

Public Board Meeting

Report

Subject: Quality Improvement Plan
Date: 3 August 2016
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Executive Summary

The Board of Directors agreed our Quality Improvement Plan on 26 November 2015. The QIP combines the Trust's existing Quality Improvement Plan with actions to address matters highlighted by Health Education East Midlands (HEEM), and the requirements of the Care Quality Commission. The QIP also encapsulates the action being taken to address the CQCs' enforcement actions.

This paper provides the Board and Sub Committees with an update on the progress of delivering the Quality Improvement Plan (QIP).

There are currently 287 actions over 10 Workstreams. Good progress continues to be made to deliver the plan. Following confirm and challenge meetings held during July 2016, there are 196 (68.29%) actions embedded (56 are subject to verification by the Care Quality Commission); 74 (25.78%) actions are completed or remain on track to be completed as planned; and 6 (2.09%) actions behind plan. There are 11 (3.83%) actions superseded by the Long Term Partnership.

Position at month ending July 2016, following consideration by the Boards Assurance Committees. (This data is subject to the Boards final approval)

Workstreams	Number of actions	Red	Green		Amber	Blue	Green/Blue	Grey
		Off Track	Completed	On track	Off track	Embedded	Embedded subject to External confirmation	Actions superseded by Long Term Partnership
Leadership	24	-	3	-	-	17	-	4
Governance	51	-	13	1	-	5	32	-
Recruitment & Retention	15	-	4	-	-	9	-	2
Personalised Care	30	-	12	2	-	12	4	-
Safety Culture	75	1	25	-	-	48	1	-
Timely Access	41	-	2	-	-	19	19	1
Mandatory Training	6	-	1	-	-	5	-	-
Staff Engagement	12	-	2	1	-	6	-	3
Maternity	23	-	8	-	-	15	-	-
Newark	10	5	-	-	-	4	-	1
Total Number	287	6 (2.09%)	70 (24.39%)	4 (1.39%)	- (0.00%)	140 (48.78%)	56 (19.51%)	11 (3.83%)

All ongoing actions have been reviewed in detail. This paper summarises the position in each Workstream, and recommends 24 actions are approved for marking as embedded. There are 6 actions rated as Red (have failed to deliver to agreed timescales/are off track and unlikely to deliver to the agreed date) as detailed below:

- Safety Culture – 1
- Newark – 5

Of the 6 actions reported above, 1 continues as red from last month and is subject to monthly scrutiny. This is within the following Workstream:

Workstreams	Action
Safety Culture	5.3.26 Extended Critical Care Outreach (CCOT) support to give access until 02.00 hours on a daily basis and utilising Vital Pac real-time monitoring as appropriately

There are 5 new Red actions, these are within the following Workstream:

Workstreams	Action
Newark	10.1.2 The Newark Healthy Communities Partnership Group to focus on the development of the strategy with components of the offer from Newark Hospital, together with other elements of health and social care, in the Newark and Sherwood area and clarify and develop proposals for future provision
	10.1.3 Greater engagement of community and primary care providers in integrated care provision, so that MIU/UCC is clearly part of enhanced primary care offer
	10.1.4 Greater engagement of community and primary care providers in integrated care provision, so that Newark bed capacity is clearly part of enhanced primary/community offer
	10.3.1 Publication and staff engagement of the key themes, of the revised strategy
	10.3.2 Following publication of the Strategy the Trust will develop a plan of implementation, with clear milestones with accountability

There was 1 action reported as Red last month where the BRAG rating has changed. This is within the following Workstream:

Workstreams	Action	BRAG
Personalised Care	4.4.5 Appropriate Specialist Nurses and End of Life champions complete advanced training on End of Life care.	Green

The Workstream Executive Leads have recommended (and been agreed by the board subcommittee's approval) that 24 actions are embedded and should be rated as blue. Reports from the board assurance committees will be presented as follows:

Committee	Number of Actions recommended to be considered and embedded
Organisational Development & Workforce	8
Quality Committee	15
Board of Directors	1
Total	24

The breakdown of the blue (embedded) submissions by Workstream is as detailed below:

Workstream	Number of blue (embedded) submissions
Leadership	2
Governance	1
Recruitment & Retention	2
Personalised Care	3
Safety Culture	7
Timely Access	1
Mandatory Training	2
Staff Engagement	1
Maternity	5
Newark	0

A copy of the report that has been uploaded on NHS Choices and the Trusts Internet is contained within the reading room for information.

Recommendation	
The Board of Directors is asked to: <ul style="list-style-type: none"> • Note the Quality Improvement Plan update • Approve the updated Quality Improvement Plan (version 7.16.2). • Consider and agree the Workstream recommendations for embedded actions. • Consider and agree the Quality Committee and Organisation Development & Workforce Committee recommendations for embedded actions 	
Relevant Strategic Priorities (please mark in bold)	
Ensure the highest standards of safe care are consistently delivered by, and for, individuals, teams and departments	Ensure that patients experience the very best care, building on good practice and listening and learning from both negative and positive feedback and events
Provide timely access to diagnosis, treatment and care when people need it and safely reduce the time patients spend in hospital	Raise the level of staff engagement through strong leadership, communication, feedback and recognition
Reduce the scale of our financial deficit by reducing costs, improving utilisation of resources and productivity, and achieving best value for money	Work in partnership to keep people well in the community, and enable them to return as soon as they are ready to leave hospital
Develop and implement a programme of work in conjunction with Nottingham University Hospital NHST to create a new combined organisation	

How has organisational learning been disseminated	
Links to the BAF	
Financial Implications/Impact	Potential for further regulatory action
Legal Implications/Impact	Potential for further regulatory action by the CQC
Partnership working & Public Engagement Implications/Impact	
Committees/groups where this item has been presented before	Quality Improvement Board Organisational Development & Workforce Committee Quality Committee