

Board of Directors Cover Sheet

Subject:	Chief Executive's Report	Date: 28 September 2017		
Prepared By:	Kerry Beadling-Barron, Head of Communications			
Approved By:	Richard Mitchell, Chief Executive			
Presented By:	Richard Mitchell, Chief Executive			
Purpose				
To provide the Board of Directors with an update on developments at the Trust and within the local community.			Decision	
			Approval	
			Assurance	X
Strategic Objectives				
To provide outstanding care to our patients	To support each other to do a great job	To inspire excellence	To get the most from our resources	To play a leading role in transforming health and care services
X	X	X	X	X
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
			X	
Risks/Issues				
Financial				
Patient Impact				
Staff Impact				
Services				
Reputational				
Committees/groups where this item has been presented before				
N/A				
Executive Summary				
<p>An update regarding some of the most noteworthy events and items over the past month from the Chief Executive's perspective:</p> <ul style="list-style-type: none"> • Overall update • Wider SFH news • Wider NHS update • Next month at SFH 				

Chief Executive Report – September 2017

1.0 Overall update

In the appendix at the end of this report you will find high level summary information on how we are doing against the quality, access, workforce and finance metrics. As discussed in our first senior leadership team meeting last week, we are conscious that there has been an increase in C Diff infections in the last month, along with the first MRSA in a number of years. We are now having a further particular focus on infection prevention and control practices. Our performance against the four hour A&E target dropped marginally below the 95% standard at 94.6% for August and we continue to focus on how we can improve this so that our patients are not waiting longer than they should in our hospitals. Positively our staff sickness rate is below target at 3.46% and the Trust financial position is in line with plan. We are particularly pleased to report we have once again reduced our agency spend compared to the previous month and were again under the agency cap for the month.

We are working very closely with our commissioners on plans for this winter and the winter plan update will be provided by the Chief Operating Officer. As part of this, a trial to see if we can accelerate the discharge of medically fit patients into non SFH beds, began on Monday 4 September and I am very grateful for the many clinical and non-clinical staff on those sites who got involved in trying to make this work.

At various staff briefings we focussed on how the pilot was progressing. After two weeks I took the decision to pause the pilot scheme using Call for Care as the single point of access for facilitating complex discharges, and revert to the previous arrangement.

We have had a good deal of feedback from staff and while it was clear that there were some benefits to it, we were also experiencing operational pressures within the Trust and so it seemed sensible to pause it at this time, review how those two weeks had gone with a view to restart it later. This was done in conversation with our health and social care partners it is the hope and expectation of all parties that we will re-establish the pilot in an adapted form in the near future, and I will provide a further update to public Board on this.

2.0 Wider SFH news

Newark focus

Over the last month I have spent several days over at Newark and three of the key things that I heard from almost all staff were:

- the team at Newark are really proud to provide services at Newark,
- that the quality of care is really good,
- but not enough patients receive their care at Newark.

The team at Newark want to provide more care to patients from Newark in Newark. This means we should focus on making sure Newark patients, where possible, have their outpatients, diagnostics, pre op assessment and surgery at Newark and we will be tracking the delivery of this through the weekly staff blogs that I send out.

Informal meet and greets launched

In my attempts to meet as many staff in my first 100 days, this month I have launched informal meet and greets with myself and other members of the executive team which take place across all three sites at 7am, 8am, 5pm and 7pm. I will feedback how these are going but I hope this will make it even easier for me to meet staff face to face to hear any concerns or ideas they may have on how we can all deliver outstanding care for our patients day in, day out.

New Chief Operating Officer

The interview took place for our new Chief Operating Officer last week and I will confirm in the Public Board today, who the successful candidate is. We had 17 applicants and I was very pleased with the overall calibre of applicant and I expect them to be in post by 1 January 2018 at the latest. Interviews will shortly take place for our Associate Chief Allied Health Professional and our Deputy Chief Nurse posts and we have just advertised nationally for substantive Divisional General Managers for Urgent and Emergency Care and Women's and Children and we will shortly advertise for a substantive Head of Nursing in Urgent and Emergency Care. The interviews will be completed by 31 October at the latest.

