





The FairWarning® patient privacy monitoring system detects potential instances of unauthorised access to patient information held within GE PACS and CRIS. This is advance notice that FairWarning® will soon be implemented across all Trusts in the emrad consortium from **June 2018**.

Through the FairWarning® system we are able to identify and investigate instances of unauthorised access to patient information.

## FairWarning® allows us to:

- detect potentially unauthorised access to patient information;
- highlight unusual or suspicious activity for further investigation;
- enable investigation of access to specific patients' records; and
- enable investigation of access made by specific members of staff.

ALL activity, including patient searches and demographic look-ups, is monitored by FairWarning® and staff are reminded to only access the records of patients in which they have a legitimate interest.

## **Unauthorised access includes:**

- **Accessing** the records of colleagues, friends, your children, other family members or neighbours. This access may be malicious and / or simple curiosity. It may even be at the request of the individual.
- Accessing your own record:
- Accessing the records of people of media interest:

Where unauthorised access is identified this will be investigated and if proven could result in serious disciplinary action being taken and possibly a referral to the GMC for medical staff.

## If in Doubt.....

If you are unsure as to whether access may constitute a breach and cannot obtain advice, ask this simple question:

Do I need this information to carry out my legitimate clinical or administrative duties? If the answer is, 'No', do not access it!

**Should you require further information on** FairWarning®, please contact the information governance team <a href="mailto:sfh-tr.information.governance@nhs.net">sfh-tr.information.governance@nhs.net</a> or the emrad IG team on <a href="mailto:EMRADIG@nuh.nhs.uk">EMRADIG@nuh.nhs.uk</a>. Please do not send any confidential information to these mailboxes.