

Board of Directors Meeting in Public - Cover Sheet

Subject:	Chair's Report	3 March 2022		
Prepared By:	Marcus Duffield, Associate Director of Communications			
Approved By:	Claire Ward, Chair			
Presented By:	Claire Ward, Chair			
Purpose				
To update on key events and information from the last month.		Approval		
		Assurance	X	
		Update		
		Consider		
Strategic Objectives				
To provide outstanding care	To promote and support health and wellbeing	To maximise the potential of our workforce	To continuously learn and improve	To achieve better value
X	X	X	X	X
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
			X	
Risks/Issues				
Financial				
Patient Impact				
Staff Impact				
Services				
Reputational				
Committees/groups where this item has been presented before				
N/a				
Executive Summary				
An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective.				

Chair's report: March 2022

During February we opened nominations for people to become one of our Governors. Members of our community and our own colleagues are being invited to put their names forward.

We have vacancies for 12 public governors covering the different areas we serve:

- Four for Mansfield
- two for Ashfield
- four for Newark
- two for Rest of East Midlands.

We also have vacancies for three staff governors – one for Newark and two for King's Mill and Mansfield Community Hospitals.

We are looking for people who are dedicated to helping deliver our vision to provide healthier communities and outstanding care to all, representing the people from their area and ensuring the care and services we provide meet the needs of the population.

Working with local colleges we have done a lot of attract nominations from younger people this time around as it is important they have a voice in shaping the future of health and care.

Governors represent our members' and the public's interests and have a statutory duty to hold the Non-Executive Directors to account for the performance of the Trust Board. They bring valuable perspectives and ensure the Trust is publicly accountable for the services it provides.

We look forward to sharing the results in April.

High scores for our Maternity service

It was good to see the results of the Care Quality Commission's national survey of maternity experiences, which shows that new mothers rate our care highly, despite restrictions they faced during the Covid-19 pandemic.

We scored well in the CQC's national survey of maternity experience in areas such as:

- Staff treating new mums with respect and dignity during the birth
- Being supportive and speaking to them in a way that they understand
- Including new mums in decision making and giving explanations and information they needed after the birth of their baby
- Cleanliness of the wards.

The survey was carried out in February 2021, during the third national lockdown and under pandemic restrictions. This inevitably influenced some of the answers and shows a significant drop in satisfaction compared to previous years around partners being involved in labour as much as they wanted and being able to stay in hospital, which is seen across the board in NHS hospitals.

The care we give to women and their babies, and the experience they have while giving birth with us, is extremely important. We know giving birth under pandemic restrictions has been difficult for new mums and their birthing partners, and this shows in these results.

We are already looking at ways that we can make improvements, and since the survey was carried out, we have extended visiting hours on our maternity ward and allow a birthing partner to be present throughout the pregnancy journey.

I am grateful to our Maternity teams for their hard work in often difficult circumstances and I would also like to thank the women and families who took part for their open and honest feedback.

The information they provide helps us development improvement plans where needed and highlight our successes.

Tom Frew retires after 28 years of service

Last month we said goodbye to Tom Frew, who joined Sherwood in 1994 as a technical instructor in Therapy services.

His background in joinery and carpentry enabled him to set up an activity-based rehabilitation workshop to help patients with hand and upper limb problems.

The service developed to include patients who had suffered strokes, brain injuries and other neurological conditions and, from 1998, started helping patients being treated for back pain.

Tom has many friends at #TeamSFH and we are all going to miss having him around.

Congratulations on your retirement Tom and thank you for your dedication to patient care and recovery.

Thank you to our volunteers

Our volunteers have continued to run the Family Liaison and In-patient Support Service during the recent Omicron surge providing a vital link between patients and their loved ones.

They have delivered hundreds of property packages and messages to patients, supported dozens of phone and video calls and even helped patients mark patients' birthdays, ensuring they didn't celebrate significant milestones on their own.

Volunteers also supported inpatient areas such as the Cardiac Catheter Suite and provided assistance in areas such as the Same Day Emergency Care unit and the Discharge Lounge while they were being used as surge areas.

New consultant appointed

I'd like to congratulate Mohamed Alshinnawy, who has been appointed as an Acting Consultant in our Emergency Department.