

Your health record, but better



Where can I find out more?

You can find out more information about the new electronic record on the Connected Nottinghamshire website.

Please visit:

www.connectednottinghamshire.nhs.uk

When we have the right information about your health, whenever and wherever it is needed, we can provide better, safer care.

Health records held in one part of the NHS or social care haven't always been available to all of the people caring for you. Now we are developing a new, shared health record. Health and care professionals will use one system to give them essential information about your health. It will be faster, up to date and secure.

What are my health and care records?

Every time you need treatment, go to an appointment or receive care from the NHS or social services, information about this is written down. This information is kept in individual paper and computer records. So if you visit your GP, have care at home, or go into hospital, information about each of these will be kept in separate records. These are your health and care records.

How does it work now?

Information from your records is already shared between the NHS and social services as a routine part of caring for you. But this is shared by paper or over the phone. It takes time to get the right information to the right people. Without the full, up to date record of your health, it is harder to give you the best care.

You asked us to change

Patients and carers tell us that you are frustrated because you have to keep telling us the same information over and over again. Different professionals ask the same questions, because they don't always have the information they need in their records at the time they see you.

What is going to change?

The NHS and social services are working together to build a better health record. By using new technology it will be possible to bring together information from all of your different records into one secure system and one shared record. This record will be available whenever and wherever you need it in Nottinghamshire.

What information will be in the new record?

The new, shared record will have important information about your health and care. It will have:

- Address and contact details
- Information on current and past illness or treatments and care services
- Medications
- Allergies
- Test results
- Letters, referrals and discharge information
- Appointment details and hospital admissions
- Alerts – any crucial information that is needed to keep you safe
- Details of all of the people involved in your health and care

What are the benefits to me?

There will be one record about your health and care needs.

- Everyone involved in your care will be using the same information about you

- Sharing information will be fast, with no delays
- You won't always have to repeat the same information to different health and care professionals
- Your information will be kept safely and securely, reducing the need to share it on paper, or over the phone

Who can see my record?

Only the health or care staff involved in coordinating or directly providing your care will be able to see your information. Your information will not be shared with anyone else or with any other organisation. Your information will only be used as part of your treatment and care.

Do I need to give permission?

Starting from Summer 2017, information about every patient in Nottinghamshire will be included in a new, shared record. This is the information shown above.

You will usually be asked your permission before your shared record is viewed, by the people caring for you. If you are so unwell that you aren't able to give your permission, then professionals will act in your best interests, viewing your shared record to help them to give you the care you need.

By allowing us to share this information, you will be ensuring all those involved in your care have access to the information they need to make quicker and safer decisions. If you do not want your shared record to be viewed, then you can "opt out". Please be aware that if you opt out, then your information won't be available, even in an emergency. If you do not want your shared record to be viewed please contact us at generalenquiries.nhcp@nuh.nhs.uk or call **0115 970 9946**. You can change your mind, so that your information will be available again.

Is my information safe?

By law all health and care staff must keep your information confidential. Your rights are protected under the Data Protection Act 1998. The systems we use in the NHS and in social care comply with the highest levels of safety, security and confidentiality. These electronic systems offer levels of protection and additional safeguards that paper records do not.

Where can I get more information?

You can find out more information about the new shared record on the Connected Nottinghamshire website. Please visit www.connectednottinghamshire.nhs.uk.