

Public Board Meeting

Report

Subject: Chair's Report
Date: 30th November 2016

Author: Dr Peter Marks, Acting Chair Lead Director: Dr Peter Marks, Acting Chair

Executive Summary

This report provides an update on progress, plans and regulatory developments.

The Board are asked to note the content of this paper.

| Relevant Strategic Priorities (please mark in bold) | |
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| Ensure the highest standards of safe care are consistently delivered by, and for, individuals, teams and departments | Ensure that patients experience the very best care, building on good practice and listening and learning from both negative and positive feedback and events |
| Provide timely access to diagnosis, treatment and care when people need it and safely reduce the time patients spend in hospital | Raise the level of staff engagement through strong leadership, communication, feedback and recognition |
| Reduce the scale of our financial deficit by reducing costs, improving utilisation of resources and productivity, and achieving best value for money Work in partnership to keep people we in the community, and enable them return as soon as they are ready to leave hospital | |
| Develop and implement a programme of work in conjunction with Nottingham University Hospital NHST to create a new combined organisation | |

| How has organisational learning been disseminated | N/A |
|---|-----|
| Links to the BAF | N/A |
| Financial Implications/Impact | N/A |
| Legal Implications/Impact | N/A |
| Partnership working & Public Engagement Implications/Impact | N/A |
| Committees/groups where this item has been presented before | N/A |



BOARD OF DIRECTOR'S – WEDNESDAY 30TH NOVEMBER 2016 CHAIR'S REPORT

Removal of Special Measures and positive CQC report

Peter Herring will say more about this within his Chief Executive's report, but I wanted to take the opportunity to congratulate staff on this achievement, and to thank individuals and teams across the Trust for their hard work in making this happen. With the recent decision not to pursue a merger with Nottingham University Hospitals, this puts Sherwood Forest Hospitals in a very good position to make a fresh start. As a Board we must continue to drive forward further improvements in quality with the aim of achieving a future CQC rating of 'outstanding'.

Inspiring and Recognising Excellence – Staff Excellence Awards 2016

I was delighted to attend the Sherwood Forest Hospitals annual Staff Excellence Awards at the beginning of this month. I was joined by over 250 other guests, mostly those shortlisted for an award, but also governors, volunteers, sponsors, representatives from the local community, healthcare partners, members of the Board and others.

It made me very proud to know that we have so many excellent staff working here at Sherwood Forest Hospitals. The event alone made it quite clear how we have succeeded in making such significant improvements across the Trust over the past year, and many of the areas commended by inspectors in our latest CQC report were reflected in the shortlisted entries. The quality of the applications was very high, and those shortlisted did extremely well.

I was honoured to select an overall team and individual winner for the Chair's Award for Excellence, although I must say that it was a real challenge to do so. Well done to the winners, those shortlisted and the 300 plus teams and individuals nominated. Thank you also to the judges and our sponsors for making this event possible. Winners are listed below, and I would like to invite members of the Board to join me in congratulating them.

Communicating and Working Together

Team: Emergency Department/Emergency Assessment Unit

Individual: Rebecca Jeffrey

Efficient and Safe

Team: Emergency Assessment Unit Individual: Yvonne-Lisseman-Stones

Respectful and Caring

Team: Theatre Recovery Team

Individual: Diane Taylor

Aspiring and Improving

Team: Discharge Specialist Nurses Team

Individual: Bala Srinivasan



Chris McFarlane Award for Training and Development: Ed Sum

Volunteer of the Year: Jane Combes **Star of the Year:** Jackie Hatton

Sean Lyons' Cup for the Most Improved Team: Flow and Capacity Team

People's Award: Susan Lloyd

Chair's Award for Excellence (Overall Winners):

Team: Emergency Assessment Unit

Individual: Jackie Hatton

Recognising Volunteers at King's Mill Hospital

I was honoured to attend this year's award ceremony to recognise the work of our volunteers at King's Mill Hospital. Our volunteers contribute an enormous amount of their time and make a huge contribution to the hospital. In total, the volunteers who received their awards had contributed 320 years of service to the Trust, with the longest service award presented for 40 years' service. I would ask the Board to join me in thanking all the volunteers for their valuable contributions.

Developing External Relationships

With so much recent change, it is imperative that we get back on track with managing and developing our relationships with key stakeholders and ensuring that they are kept in the loop about important developments. I am working with Jo Yeaman, Director of Communications, to set up regular face-to-face meetings with key people and groups, including MPs, Overview and Scrutiny Committee Chairs and leads, and Healthwatch among others. Members of the Board are asked to note that these meetings are being arranged, and to let me or Jo have suggestions for topics as they arise to discuss with stakeholders when we meet.

Developing Governors

Now that we will continue as an NHS Foundation Trust, it is essential that we refresh our plans to develop and engage with Governors. Although I am yet to formally agree objectives as the new Acting Chair, I would suggest that we need to ensure that the role of Governors is clear and aligned with that of the Board, and that we enable and support Governors to deliver their responsibilities as effectively as possible. I will be working with Shirley Clarke, Trust Secretary, and Sue Holmes, Lead Governor, to develop an appropriate programme to meet the needs of both the Trust and the Council of Governors.

I attended a Governor Development session on 16 November where we discussed the role of the Council of Governors. We had a very productive discussion about how we might enable Governors to carry out their roles effectively.

Membership and Engagement Committee

I attended this committee, where Jo Yeaman presented proposals for how the Trust would strengthen communications and engagement with Governors and members. This included an interesting and helpful discussion about the role of Governors in leading engagement



activities with their respective constituents, and one which I believe may continue within future Council of Governors, and Governors Development sessions. The proposals were well received and will be set in motion over the course of the next few weeks.

Newark Hospital

I visited Newark Hospital and had the opportunity to visit a number of wards and departments to see the work that goes on there and to talk to staff. I was particularly pleased to see the increase in activity, especially day cases, that we have been implementing here.

Organ Donation Campaign sees 20% more local registrations

According to figures from NHS Blood and Transfusion, the number of people joining the Organ Donation Register in the Sherwood Forest Hospitals area increased by almost a fifth during September. This coincided with the Trust's Second Chance Campaign, which was strongly supported by the Board.

Data for September 2016 shows that the number of people signing up to the register in the NG15 to NG25 postcode areas (Mansfield, Ashfield and Newark and Sherwood) was 18.9% higher than the monthly average for the previous 17 months.

The campaign featured displays, presentations and talks from organ recipients, multi-media, print and local TV and radio coverage. Thank you to everyone for your support, it clearly made a difference.

Dr Peter Marks Acting Chair