

Healthier Communities,
Outstanding Care

Mid-Nottinghamshire
Integrated Care Partnership
Creating happier, healthier communities together



Sherwood Forest Hospitals
NHS Foundation Trust

ANNUAL SUMMARY

2020 / 21



For the full Annual Report please visit:
<https://www.sfh-tr.nhs.uk/about-us/publications-and-reports/annual-report-and-accounts/>

Home, Community, Hospital.

#Team
SFH

PROUD TO BE TRUST OF THE YEAR 2020
The Health Service Journal (HSJ) Awards

Best NHS Acute Trust in the Midlands (2018, 2019 & 2020 NHS Staff Survey) ★ CQC Outstanding hospital (King's Mill)





Annual Report 2020 / 21

Welcome



The year 2020/21 was extraordinary in many ways with the Trust alongside all parts of the NHS, the health and care system and all of society, responding to the huge challenges of the Covid-19 global pandemic, and the impact it has had on all aspects of our professional and personal lives.

We can be proud of the response of Sherwood Forest Hospitals NHS Foundation Trust, and the way in which we have worked to care for Covid-19 and non Covid-19 patients, protect and recover services and look after the physical and mental wellbeing of our colleagues.

Despite the challenges we have faced, 2020-21 has been a year of continued improvement for the Trust. There are many ways to judge the success of a hospital trust, but three in particular stand out from the last year:

- Our latest CQC ratings were announced in May 2020, and we improved again. We have kept our Good rating overall and Outstanding for Care. What is particularly impressive is that King's Mill Hospital, where 90% of our services are based, is now rated Outstanding and Newark Hospital improved to Good. King's Mill Hospital is the only outstanding hospital in the Midlands. Mansfield Community Hospital was not assessed in 2020, so kept its Good rating.
- Despite the challenges we have all faced, engagement has improved at Sherwood for the fifth consecutive year. The 2020 NHS Staff Survey results saw Sherwood ranked third best acute/acute and community trust in the NHS out of 128. Our Trust has improved more than any other in the NHS over the last five years for staff engagement. We believe how colleagues are treated significantly influences care provision and organisational performance.
- We were delighted to be named the Health Service Journal (HSJ) Acute or Specialist Trust of the Year for 2020, which is a huge recognition for our colleagues. Our presentation to the HSJ judges focused on our staff engagement improvement, our response to Covid-19 and the focus we have placed on colleague wellbeing.

This year has also seen the remarkable rollout of the Covid-19 vaccination, and we are proud Sherwood played a key role in this in the region.

As a Trust, we remain committed to working with our partners in the Mid-Nottinghamshire Integrated Care Partnership, the Nottingham and Nottinghamshire Integrated Care System and beyond. Our work with partners across health and social care has been vital to the response to Covid-19 and has helped our communities.

There is no doubt 2020/21 will be a watermark in the history of the NHS, and we will be feeling the impact for years to come. We have learnt a great deal over the course of the year, and it is vital we embed this to improve our services and to deliver positive change for the communities we serve.

At the end of March 2021 our Chair John MacDonald was seconded to the position of Chair at University Hospitals Leicester, where he has subsequently been appointed substantively. Therefore, our Vice Chair Claire Ward is currently interim Chair, until a substantive appointment is made later in 2021.

Once again thanks must go to everyone who has contributed this year, including Sherwood colleagues, our volunteers, and those in our partner organisations. It has been difficult for everyone, but we hope you can take pride in what you have personally and collectively achieved.

Kind regards

Richard Mitchell CEO | **Claire Ward** Chair

Annual Report 2020 / 21

Our Year - April 20 to March 21



April 2020 - Wellbeing rooms for colleagues

In a bid to help colleagues who may be feeling overwhelmed during Covid, SFH set up specific rooms known as 'safe spaces' for colleagues to go and take a few minutes of calm and reflection.

May 2020 - CQC rating

In May we were delighted to announce that SFH had been rated by the CQC as Good overall and Outstanding for caring. The Care Quality Commission (CQC), improved the rating of King's Mill Hospital to Outstanding (from Good), with Sherwood Forest Hospitals NHS Foundation Trust (SFHFT) rated as Good overall.

Inspected and rated

Good



June 2020 - Volunteers' Week

During the first week of June we celebrated National Volunteers' Week and recognised the incredible support we receive from our team of 630 volunteers. Our volunteers are paramount to our hospitals and are key in supporting the Trust to deliver outstanding care to our patients and local community.

July 2020 - Pride

On 5 June colleagues came together to hold a socially distanced Pride march. Organised by the Trust's LGBTQ+ committee, colleagues gathered in the courtyard to stand together and celebrate in true PRIDE fashion.



