

## **Board of Directors Meeting in Public - Cover Sheet**

| Subject:   | Risk Management Strategy   |  | Date: 20 <sup>th</sup> November 2017 |   |   |
|--|--|--|--------------------------------------|---|---|
| Prepared By:   | Paul White, Risk Manager   |  |                                      |   |   |
| Approved By:   | Paul Moore, Director of Governance & Quality Improvement   |  |                                      |   |   |
| Presented By:  | Paul Moore, Director of Governance & Quality Improvement   |  |                                      |   |   |
| Purpose  |  |  |                                      |   |   |
|  |  |  |                                      | Approval  |   |
| Management Strategy 2017-20 that is overseen by the Risk |  |  |                                      | Assurance   |   |
| Committee.   |  |  |                                      | Update  |   |
|  |  |  |                                      | Consider  | ✓   |
| Strategic Object   | ives   |  |                                      |   |   |
| To provide   | To support each  | To inspire   | To                                   | get the most  | To play a   |
| outstanding  | other to do a  | excellence   | fro                                  | om our  | leading role in   |
| care to our  | great job  |  | re                                   | sources   | transforming  |
| patients   |  |  |                                      |   | health and care   |
|  |  |  |                                      |   | services  |
|  |  |  |                                      |   |   |
| ✓  | ✓  | ✓  |                                      | ✓   | ✓   |
| <b>√</b>   | *  | rall Level of Assura   | anc                                  | <b>√</b><br>e   | <b>√</b>  |
| <b>√</b>   | *  | rall Level of Assura   |                                      | √ e mited   | None  |
| <b>✓</b>   | Ove  |  |                                      |   | None  |
| Risks/Issues   | Ove  |  |                                      |   | None  |
| Risks/Issues Financial                                   | Ove<br>Significant   |  | Li                                   | mited   |   |
| Financial  | Significant  Future developmer Strategy may requi  | Sufficient   this of the Datix Risk in additional investments.   | Li<br>Mar<br>nent                    | mited nagement Systen   | n to support this   |
|  | Significant  Future developmer Strategy may requi No direct impact or  | Sufficient  This of the Datix Risk in additional investment patients from the definition of the defini | Li<br>Mar<br>nent                    | mited  nagement Systen  t. ery of this Strateg  | n to support this   |
| Financial  | Significant  Future developmer Strategy may requi No direct impact or indirect benefits ma   | Sufficient  Ints of the Datix Risk ire additional investment patients from the deay be realised through  | Mar<br>nent<br>elive                 | mited  nagement Systen  t.  ery of this Strateg  nhanced risk ma                                    | n to support this<br>gy, although<br>nagement practice.                                 |
| Financial  | Significant  Future developmer Strategy may requi No direct impact or indirect benefits ma   | Sufficient  This of the Datix Risk in additional investment patients from the definition of the defini | Mar<br>nent<br>elive                 | mited  nagement Systen  t.  ery of this Strateg  nhanced risk ma                                    | n to support this<br>gy, although<br>nagement practice.                                 |
| Financial  Patient Impact  Staff Impact                  | Future developmer Strategy may requi No direct impact or indirect benefits ma Additional training a  | Sufficient  Ints of the Datix Risk interested investment patients from the deay be realised through and personal development.  | Mar<br>nent<br>elive<br>gh e         | mited nagement Systen t. ery of this Strateg nhanced risk mal ent opportunities                     | n to support this gy, although nagement practice. for current and                       |
| Financial  Patient Impact                                | Future developmer Strategy may requi No direct impact or indirect benefits ma Additional training a  | sufficient  Ints of the Datix Risk interested investment patients from the decay be realised through and personal development.   | Mar<br>nent<br>elive<br>gh e         | mited nagement Systen t. ery of this Strateg nhanced risk mal ent opportunities                     | n to support this gy, although nagement practice. for current and                       |
| Financial  Patient Impact  Staff Impact                  | Future developmer Strategy may requi No direct impact or indirect benefits ma Additional training a aspiring managers. No direct impact or | Sufficient  Ints of the Datix Risk interested investment patients from the deay be realised through and personal development the continuity of second second in the continuity of second second in the continuity of second | Marnent<br>elive<br>gh e<br>pme      | mited  nagement Systen t. ery of this Strateg nhanced risk man ent opportunities es from the delive | n to support this gy, although nagement practice. for current and ery of this Strategy. |
| Financial  Patient Impact  Staff Impact  Services        | Future developmer Strategy may requi No direct impact or indirect benefits ma Additional training a aspiring managers. No direct impact or | Sufficient  Ints of the Datix Risk interested investment patients from the deay be realised through and personal development.  | Marnent<br>elive<br>gh e<br>pme      | mited  nagement Systen t. ery of this Strateg nhanced risk man ent opportunities es from the delive | n to support this gy, although nagement practice. for current and ery of this Strategy. |

The Risk Management Strategy 2017-20 was approved by the Risk Committee in January 2017 and an update on progress was provided in July 2017.

## **Executive Summary**

The Risk Management Strategy 2017-20 was approved by the Risk Committee in January 2017, along with a supporting Improvement Plan. The Strategy is presented here in order to provide the Board of Directors with an opportunity to consider the strategic approach being taken to continuously improving risk management practice within the Trust.

The primary objectives of the Strategy can be summarised as follows:

- 1. Integration of risk management within corporate decision making
- 2. Integration of risk management within operational governance arrangements
- 3. Routine review of risk registers by all clinical and corporate services
- 4. Active engagement of staff at all levels in the risk management process

There are 3 key stages to the delivery of the Strategy:

- 1. Design of the risk management framework now established
- 2. Training and support in development
- 3. Routine monitoring and governance in development

A copy of the Strategy is attached for reference as Appendix I.



To support achievement of the Strategy's objectives an Improvement Plan was developed and progress is reported to the Risk Committee every 6 months in accordance with the Committee's agreed Work Programme.

So far in 2017 considerable progress has been made in the following areas:

- Development of the corporate risk profile to cover all clinical and corporate services
- Alignment of the annual Internal Audit Plan with areas of increased strategic and operational risk in order to provide necessary assurance and identify further improvement actions
- Incorporation of risk-based considerations within the prioritisation process used for capital and revenue investment
- Relaunch of the 'Learning Matters' bulletin to communicate key lessons identified through the investigation of incidents reported on Datix

A copy of the Improvement Plan is attached for reference as Appendix II.

A copy of the Risk Management Process diagram that illustrates the way in which risks are identified, assessed and responded to is attached for reference as Appendix III.

The main improvement priority for the next 6 months will be the roll-out of revised risk management and related governance training packages, making both classroom and e-learning options available and delivering input to the new managers' induction.