Star of the Month

Last month we re-launched our Star of the Month scheme and introduced two awards each month – a clinical and a non-clinical award. For the month of September, the winners were:

- Non-clinical: Sanjeev Joshi – ICT Solutions Engineer, NHIS
- Clinical: Rachel Bennett – Trainee Advanced Nurse Practitioner

Please watch [this short video](#) to see why Sanjeev and Rachel received the award this month.

Staff Flu campaign

The staff flu campaign launched on 19th September, which will complement the national public facing flu campaign.

Last year we vaccinated more than 75% of our frontline staff, which meant we received extra funds from CQUIN. We want to do the same again this year and are aiming to vaccinate at least 75% of frontline healthcare workers before the end of December 2017, although the vaccine is available to all staff, whatever their role.

Congratulations to Michelle Willcocks, SFH Dietitian

Last month I reported how Michelle, a multi-title triathlon winning dietitian at Sherwood Forest Hospitals who has undergone life-changing surgery was preparing to swim, run and cycle her way to a gold medal at the World Triathlon Championships.

Michelle Willcocks, a Diabetes Specialist Dietitian at King's Mill Hospital, had major surgery six years ago, at just 25-years-old, resulting in the formation of a stoma with a pouch to collect body waste. She had been suffering from a condition called Ulcerative Colitis that causes inflammation and ulcers in the bowel.

Not letting the surgery or stoma pouch hold her back, Michelle had gone on to qualify for the World Triathlon Grand Final, which took place in Rotterdam earlier this month.

Now I am thrilled to report back that she won her age category (30-34) and is officially a World Champion Triathlon. Well done Michelle!

Congratulations to Tim Reddish, Non-Executive Director

Our very own Non-Executive Director Tim Reddish was elected to the Governing Board of the International Paralympic Committee (IPC) earlier this month.

Tim is a former GB para-swimmer and has competed at three Paralympic Games, collecting five Paralympic medals and has chaired the British Paralympic Association since 2008. He was also the National Performance Director for British Para-Swimming from 2003 until 2008.

Well done Tim!

3.0 Wider NHS update

Key updates since last Board are:

The opposition motion on NHS pay cap passed unanimously, as the [end of pay restraint looms](#). The [non-binding motion to lift the cap](#) has prompted [unions to call for a 3.9% rise in pay](#).

The Secretary of State announces plans for new online services as part of a [nationwide digital push](#). By the end of 2018, patients will use an [app or web browser](#) to view their medical records and [access GP and 111 services](#).

The NHS is braced for the worst flu season in its history after Australia and New Zealand - who are just coming out of their winter - have had a "heavy flu season" with

many hospitals struggling to deal with demand. Australia has reported 98,000 confirmed cases of the flu this season - more than double the rate it was this time last year. There are also twice as many people hospitalised. The Infection Prevention Society has warned the NHS that vaccinating as many staff as possible against influenza early in the season will be important if the health service is to cope with the predicted bad winter.

4.0 Next month at SFH

Key areas of personal focus next month will be:

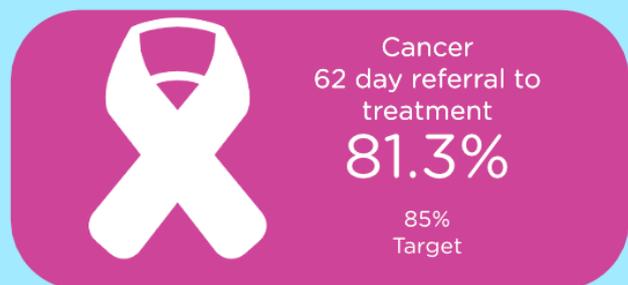
- Continuing with my commitment to visit all clinical areas, and most non clinical areas, at least twice by day 100 at SFH.
- Continuing the next phase on our “Journey to Outstanding” by assessing our core services using a peer review system as well as self-assessment.
- Close focus on patient flow as winter starts.

Appendix 1: Performance Update

Quality



Access



Workforce



Sickness absence

3.46%



Staff mandatory training

92%



Staff turnover rate

0.79%

Finance



100k
better than planned
Year to end of August



Agency spend
reduced by

£200k

July - August