August 2020 - Sherwood Forest Hospitals awarded government funding to improve A&E services

The Trust was awarded £2m of government funding to upgrade our Accident and Emergency facilities ahead of winter 2020/21. This has enabled us to increase capacity and reduce crowding, reduce the risk of Covid-19 infections and maintain appropriate levels of staffing to ensure patient safety.

September 2020 - Finance team win at HSJ Value Awards

In September the SFH Finance Team were awarded Finance Team of the Year in the HSJ Value Awards, recognising the team's embracing of the Future-Focused- Finance initiative, which looked at improving NHS finance for everyone, recognising the need for strong financial skills and an understanding across all professional groups to deliver good patient care and value for money.



Annual Report 2020 / 21

Our Year - April 20 to March 21



October 2020 - Launch of Covid Recognition Packs

In October we recognised all of our colleagues including porters, housekeepers and bank colleagues by saying thank you for their hard work and support during the first Covid-19 wave. All members of #TeamSFH were presented with a thank you card from their line managers and a recognition coin to commemorate their service.

November 2020 - Celebrating success with 2020's Virtual Staff Excellence Awards

In November we announced this year's Staff Excellence Awards' winners. The event was held virtually, and a great time was had by all that attended. Congratulations to everyone nominated, shortlisted and of course our winners.



December 2020 - Landmark moment as Sherwood Forest Hospitals patient receives first Covid-19 vaccine in the North Nottinghamshire area

On 8 December, a former NHS worker became the first patient in the North Nottinghamshire area to get the Covid-19 vaccination, as Sherwood Forest Hospitals began vaccinating patients against coronavirus at the hospital's vaccine hub.

January 2021 - Candid photograph showing the pain and grief of working in critical care goes viral

A photograph shared online provoked a reaction from people around the world, as two exhausted nurses were pictured consoling each other during a shift on the Critical Care Unit. The nurses sought comfort and support from each other and their colleagues following an intensive, tiring and demanding 12-hour shift looking after some of the sickest of patients with Covid-19.



February 2021 - Maternity Partnership announced

The Shrewsbury and Telford Hospital NHS Trust and Sherwood Forest Hospitals NHS Foundation Trust announced a Maternity Improvement Partnership. The relationship between the two Trusts initially lasts for 12 to 18 months and will focus on maternity leadership development, quality of evidence & reporting, clinical governance approaches, working practice, culture and patient experience.

March 2021 - Sherwood Forest Hospitals wins Trust of The Year in HSJ national awards

Sherwood Forest Hospitals NHS Foundation Trust celebrated after being awarded the prestigious "Acute or Specialist Trust of the Year" honour at the 2020 Health Service Journal Awards. The HSJ awards are the most coveted accolade in UK healthcare and Trust of the Year is the most prestigious category within these awards.



Annual Report 2020 / 21

Performance Infographics

**Patients
seen within
4 hours:**



NHS annual Staff Survey

- Best trust in the Midlands to work and receive care in
- Second best in the NHS for morale among acute and acute and community trusts
- Third best in the NHS for 'I would recommend my organisation as a place to work'
- Third best in the NHS for quality of care

HSJ Acute or Specialist Trust of the Year



Care Quality Commission rating May 2020

King's Mill Hospital

NHS
Sherwood Forest Hospitals
NHS Foundation Trust

CQC rating

Outstanding ★

Inspected and rated by
**CareQuality
Commission**

Overall Rating

Inspected and rated

Good

**CareQuality
Commission**

Inspected and rated by
**CareQuality
Commission**

Annual Report 2020 / 21

Performance Infographics

Total operating
income

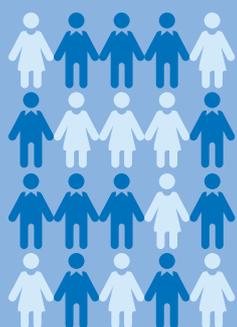
£422.572m

Total operating
expenses
(excluding staff)

£106.172m

Total staff
costs

£263.48m



Number of
public members

14,733



Active
diversity
networks

3

Staff sickness
and absence rate

3.48%

Staff
turnover

0.83%

MRSA cases

1

Total number
of staff

(headcount)

