Healthier Communities, Outstanding Care



ANNUAL SUMMARY 2022/23





For our full Annual Report & Accounts 2022/23, please visit the Sherwood Forest Hospitals website

Introduction

We are delighted to present this year's round-up of what was another extraordinary year across the NHS – and life here at Sherwood was no different!

Key to how we have delivered all we achieved during the year was the skill, hard work and commitment of our colleagues and partners. We will start this summary by paying tribute to the part they all played in that.

Not a single accomplishment from the past year would have been possible without our NHS colleagues and we could not be more grateful for their efforts.

We know the impact that working under such pressure for so long has had on them and, as a Trust, we are committed to supporting them so that they can continue to be there for the patients and communities they are so proud to serve.

The year gone by was another that brought intense operational pressures across our NHS.

While the cause of those pressures are multiple and complex, there have been two themes that have been at their heart: we continue to treat high numbers of patients in our Urgent and Emergency Care services and, as a local healthcare system, we continue to face delays in discharging patients from our hospitals as soon as they have been assessed as medically fit to leave hospital.

National disputes over pay and conditions have compounded those challenges, as we also saw the return of industrial action to our NHS late in 2022/23 – something that has continued into the new fiscal year.



Despite the challenges over the past year, we have so much that we can be proud to have delivered as a Trust. The progress we have made to build Nottinghamshire's first Community Diagnostics Centre and our work to expand our operating theatres at Newark Hospital are just two examples of how this great organisation and its people are continuing to aspire to improve the services we provide to patients – even in spite of the operational pressures we manage each day.

How we face those challenges will require new ways of thinking and the new Nottingham and Nottinghamshire Integrated Care Board (ICB) that came into effect on 1 July 2022 has changed the way we work with our health and social care partners to meet the needs of our local communities.

Key to that will be how we think across organisational boundaries to better manage urgent and emergency care pressures as a local healthcare 'system' and how we work with providers of out-of-hospital care to look after people out in the community.

We also know that – together – we must go beyond dealing with the demand that is in front of our faces, including in how we work proactively to secure earlier diagnoses for patients and future-proof our services for years to come.

2023/24 will also be the final year of the Trust's current five-year Trust strategy and work is already well underway to reimagine our plans to lead this great organisation into the future.

We look forward to being able to share more of that exciting work over the months ahead.

Claire Ward Chair

Paul Robinson Chief Executive

Our year: April 2022 to March 2023



April 2022: Our new-look Executive Team was formed

We started the year with a number of new additions to our Executive Team and a number of new Trust governors also being elected. You can see our new-look Trust leadership team on page nine of this summary.

May 2022: Care hometurned-hospital ward opens

We took the extraordinary step to open the doors of a former care home in Mansfield Woodhouse to care for patients waiting to be discharged from our hospitals. The 'Sherwood Community Unit' cared for more than 800 patients during its year in operation.





June 2022: Supporting our local armed forces

We strengthened our commitment to our armed forces communities by starting to work towards Veterans Covenant Healthcare Alliance accreditation.

June 2022: Celebrating one year of our 'SDEC' unit

Our admissions-busting Same Day Emergency Care Unit celebrated one year of helping to reduce avoidable hospital admissions. The unit treated more than 15,000 patients in its first year.



NHS

July 2022: Local ICB formed

The new NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) was established on 1 July 2022, empowering organisations across the country to work together to provide health and care services as a 'system'.

Our year: April 2022 to March 2023 Continued...



July 2022: Slashing our longest waiting times

We slashed our waiting times for those waiting two years or more for operations and treatments, ahead of a government deadline. By April 2023, our 78-week waiting list had also been slashed.

July 2022: Little Millers rated 'good' by Ofsted

Our Little Millers Day Nursery was rated 'good' by Ofsted inspectors, who noted that children enjoy their time there and that parents are positive about the care children receive.





October 2022: Trust awards celebrate colleagues

18 awards were handed-out at our virtual Excellence Awards that recognised teams and individuals going 'above and beyond' for our patients during another challenging year.

November 2022: App helps revolutionise maternity care

Parents-to-be across Nottinghamshire were given the opportunity to access their pregnancy notes online for the first time, thanks to the launch of the Badger Notes system.





November 2022: Specialist feeding pod installed

King's Mill became the UK's first hospital to provide a specialist pod for visitors and staff to nurse their young children. The pod was installed in response to feedback from families.

Our year: April 2022 to March 2023 Continued...



November 2022: Pathway to Excellence® designation

Sherwood became one of only five Trusts in Europe to receive Pathway to Excellence® designation from the American Nurses Credentialing Center, reflecting our commitment to creating a healthy work environment where nurses feel empowered.

December 2022: Double boost for Newark Hospital

Newark Hospital welcomed funding to expand its operating theatres. Our partnership with Newark and Sherwood District Council will also deliver up to 80 more parking spaces there.





