

Board of Directors Meeting

Report

Subject: Quality Improvement Plan (QIP)
Date: Thursday 23 June 2015
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Executive Summary

Introduction:

The Chief Inspector of Hospitals inspected our Trust in April 2014 and published its findings on the Care Quality Commission (CQC) website in July 2014. The inspector reviewed care at all our hospital sites, and identified that in all areas our staff were caring and compassionate. However, in their judgement they identified a number of areas where improvements were required and made a number of recommendations to support this improvement- all included within the enclosed Quality Improvement Plan (QIP) (Version 14).

Over the last year the Executive Team and their teams have worked across all 18 Key Actions to improve the quality of care and treatment within the Trust, and to ensure that the Trust is removed from 'Special Measures'. The Trust has had a full inspection from the CQC week commencing 15 June 2015.

Within the QIP we have separated our improvements under 18 High Level Actions. Each high level action contains many individual actions. Regular updates are provided on NHS Choices.

Quality Improvement Plan:

The Quality Improvement Plan is an extensive document which has been shared within the Trust and to our external partners. The Quality Improvement Plan is shared with the Trust's Improvement Director, and this is reported on the Trust's and NHS Choices website, in the NHS Choices Special Measures Action Plan.

The QIP (version 14 – 23 June 2015) has:

- 84 are rated Blue (Action fully completed)
- 54 are rated Green (Action on track to complete in line with completion date)
- 40 are rated Amber (Progress being made towards completion of the action or overdue on completion)
- 0 are rated Red (No progress is being made or progress is not expected to be made due to barriers)

The QIP continues to improve over the last six months, and this has been demonstrated. The QIP continues to be updated by the action owners on a regular basis.

Recommendation

- Note and discuss the current position of the Quality Improvement Plan version 13.0
- Note the improvements to the Quality Improvement Plan.

Relevant Strategic Objectives (please mark in bold)	
1. To consistently deliver safe, effective high quality care achieving a positive staff and patient experience	2. To eliminate the variability of access to and outcomes from our acute and community services
3. To reduce demand on hospital services and deliver care closer to home	4. To develop extended clinical networks that benefit the patients we serve
5. To provide efficient and cost effective services and deliver better value and healthcare	

Links to the BAF and Corporate Risk Register	Principal Risk 1 , 4 & 5
Details of additional risks associated with this paper (<i>may include CQC Essential Standards, NHSLA, NHS Constitution</i>)	Failure to meet the Monitor regulatory requirements for governance - remain in significant breach. Remain in special measures
Links to NHS Constitution	Principle 2, 3, 4 & 7
Financial Implications/Impact	None specifically but this interlinks closely to Better Together, CIP delivery and the Transformation programme
Legal Implications/Impact	Reputational implications of delivering sub-standard safety and care. Risk of civil and/or criminal action if further compliance issues are noted.
Partnership working & Public Engagement Implications/Impact	Better Together programme
Committees/groups where this item has been presented before	Quality Improvement Group, individual colleagues, CCG
Monitoring and Review	The Trust Management Board and QI meeting will monitor progress of the whole plan before it is presented to each Trust Board meeting
Is a QIA required/been completed? If yes provide brief details	No