5,308



Flu vaccination
uptake for
front line staff

90%





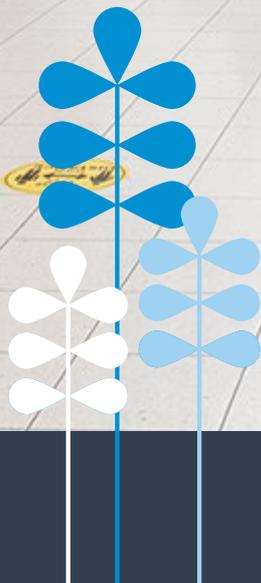
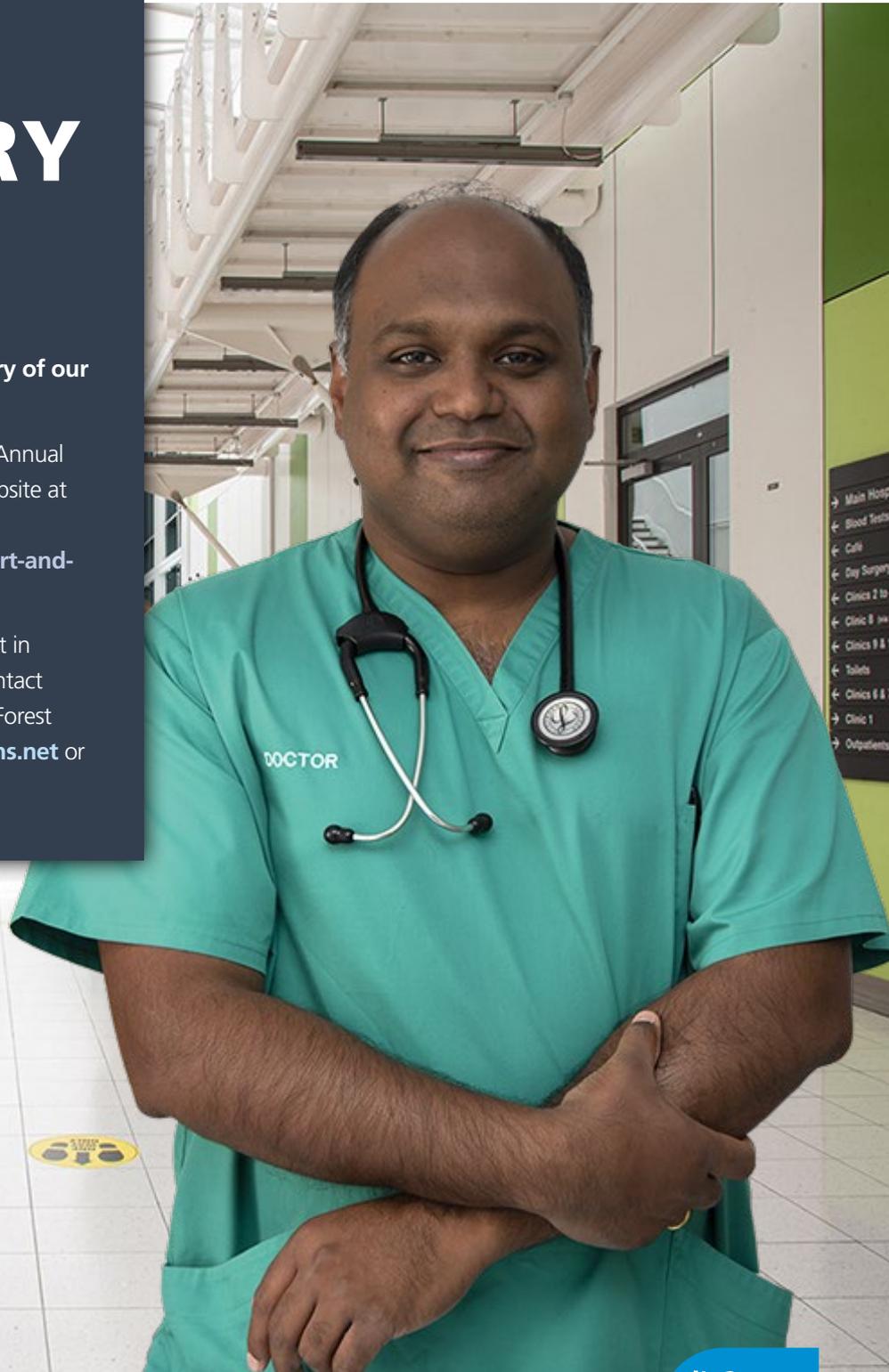
ANNUAL SUMMARY

2020 / 21

This document is a highlights summary of our 2020/21 financial year.

You can download the Trust's official full Annual Report and Accounts 2020/21 on our website at <https://www.sfh-tr.nhs.uk/about-us/publications-and-reports/annual-report-and-accounts/>

If you would like to request this document in a different language or format, please contact the Communications Team at Sherwood Forest Hospitals on sfh-tr.communications@nhs.net or 01623 672294.



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