

Council of Governors - Cover Sheet

Subject:	Improvement Faculty – ‘Welcome to the Improvement Faculty’		Date: 9 th May 2023	
Prepared By:	Jim Millns – Associate Director of Transformation			
Approved By:	David Ainsworth – Executive Director of Strategy and Partnerships			
Presented By:	Jim Millns – Associate Director of Transformation			
Purpose				
The purpose of this paper is to provide the Council of Governors with an overview of the newly launched Improvement Faculty.			Approval	
			Assurance	X
			Update	X
			Consider	
Strategic Objectives				
To provide outstanding care	To promote and support health and wellbeing	To maximise the potential of our workforce	To continuously learn and improve	To achieve better value
X	X	X	X	X
Identify which Principal Risk this report relates to:				
PR1	Significant deterioration in standards of safety and care			X
PR2	Demand that overwhelms capacity			X
PR3	Critical shortage of workforce capacity and capability			X
PR4	Failure to achieve the Trust’s financial strategy			X
PR5	Inability to initiate and implement evidence-based Improvement and innovation			X
PR6	Working more closely with local health and care partners does not fully deliver the required benefits			X
PR7	Major disruptive incident			
PR8	Failure to deliver sustainable reductions in the Trust’s impact on climate change			X
Committees/groups where this item has been presented before				
Divisional Leadership Team Meeting – 18 th April 2023 Executive Director Team Meeting – 19 th April 2023 Trust Management Team – 26 th April 2023 Clinical Chairs Divisional Leadership Forum – 27 th April 2023 Trust Board of Directors – 4 th May 2023				

Acronyms

QSIR = Quality, Service Improvement and Redesign
 QI = Quality Improvement
 OD = Organisational Development
 PDSA = Plan, Do, Study, Act
 SFH = Sherwood Forest Hospitals
 ERF = Elective Recovery Funding
 CDC = Community Diagnostic Centre
 TIF = Targeted Investment Fund
 MRI = Magnetic Resonance Imaging

Executive Summary

1. Overview

- 1.1 The purpose of this paper is to provide the Council of Governors with an overview of the development and overarching purpose of the Sherwood Forest Hospitals Improvement Faculty (herein referred to as 'the Faculty').
- 1.2 In summary, the Faculty is a centrally located, single point of contact for all colleagues and teams seeking help and advice on any aspect of improvement, change management and transformation. It will offer help, advice, training and, where required, coordinated support.
- 1.3 The Faculty will provide an evidence-based improvement offer that will help the Trust to embrace the cultural aspects of improvement, address the immediate priorities and help us plan for longer-term challenges.
- 1.4 It brings together existing teams for whom Improvement Activity is a key part of their role. This includes the Improvement Team and Transformation Team, with expert input from the Library and Knowledge Services Team. The Faculty will also coordinate input from partner services where this is required. Partner services include (but are not limited to) the Digital Transformation Unit, the Nursing Quality and Governance teams, the Organisational Development Team and Research and Innovation.
- 1.5 The overarching aims of the Improvement Faculty are to:
 - a. Improve the quality of patient care and the experience of those who use our services.
 - b. Improve clinical outcomes.
 - c. Improve the working lives of our colleagues.
 - d. Help us to make best use of our resources.

We will deliver these aims by embedding a culture of continuous improvement, providing a single point of contact for all colleagues seeking help and advice regarding improvement activity and by offering a multi-professional offer in terms of programme and project delivery.

- 1.6 The attached slide deck (see *Appendix A*) has been developed to provide a visual overview of the Faculty; particularly the role it will fulfil, the key strategic priorities it will focus on and the way in which these priorities will be delivered.
- 1.7 This is an exciting development that will create a centre of excellence within the Trust for all aspects of Improvement activity.

2. Guiding Principles

- 2.1 The work of the Faculty is underpinned by a series of guiding principles, as detailed below:

Principle 1 - Everything we do will be grounded in evidence, both in terms of what we're hoping to achieve but also the way in which we will achieve it. Our priority will be to improve the quality of patient care and improve patient safety (including application of the Patient Safety Incident Response Framework).

Principle 2 - We will offer a responsive service that provides the right level of support alongside the right level of expertise.

Principle 3 - The faculty will help to embed the principle of quality improvement being the driver for change. Get the quality right and financial improvement will follow.

Principle 4 - The Faculty will evolve in line with organisational needs. We will actively encourage feedback, comments, and suggestions from all areas of the Trust, and we will continuously seek examples of best practice.

2.2 These guiding principles will be the framework against which we assess our efficacy, effectiveness and standards of service.

3. Recommendation

3.1 The Council of Governors are asked:

- a. To note the update, as detailed above, on the newly launched Improvement Faculty.
- b. To note the assurance provided around how the Faculty will enable the Trust to embrace the cultural aspects of improvement, address the immediate priorities and help us plan for longer-term challenges.
- c. To please come and visit the Faculty when possible, speak with colleagues behind the new approach and see the way in which the Faculty will provide support across the Trust.