Healthier Communities, Outstanding Care



INFORMATION FOR PATIENTS

What to expect on the day of surgery on the Day Case Unit

During the summer the unit is open from Monday morning at 7.30am and closes on a Saturday afternoon at 2.30pm. During the winter the unit is open as required for the needs of the Trust.

Day Case is a very large unit and comprises of four different areas:

- Ophthalmic
- Extended Day Case
- Trolley bay
- Elective Admissions Lounge (EAL).

Ophthalmic

This area is situated near reception and comprises of a recliner and seating area. This area is very close to the ophthalmic theatre.

Most eye operations are carried out under local anaesthetic, which means patients can eat and drink normally.

If a general anaesthetic is required the patient can be in either the trolley bay or extended bed area (patients will have received instructions regarding eating/drinking prior to admission).

There is currently no visiting allowed in this area, unless there is a special need, for example the patient has dementia or a learning disability.

Trolley bay

The trolley bay is made up of 21 trollies split into two parts, with 16 on one side and 5 on the other (males are on one side and females on the other).

There are also recliner chairs which are used for patients waiting for a bed on the extended area, and patients having a local anaesthetic that do not require a trolley.

There is no facility for visiting in the trolley bay, as patients only stay for a short time and are constantly going to and coming back from surgical procedures.

Overnight Extended Day Case

This area has 18 beds - 6 single rooms and three bays of four beds.

These beds are used for patients requiring an overnight stay and are also used for emergency admissions to the hospital.

Visiting hours for this area are 2pm-6pm.

Elective Admissions Unit

This is situated in the reception area of the Day Case Unit.

Patients are admitted by a nurse and wait until theatre send for them for their operation.

All morning and afternoon patients arrive at the same time and will be seen by the surgeon and anaesthetist prior to going into surgery.

Times of operations depend on where the patient is on the operating list, which is decided by surgeons and anaesthetists. There are many factors that can determine list order including health problems and allergic reactions. Patients who are on the afternoon list will be given a drink.

Once patients have had their surgery they will go to a main ward within the hospital for recovery.

Access and contact after 5pm

The reception area on the Day Case Unit closes at 5pm. After this time the unit can be accessed via a door situated next to Daffodil Café.

The telephone number to speak to staff after 5pm is 01623 622515, extension 6061 or 3986.

Important

Please do not use recording equipment in our hospitals – including cameras, videos or audio recordings on mobile phones.

Smart home devices such as Alexa, Echo, Google Home and Siri, record conversations and do not support privacy and dignity for other patients, colleagues or visitors, so please don't bring them to hospital.

Further sources of information

NHS Choices: <u>www.nhs.uk/conditions</u> Our website: <u>www.sfh-tr.nhs.uk</u>

Patient Experience Team (PET)

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

King's Mill Hospital: 01623 672222 Newark Hospital: 01636 685692 Email: <u>sfh-tr.PET@nhs.net</u>

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email <u>sfh-tr.PET@nhs.net</u>.

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you.

External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them.

If you require a full list of references for this leaflet, please email <u>sfh-tr.patientinformation@nhs.net</u> or telephone 01623 622515, extension 6927.

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