

Board of Directors Cover Sheet

Subject:	Chairman Report		Date: 31 August 2017	
Prepared By:	Kerry Beadling-Barron, Head of Communications			
Approved By:	John MacDonald, Chair			
Presented By:	John MacDonald, Chair			
Purpose				
			Decision	
			Approval	
			Assurance	X
Strategic Objectives				
To provide outstanding care to our patients	To support each other to do a great job	To inspire excellence	To get the most from our resources	To play a leading role in transforming health and care services
X	X	X	X	X
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
			X	
Risks/Issues				
Financial				
Patient Impact				
Staff Impact				
Services				
Reputational				
Committees/groups where this item has been presented before				
N/A				
Executive Summary				
<p>An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective:</p> <ul style="list-style-type: none"> • Chief Nurse Awards • Staff Excellence awards • PLACE ratings • Governor Elections • AGM reminder 				

Chairman Report – August 2017

Chief Nurse Awards

The deserving winners of the 2017 Chief Nurse Awards were announced on August 22.

Seven of our inspirational Nurses, Midwives and Allied Health Professionals were recognised for their compassionate and outstanding care at our annual Chief Nurse Awards at Kelham House Hotel in Newark. The fantastic event was sponsored by Sherwood Forest Hospitals Charity, Allocate Software and Touch design.

The awards celebrate those dedicated nurses, midwives, therapists, health care support workers and students who are committed to providing the very best care for their patients.

Staff were recognised in categories that reflect our CARE values of; Communicating and working together; Aspiring and improving; Respectful and caring; and Efficient and safe.

There were further awards for the Health Care Support Worker of the Year, and the Student of the Year, as well as the overall Chief Nurse Award winner.

The list of winners on the day in full was:

Communicating and Working Together Award

Winner: Karin Noorbergen (Senior Occupational Therapist)

Runners-up: Dee Millhouse (Physiotherapist), Ryan Innumerable (Macmillian Nurse)

Aspiring and Improving Award

Winner: Laura Millward (Oncology Physiotherapist)

Runners-up: Carl Miller (Lead Radiographer), Rebekah McKenna (Scrub Nurse)

Respectful and Caring Award

Winner: Kirsten Johnson (Epilepsy Nurse Specialist)

Runners-up: Diane Best (Drug and Alcohol Nurse Specialist), Laura Berry (Chemotherapy Nurse)

Efficient and Safe Award

Winner: Fiona Wright (Senior Orthotist)

Runners-up: Jessica Newton (Senior Sexual Health Nurse), Karen Evans (Diabetes Specialist Nurse)

Student of the Year Award

Winners: Amy Purcicoe (Student Physiotherapist)

Runners-up: Becki Stone (Student Midwife), Stacey Leslie (Student Nurse)

Support Worker of the Year Award

Winner: Tom Frew (Occupational Therapy Technical Instructor)

Runners-up: Michelle Morgan (Healthcare Assistant), Pippa Green (Therapy Assistant), Susan Holmes (Healthcare Assistant)

Chief Nurse Award

Winner: Sarah Addlesee (Nurse Advisor – Patient Safety)

Runners-up: Helen Barker (Ward Leader), Lee Orgill (Emergency Nurse Practitioner), Samantha Riley (Senior Physiotherapist)

The event culminated in Sarah Addlesee, Nurse Advisor to the Patient Safety Team, being named the winner of the overall Chief Nurse Award for 2017 (a special award chosen and presented by the Chief Nurse Suzanne Banks for outstanding contribution to leadership and empowering and inspiring others).

In total there were a record number of 237 nominations for individuals from patients, visitors and staff across all of the categories, with the eventual winners judged by a panel led by Chief Nurse, Suzanne Banks.

Our huge congratulations go out to all winners and runners-up.

Staff Excellence Awards Launched

Sherwood Forests 2017 Staff Excellence Awards were launched on August 29. Once again categories are linked to our CARE values and the winners will be announced at special black tie event on November 10, which is made possible by our kind sponsors Skanska, Medirest, Touch Design and Sherwood Forest Hospitals Charity.

For more details on how to nominate please see the Trust website.

