

## Board of Directors Cover Sheet

<b>Subject:</b>	Chairman Report		<b>Date:</b> 29 March 2018	
<b>Prepared By:</b>	Kerry Beadling-Barron, Head of Communications			
<b>Approved By:</b>	John MacDonald, Chair			
<b>Presented By:</b>	John MacDonald, Chair			
<b>Purpose</b>				
To update on key events and information from the last month.			<b>Decision</b>	
			<b>Approval</b>	
			<b>Assurance</b>	X
<b>Strategic Objectives</b>				
<b>To provide outstanding care to our patients</b>	<b>To support each other to do a great job</b>	<b>To inspire excellence</b>	<b>To get the most from our resources</b>	<b>To play a leading role in transforming health and care services</b>
X	X	X	X	X
<b>Overall Level of Assurance</b>				
	<b>Significant</b>	<b>Sufficient</b>	<b>Limited</b>	<b>None</b>
			X	
<b>Risks/Issues</b>				
<b>Financial</b>				
<b>Patient Impact</b>				
<b>Staff Impact</b>				
<b>Services</b>				
<b>Reputational</b>				
<b>Committees/groups where this item has been presented before</b>				
N/A				
<b>Executive Summary</b>				
<p>An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective:</p> <ul style="list-style-type: none"> <li>• General Update</li> <li>• Visits to Trust teams</li> <li>• HSJ Value awards</li> <li>• Newark Hospital hero nominated for national award</li> <li>• ED Bluebell Room wins national award</li> </ul>				

## **Chairman Report – March 2018**

### **General update**

- In the last month I have met with various Board members to discuss some key issues for me namely:
  - How do ensure we continue to focus on improving our performance in key areas?
  - How do we ensure that when we are under pressure as an organisation, we don't inadvertently lose improvements in one area by having to focus on another?

I think these are critical questions for us giving how far we have come to ensure we maintain and improve our current position.

- Reflecting on the end of the current financial year and as we start to move into the next year it is clear that it will be a challenging but potentially exciting time with opportunities for closer working between partners in the health and social care community as well as focusing on potential developments here at Sherwood. In particular there have been recent discussions about the future direction of the Better Together Alliance in mid-Nottinghamshire. Presentations about the Alliance's future are currently taken place in Trusts across Mid Notts.
- I have been really pleased with the results of the National Staff Survey which were published earlier this month. I know both Richard as Chief Executive and Julie as Director of HR will be talking about this in more detail in their papers. I see it as vital that we continue with the positive work around this and engaging staff while also recognising the areas where we do need to improve.

### **Visits to Trust Teams and External Meetings**

Since the last Board of Directors' meeting in February I have been out and about to the following departments and meetings:

- Visits to Emergency, Ward 34, Easter Executive walkabouts, pharmacy and fire and security departments
- 15 Steps Quality Visit on the diagnostic part of the fractured neck of femur pathway
- Chaired consultant interview panels for Paediatrics, Community Paediatrics and Anaesthetics Critical Care
- Chaired the Alliance Leadership Board Meeting
- STP Elected Members, Chairs and Non-Executive Directors Advisory Group
- NHS Providers Meeting with Keith Conradi, Chief Investigator, Healthcare Safety Investigation Branch
- NHS Providers Chairs and Chief Executive's Network meeting.

## **HSJ value awards**

We have made the shortlist for five national Health Service Journal awards. Five was the second highest number of any NHS Trust across the NHS and represents all of the good work our staff are putting into providing safe care. Details of the five awards are below:

- The use of information technology to drive value in clinical services; for the Interoperability Link Between Healthcare and Social Services programme. This IT-based project is helping to reduce inappropriate admissions of frail elderly people by better integrating with social care to quickly and easily identify if suitable care packages are in place. It improves patient experience, reduces the number of vulnerable people who need to stay in hospital and is helping to save money.
- Workforce efficiency; for the Trust's Medical Taskforce Programme which has taken great strides in reducing the medical vacancies at the Trust. This improves patient experience and significantly reduces the amount spent on agency staff in these roles.
- Workforce efficiency; the removal of agency Healthcare Assistants and the development of the Virtual Ward Healthcare Assistant team. The introduction of a virtual team has meant that we have not used a Healthcare Assistant agency worker since February 2017, making care safer, and significantly reducing the Trusts' spend on agency workers.
- Improving the value of surgical services; Preoperative Assessment Streamlining & Risk Stratification. This is recognition for a more efficient 'one-stop shop' way of triaging and assessing pre-operative patients for elective surgeries. It offers an improved experience for patients and has streamlined the pre-operative process. The addition of high risk anaesthetic consultant clinics has enabled risk discussions and patient centred decision making for patients having major surgery.
- Improving the value of surgical services; Improving the pathway of patients with, or at risk of, Obstructive Sleep Apnoea. This newly developed pathway has helped identify patients at risk of sleep apnoea (which can lead to complications during and after surgery) earlier and is enabling the risk to be reduced. The project is also helping to reduce cancellations and improve overall flow in the hospital by increasing the number of patients booked in for day-case surgery rather than overnight admission.

Well done to everyone involved.

## **Newark Hospital hero nominated for national award**

I am proud that a member of the Newark Hospital team has been nominated for a national 'Unsung Hero' Award.

Ward receptionist for the Fernwood Community Unit at Newark Hospital, Karen Wood was put forward by her colleague Jacqui Forman, Deputy Sister, for the 'Every Day Hero'

award, an award which recognises the hard work of non-medical/non-clinical NHS staff, which can be sometimes overlooked.

Jacqui said: “Karen works really hard every day and often goes well above and beyond her role, for example she runs craft sessions with patients and was instrumental in setting up our memory boards for our patients who have dementia. She also organises activities to raise money for the Fernwood Unit, which goes towards buying supplies for crafting, cooking and gardening for the benefit of patients’ rehabilitation.

“She is a pleasure to work with and always puts our patients first, so I thought she should be recognised for this.”

The Unsung Hero Awards is a national award that recognises non-clinical NHS and healthcare staff and volunteers who go above and beyond the call of duty.

### **ED Bluebell Room wins national award**

A new room in the Emergency Department at King’s Mill hospital aimed at providing a calming environment for patients with dementia has won a Roy Lilley “Academy of Fabulous Stuff” award.

An area within the Emergency Department is now known as “The Bluebell Room” after being specially adapted to help support patients attending the department who have specific sensory needs.

The Bluebell Room provides patients with a designated area in which they can receive quality care away from the busy ED environment. It has been decorated in a way to offer an area which can enhance an individual’s feelings of comfort and wellbeing.

The project had financial implications, which were overcome by involvement from the Trust Community Involvement Manager. The project was successfully funded by monies from the charitable funds community within the Trust.