence system thinking and local area development through local and national partnerships

...provide a forum of operational expert leaders and act as a trusted national consultative body

...design and introduce an operational manager 'kite mark'

...enhance the capability and capacity of operational managers

Leading with our partners:



NHS England and NHS Improvement



#Proud2bOps

Would like to introduce...

Vicky Malia, who joined the #Proud2bOps team in March 2021 as Operational Development and Network Manager.

Hi everyone,

I am so pleased to have joined Emma and you all on this #Proud2bOps journey. I'll be your day to day contact for the Network so if you have any questions, feedback or ideas please do get in touch with me.

I am a passionate advocate of the value of operational management in the NHS and am very excited to focus my time on helping to strengthen, broaden and nurture this brilliant network over the next 12 months (and hopefully more!).

I have nearly 15 years experience of working in operational management in the acute sector, from fresh faced GMTS to most recently in a senior management role focussed on developing and leading a programme of work to engage, develop, value and support administration staff and operational line managers in my previous hospital.

I fully believe in and align to the values and ethos of #Proud2bOps and hope that I can add value to what is already an incredible group of people. We are growing every day and now have 6/7 regions on board for Regional Proud2bOps network, along with continuing the National network offerings, so I've got plenty to keep me busy!

I look forward to working with you all over the coming months, and hopefully even catching up face to face in the not too distant future.

Take Care, *Vicky*

Help us shape #Proud2bOps – get in touch with me:

Vicky Malia

Operational Development
And Network Manager:
Proud2bOps



@vickynhs
@proud2bops
@SFHFT



To join #Proud2bOps please email us at

sfh-tr.proud2bops@nhs.net

and include the following information:

Name, Role, Organisation, Region, Email, Contact Number

When you join you will automatically be added to our National members list along with your regional one too – so keep your eye out for details of upcoming sessions.

We currently welcome interest from members from the following tiers:

Tier One: Deputy Chief Operating Officer, Director of Operations (level reporting in to the COO)

Tier Two: Divisional General Manager, Care Group Manager (level reporting in to DCOO/COO)

We are delighted to be a Finalist in the HSJ Partnership Awards 2021

[#hsjpartnershipawards](#) [@proud2bops](#) [@sfhft](#) [@emmachallans](#)



Upcoming National Proud2bOps 2021 / 2022 Sessions

Learning from Covid and sharing our improvement stories

Tuesday 4th May 2021: 09.30 – 11.30

VIRTUAL – to register please click [here](#)

Join us with experienced facilitator Carl Smith who will take members through an online workshop focussed on identifying what we have learnt over the past year, what do we want to hold onto, and how can we work collaboratively to share our improvement stories.

Compassionate Leadership and Team Psychological Safety

Thursday 13th May 2021: 11.30 – 13.00

VIRTUAL – to register please click [here](#)

Led by Dr Olivia Donnelly, Consultant Psychologist and Lead for Staff Wellbeing Psychology Team, colleagues from North Bristol NHS Trust will join Proud2bOps to share with us their work on Staff Wellbeing including their nationally recognised 'Start Well, End Well' programme.

Proud2bOps meets Hexitime

Friday 11th June 2021: 13.00 – 14.30 - AND- Tuesday 20th July 2021: 12.30 – 14.00

VIRTUAL – to register please click [here](#) for part 1 and [here](#) for part 2

Members are invited to join us in a 2 part special with Hexitime founder John Lodge. Part 1 will focus on the Hexitime platform and the many benefits of skills exchange for individuals and organisations. Members will be encouraged to add their own offers of, or requests for, support and follow these as they play out over the next 4/5 weeks. In Part 2 we will review the outcomes of the previous month, network mapping to show connections made and skills shared. If you want to be part of an exciting opportunity to both give and receive expertise across the Network these workshops are one you don't want to miss.

**** Opportunity to get involved ****

The Improvement Directors Network (IDN) would like to invite some Proud2bOps members to join their Unconference on Tuesday 6th July to further develop and strengthen the relationship between our Networks. If you are interested in representing Proud2bOps at this event please contact: sfh-tr.proud2bops@nhs.net

Upcoming Sessions (dates tbc)

- What does system working in the NHS look like moving forward? – A conversation with Rhydian Phillips (National System Improvement Director)
- A conversation with Danny Mortimer (Chief Executive NHS Employers and Interim Chief Exec NHS Confederation)
- Leadership and Self care with Tracey Gray, Wellbeing and Resilience Trainer
- Maximising Ops and Improvement integration: Learning from Sheffields Quality Improvement and Flow Coaching Academy – Steve Harrison (Deputy Director of OD)

100% of respondents recommend Proud2bOps to others

2019 Independent Survey: ResourceBank