

INFORMATION FOR PATIENTS

Pharmoutcomes referrals

It has been identified that you might benefit from input from your local community pharmacy when you leave hospital. This might be because:

- You have been started on a new medicine(s)
- You have had lots of changes to your medicines
- You've indicated that you need some more help with your medicines after you leave hospital
- You would like to take up a new service on discharge from hospital (for example repeat prescription collection, a new compliance aid, smoking cessation service, and so on).

To provide this service your hospital pharmacy team can refer you to your local community pharmacy.

What information does the community pharmacy receive?

- Basic patient details such as your name, date of birth and so on; this is the same information that would normally be on your prescription
- A copy of your discharge prescription in most cases – this includes your medicine changes and a brief summary of your medical history

- Your contact number so that the community pharmacy can call you at home if needed; a number of services can be provided by phone.

What do you need to do?

Let us know which local pharmacy you use. Only the nominated community pharmacy will receive your information; it won't be available at other pharmacies.

If you have any questions about your medicines after your discharge you can always call our medicines information line on 01623 672213.



Further sources of information

NHS Choices: www.nhs.uk/conditions

Our website: www.sfh-tr.nhs.uk

Patient Experience Team (PET)

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

King's Mill Hospital: 01623 672222

Newark Hospital: 01636 685692

Email: sfh-tr.PET@nhs.net

If you need this information in a different language or format, please contact the PET (as above).

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you.

External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them.

If you require a full list of references for this leaflet, please email sfh-tr.patientinformation@nhs.net or telephone 01623 622515, extension 6927.

To be completed by the Communications office
Leaflet code: PIL201704-01-PR
Created: April 2017 / Review Date: April 2019