PLACE ratings announced showing SFH is one of the cleanest in the country

Sherwood Forest Hospitals is one of the best Trusts in the country for cleanliness according to the latest PLACE (Patient-led Assessments of the Care Environment) assessment.

The Trust's overall cleanliness rating is 99.74% - above the national average of 98.4%.

The figures, published by NHS Digital, also rated the Trust above the national average for its food, the condition of its buildings and how the environment allows patients to be treated with dignity.

Assessments were carried out by patient groups, including Healthwatch, members of the Trust and members of the Board of Governors, focusing on all three sites at the Trust (King's Mill Hospital, Newark Hospital and Mansfield Community Hospital) rating them for:

- Cleanliness
- Food
- Privacy, dignity and wellbeing
- Condition, appearance and maintenance
- Dementia

We are working hard to provide our patients with outstanding care and facilities and these results provide a great insight into how our patients rate our hospitals. It is really useful to see what we are doing well and where we can further improve. Our staff should be really proud of these scores, which reflect the efforts they have made, as we continue on our journey to become an outstanding Trust.

We acknowledge that there are areas where we can further improve, for instance dementia services at Newark Hospital, which scored just below the national average at 72.04%. These services are being reviewed, with a Dementia Care Appeal having been launched earlier this year to help fund improvements. We plan to provide a safer and more welcoming environment for the growing population of people living with dementia to improve their overall care and patient experience. As we have seen with our Woodland Ward at King's Mill, which has been adapted to improve services for patient with dementia, adaptations have proved to help reduce falls and even length of stay.

We know we still have work to do, but are confident that over the next year we will continue to improve.

Nationally, the average score for dementia was 76.7%. At King's Mill the score was 79.10%; at Newark Hospital it was 72.04% up from 55.22% last year; and at Mansfield Community Hospital it was 83.56% up from 67.39% last year.

The Trust remains focused on improving services to cater for patients with dementia, and well-established plans have already resulted in the Woodland Ward at King's Mill, which cares for older, frail patients, many of whom have dementia, being among areas recognised by the Care Quality Commission for being exemplar.

A dedicated dementia nurse has also been appointed to drive further improvements in care for patients with dementia.

The PLACE assessments were introduced in April 2013 and replaced the Patient Environment Action Team (PEAT) inspections. The assessments apply to hospitals, hospices and day treatment centres providing NHS-funded care.

They focus on the environment, rather than clinical care.

Scores for food are based on:

- The organisation’s policies and procedures
- Choice and availability of food and drink throughout the day
- Observations of the ward food service, including assessing the food on offer in terms of quality, presentation, taste and temperature

	Cleanliness	Food			Privacy, dignity and wellbeing	Condition, appearance and maintenance	Dementia friendly	Disability
		Food	Organisation food	Ward food				
National average	98.06%	89.7%	88.8%	90.2%	83.7%	94.0%	76.7%	82.6%
Trust-wide	99.74%	94.08%	92.09%	94.76%	84.69%	98.42%	79.15%	88.23%
King’s Mill Hospital	99.72%	93.74%	91.66%	94.31%	84.85%	99.04%	79.10%	88.71%
Newark Hospital	100%	97.35%	94.23%	100%	89.45%	94.14%	72.04%	77.15%
Mansfield Community Hospital	99.76%	94.86%	94.23%	95.37%	82.65%	95.95%	83.56%	90.68%

Governor Elections open

The ballot to elect the Governors of SFH is now open with ballot packs on their way to members of the Trust from Thursday 17 August.

The elections are to determine two public Governors for Ashfield. In addition to this, staff working at King’s Mill and Mansfield Community hospitals will also select a representative.

These elections offer a real opportunity for the public, staff and volunteers across our hospitals to select their representatives to help their voice be heard across the Trust.

The poll for voting closes at 5pm on Tuesday 12 September and the results will be announced on Wednesday 13 September.

AGM reminder

The Trust’s AGM will take place on Monday, September 25 in the King’s Conference Centre on the King’s Mill Hospital site. It will run from 3.30pm to 6.30pm and include a review of 2016/17, a health marketplace and our plans for the future.

The marketplace runs 3.30pm-5.30pm with the AGM 5.30pm-6.30pm. To register email e.communications@sfh-tr.nhs.uk