# **Public Board Meeting**

# Report

Subject:	Chief Executive's Report	
Date:	25 <sup>th</sup> January 2017	
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Lead Director:	Peter Herring, Chief Executive	

### **Executive Summary**

This is the Chief Executives Report as presented to the Board of Directors.

The Board is asked to note the content of this paper.

Relevant Strategic Priorities (please mark in bold)

Ensure the highest standards of safe care are consistently delivered by, and for, individuals, teams and departments	Ensure that patients experience the very best care, building on good practice and listening and learning from both negative and positive feedback and events	
Provide timely access to diagnosis, treatment and care when people need it and safely reduce the time patients spend in hospital	Raise the level of staff engagement through strong leadership, communication, feedback and recognition	
Reduce the scale of our financial deficit by reducing costs, improving utilisation of resources and productivity, and achieving best value for money	in the community, and enable them to	
Develop and implement a programme of work in conjunction with Nottingham University Hospital NHST to create a new combined organisation		

How has organisational learning been disseminated	N/A
Links to the BAF	N/A
Financial Implications/Impact	N/A
Legal Implications/Impact	N/A
Partnership working & Public Engagement Implications/Impact	N/A
Committees/groups where this item has been presented before	N/A

### **Board of Directors**

## Chief Executive's Report – 25<sup>th</sup> January 2017

#### Flu vaccination CQUIN target reached

In December we successfully hit our flu vaccination CQUIN target of 75%, with 75.5% frontline staff being vaccinated since the campaign began in October. This fantastic uptake puts us among the top performing Trusts in the country for this target, and demonstrates staff commitment to promoting safe care and preventing the spread of infection. We were also recognised by NHS Employers for the incentives used and the Trust won their December flu vaccination incentive competition. The Occupational Health team will continue to offer vaccinations to staff until February.

#### Newark Urgent Care Centre official opening ceremony

Newark Hospital's Urgent Care Centre was officially opened by Newark MP Robert Jenrick on 21 December 2016, the day of our last Board meeting. Guests included representatives of Newark and Sherwood District Council, Newark Town Council and the Newark Health Communities Partnership Group, Governors, representatives from Skanska and the media (BBC East Midlands Today and Lincs FM). The opening was widely covered by the Nottinghamshire press. Mr Jenrick welcomed the £700,000 investment as a sign of Sherwood Forest Hospital's commitment to the long-term future of the site and to the people of Newark.

#### **Sky News Report**

On 12 January, Sky News visited the Emergency Department at King's Mill Hospital to use as a backdrop for a national story about the Winter crisis faced by the NHS. As a result, we were able to showcase our ED and talk about the positive steps staff have taken, and which have resulted in us being able to continue to be among the best performing in the country despite the significant pressures we currently face. The report was balanced and mentioned that the Trust was 11<sup>th</sup> in the country for ED performance in November. It also highlighted our proactive approach to managing patient flow and the importance we place on working with partners across the local health and care community.

Through the work of the Communications Team, supported by departmental staff, we are attracting an increasing amount of interest from the media at local, regional and national levels. I sincerely appreciate the help of staff who have welcomed members of the media into their department when under pressure during what is one of the busiest times of the year. These activities help to promote understanding of the pressures faced by staff and encourage good use of NHS services, whilst sharing the good work we are doing here, and so enhancing our reputation.

#### Winter pressures

As part of our winter pressures campaigning, we are reminding local people of the importance of using the correct NHS channels when they feel unwell. Regular messaging has been issued via social media and our public website, to ensure that people are using the emergency services correctly and only using the Emergency Department in an emergency.

#### Patient safety hub launched Trust-wide

The patient safety hub has visited all three hospital sites, allowing staff, patients and visitors at the Trust to share their views on what patient safety means to them. The team is capturing staff comments as part of a Trust-wide initiative to help identify areas of good performance and identify where improvements can be made. The programme is part of a wider patient safety initiative developed in partnership with Nottingham University Hospitals as part of our ongoing strategic partnership.

#### Nursing recruitment open day

The Trust held a nurses open day at King's Mill Hospital on 4 January with the aim of helping to attract and recruit qualified nurses. The event was well attended and, as a result, thirteen additional nurses are now in the process of being appointed. The recruitment day was also filmed for ITV Central News. We will be launching a regional recruitment campaign to attract nurses to our 150 nursing vacancies in March 2017.

#### **Strengthening leadership at Newark**

Hayley Allison, Assistant Chief Operating Officer, leaves Newark Hospital in February to pursue a new post at East Midlands Ambulance Service and I would like to thank her for all she has achieved at the Trust. However, this means that there is an important role to fill as we continue to build on the good work already achieved, including ongoing delivery of the Newark Hospital Strategy and embedding cultural change. With Suzanne Banks returning at the same time to the Trust as Chief Nurse, we have taken the opportunity to make best use of the skills, expertise and experience offered by Barbara Beal, our interim Chief Nurse. Barbara will move to Newark Hospital as Associate Director from mid-February to the end of May to ensure continued, strong leadership while we recruit substantively to Hayley's post.

#### Public engagement meetings

As a key player within the Nottinghamshire STP (Sustainability and Transformation Plan), we have a shared responsibility to engage the public regarding the five-year plan and what it might mean for local health services. Joint public events to discuss the joint health and care plan for Nottingham and Nottinghamshire are planned, details below, and Sherwood Forest Hospitals will be represented.

- 5 to 7pm Wednesday 22 February 2017 Council House, Market Square, Nottingham NG1 2DT
- 6 to 8pm Thursday 9 February 2017 Newark Town Hall, Market Place, Newark-on-Trent NG24 1DU
- 2 to 4pm Friday 10 February 2017 Mansfield Central Library, Four Seasons Centre, West Gate, Mansfield NG18 1NH
- 10 am to 12 noon Tuesday 24 January 2017 City Ground (Nottingham Forest Football Club), Trent Bridge, Nottingham NG2 5FJ

The public events will include a presentation on the draft STP and examples of how the delivery of local services might change.

Peter Herring Chief Executive