January 2023: Pressures intensify over New Year

Operational demand peaked across the local health and care system, resulting in a number of system-wide 'critical incidents' being declared.

January 2023: Trust opens more beds than ever before

Additional beds were opened to make every bed count at a time when almost one-in-seven beds were occupied by patients who were medically fit to leave our hospitals.





January 2023: Jobseekers look to 'Step into the NHS'

We held the first of three 'careers showcase' events with West Nottinghamshire College and Nottingham Trent University. The events attracted hundreds of people who came along to learn how they can take their first steps into a career in our NHS.

Our year: April 2022 to March 2023 Continued...



February 2023: Developing Nottinghamshire's first 'CDC'

Our multimillion pound funding bid was approved to bring Nottinghamshire's first 'Community Diagnostics Centre' to Mansfield. Once built, it will offer faster health checks to thousands of patients each year.

February 2023: CQC rates maternity services 'good'

King's Mill Hospital remained 'outstanding' following the most recent inspection from the Care Quality Commission in November 2022. The Trust's overall rating remains 'good'.





March 2023: Celebrating the diversity of #TeamSFH

With colleagues from Afghanistan to Zimbabwe, we unveiled updated artwork featuring 95 flags that represent the countries of birth of the Trust's 5,000-plus workforce. The artwork will be updated each year to continue those celebrations.

March 2023: Sherwood remains Midlands' best

We celebrated maintaining our position as the best Trust to receive care and work for in the Midlands, as voted for by Trust colleagues in the 2022 national NHS National Staff Survey.



Annual summary 2022/23 Performance highlights

179,667

Patients treated in our Urgent and Emergency Care Services in 2022/23 - 10% more than in 2019/20

75.5% Emergency Department four-hour performance



£500.5million

Total operating income

£504.5million

Total operating expenses

£316.3million

Total staff costs









Babies born following the reintroduction of our homebirth service CareQuality Commission Overall trust quality rating: Good Kings Mill Hospital: .☆ Outstanding Newark Hospital:



Annual report 2022/23 NHS National Staff Survey

A summary of the results for #TeamSFH



72%

Colleagues who recommend Sherwood as a place to work - the highest of any acute Trust in the Midlands

78%

Colleagues who would be happy with the care provided if a friend or family member needed treatment



90% of colleagues feel trusted to do their job and that their role makes a difference to service users





The engagement rate among Trust colleagues remains above the national average response rate of 46%



The majority of staff (81%) agree the care of patients remains the organisation's top priority



76.5% of colleagues would feel secure raising concerns about unsafe clinical practice



The majority of colleagues (60.3%) agreed that the organisation would act on concerns raised



What happens now?

A Trust-wide 'You said, together we did...' approach will again be taken to act on the improvements identified in the survey.

Annual report 2022/23 **Our Board of Directors**





Dr Aly Rashid

Non-Executive Director



Paul Robinson Chief Executive



David Selwyn Medical Dir



Rachel Eddie Chief Operating Officer



Sally Brook Shanahan **Director of Corporate Affairs**



Phil Bolton **Chief Nurse**



Richard Mills **Chief Financial Officer**



Non-Executive Director

Graham Ward



Andrew Rose-Britton Non-Executive Director



Non-Executive Director

Barbara Brady Non-Executive Director







Robert Simcox Director of People



David Ainsworth Director of Strategy and Partnerships

Our Council of Governors



Sue Holmes JP **Rest of East Midlands**



Liz Barrett OBE Rest of East Midlands





Pam Kirby Rest of East Midlands



Rest of East Midlands

John Wood

Karen Nadin



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Tracy Burton

Shane O'Neill

Newark Hospital

Rest of East Midlands

Newark Hospital



Dr Andy Haynes MBE

Specialist Non-Executive Advisor to the Board

Neal Cooper Rest of East Midlands



Steven Hunkin **Rest of East Midlands**



Newark Hospital





Nikki Slack West Notts College



| Cllr Linda Dales Newark and Sher District Council



Cllr David Walters

Ashfield District

Clir John Doddy

Nottinghamshir County Council

Council



Cllr Angie Jackson Mansfield District Council





Kevin Stewart Appointed Governor Volunteers

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Ruth Scott



John Dove





Healthier Communities, Outstanding Care





ANNUAL REPORT SUMMARY 2022/23

This document is a summary of our 2022/23 financial year.

You can download the Trust's full Annual Report & Accounts 2022/23 on our website at https://www.sfh-tr.nhs.uk/ about-us/publications-andreports/annual-report-andaccounts/

If you would like to request this document in a different language or format, please contact the Communications Team at Sherwood Forest Hospitals on sfh-tr.communications@nhs.net or call 01623 672 294.



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