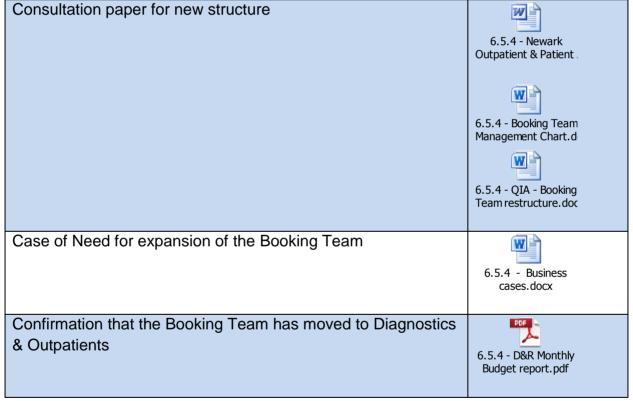


Action: 6.5.4 – Transfer Booking Team into the Diagnostic & Outpatient division and implement new structure	Current BRAG Rating	Recommended BRAG Rating
	Completed	

Detail:

The new structure has been consulted on and implemented from September 2015, interim patient administration and book team structure has been developed to ensure continuity and sustainability of the service provision. Quality Impact Assessment has been completed as good practice. The Book Team funding and establishment requirements has been reviewed and a Case of Need developed to further expand the team.

Evidence:



On - going monitoring arrangements: **D&R Performance Management Reviews**

Executive Director Responsible:	Jon Scott - Interim Chief Operating Officer	Responsible Assurance Committee:	Organisational Development & Workforce Committee
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