

Board of Directors Meeting in Public - Cover Sheet

Subject:	Chair's Report	28 February 2019		
Prepared By:	Kerry Beadling-Barron, Head of Communications			
Approved By:	John MacDonald, Chair			
Presented By:	John MacDonald, Chair			
Purpose				
To update on key events and information from the last month.		Approval		
		Assurance	X	
		Update		
		Consider		
Strategic Objectives				
To provide outstanding care to our patients	To support each other to do a great job	To inspire excellence	To get the most from our resources	To play a leading role in transforming health and care services
X	X	X	X	X
Overall Level of Assurance				
	Significant	Sufficient	Limited	None
			X	
Risks/Issues				
Financial				
Patient Impact				
Staff Impact				
Services				
Reputational				
Committees/groups where this item has been presented before				
N/a				
Executive Summary				
<p>An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective:</p> <ul style="list-style-type: none"> • SFH Governor elections • Mid Notts Integrated Care Partnership Board • New service at Newark Hospital makes a real difference to cancer patients • SFH Local mums rate King's Mill Hospital best in the region for giving birth • Gamma Scanner update and donation • General update • Visit to Trust Teams and External Meetings • Membership summary 				

Chair Report – February 2019

SFH Governor Elections

The ballot to nominate Governors of Sherwood Forest Hospitals NHS Foundation Trust is now open, and members should now have received their nomination pack. We have also held a number of Aspirant Governor sessions across all three of our sites.

The elections are to decide 13 public Governors for Ashfield, Derbyshire, Mansfield, Newark & Sherwood and the Rest of East Midlands. In addition to this, volunteers at all three sites will elect two representatives whilst staff working at King's Mill, Mansfield Community and Newark Hospitals will select four representatives.

Governors play a crucial role in working with the Board of Directors and representing the interests of their members in the planning of services.

If people want to become a Governor but are not a member, they can join by filling in a simple online form on our website where there is also more information on the role of Governors and the election process.

The poll for nominating closes at 5pm on 6 March 2019, and the results of the election will be announced on Thursday 18 April.

Mid-Notts Integrated Care Partnership Board (ICP)

Following the appointment of Richard Mitchell as the executive lead, and of Paul Robinson as the finance lead for the Mid Notts ICP Board I have decided to stand down as the Chair of the Board. I feel that it is important that the Board has an independent lead as it moves forward, rather than being chaired by one of the chairs of the main provider trusts partners. Interviews will be taking place in March to appoint a new Chair.

New service at Newark Hospital makes a real difference to cancer patients

Chemotherapy patients and patients who need lines flushing and dressings changed as part of their ongoing treatments can now access the specialist support they need at Newark Hospital thanks to a new PiCC/Mid line care service.

Patients who are on chemotherapy or need antibiotics administered direct to their bloodstream are amongst a range of patients that will benefit from the new service, which will be run from Newark Hospital's Minster Day Case Ward.

Patients are often unwell and feel sick when they have chemotherapy, but need to attend hospital to make sure the medical equipment they use is working properly. This involves

‘flushing’ the lines that deliver drugs into the bloodstream – a process that can only be carried out by nurses with specialist training.

Nurses at the Hospital have now been trained, meaning that patients who live in Newark will ultimately cut down on travel time when they need regular and often lifesaving therapies.

The service also means that patients who require courses of IV antibiotics will be able to have this carried out as an outpatient at Newark Hospital, avoiding the need to travel to King’s Mill Hospital for regular treatment.

A local resident from Newark, who is currently having chemotherapy, is the first patient to use the PiCC line flushing service at the hospital. She said: “This service will make a huge difference to me and for other cancer patients too. I have to have my PiCC line flushed every week and was previously having to travel to Nottingham for this, which could be up to a two hour round trip sometimes. Now I can have this done on my doorstep, as I only live five minutes away from the hospital, which is brilliant. The staff have been great and have even kept me informed about the service, as I asked about it when I first had to have the line in, in November. It really will make such a difference to me and my partner who comes with me to my appointments.”

Minster Ward Sister, Denise Davies, who has championed the new service, said: “I am so pleased that we have set this service up for our patients. It will make such a difference to them, especially to those who are being treated for cancer, as they will no longer have to travel far to get their PiCC lines flushed. We have wanted to set this service up for a while and it is brilliant that we have now managed to achieve this.”

The first patient to use the IV antibiotic service is Barbara Woods, 68, who lives in Kneesall. She has been travelling to have her IV antibiotic treatment for her bronchiectasis at King’s Mill for the last four years.

Now that she can have her treatment closer to home she said: “I’m so happy that I can now have treatments at Newark, it makes a real difference and it will make a difference to the whole area. The staff are really lovely here and really look after you. The treatment that I have means that I have to have IV antibiotics daily over two weeks, so I was doing a lot of travelling, sometimes for over an hour, just for a 45 minute treatment, which was quite tiring. Now I’m only a quick drive away, so it makes a huge difference.

“The respiratory team at King’s Mill have been fantastic too and it has been a seamless transition from King’s Mill to Newark for my treatment.”

Inpatients will also be able to be discharged sooner to receive ongoing IV antibiotics treatments as an outpatient. As the service develops GPs will be able to refer many

patients who would have previously had to visit the Hospital's Urgent Care Centre or King's Mill Hospital.

Patient David Jones, 68, from North Muskham, has been benefitting from another new service that Newark Hospital is now providing, which means he is able to receive his subcutaneous injection for cancer treatment at Newark. For the last three months', he has come to Newark Hospital to have monthly injections to strengthen his hip bone where his tumour is, having previously had to travel to King's Mill Hospital for treatment. He said: "It is brilliant that I can now have my treatments at Newark Hospital, it's only 10 minutes away from where I live, so it has really taken the travel stress out of my treatments. The staff are superb and really put you at ease, I would urge local people to ask to see if they can have treatments at Newark Hospital."

Local mums rate King's Mill Hospital best in the region for giving birth

New mums have rated King's Mill Hospital as the best hospital in the East Midlands for giving birth, as well as the best in the region for the staff that helped them to deliver their babies, according to a recent patient satisfaction survey.

New data from the Care Quality Commission's (CQC) national survey of maternity experience shows that Sherwood Forest Hospitals is the best performing Trust in the local area when it comes to women giving birth (joint with United Lincolnshire Hospitals) and joint best for maternity staff.

Some of the areas that the hospital scores highly in include the promotion of skin to skin contact after birth, partners being able to be involved in the birth as much as they want to be, and staff treating new mums with respect and dignity during the birth and speaking to them in a way that they understand.

The survey also asked new mums how they felt about the antenatal and postnatal care they received. Women were particularly impressed with the way they were given time at antenatal check-ups to ask questions and discuss their pregnancy and their ability to be involved in making decisions about their care. Once their baby was at home, new mums reported having confidence in the midwives that visited.

The national survey asked 17,611 mums across the country who gave birth in February 2018 about their experiences. The data covered 129 NHS Trusts and a total of 93 responses came from women who had given birth at King's Mill Hospital.

New mum Samantha Appleby, 32 from Tuxford, gave birth to baby Seth today at King's Mill Hospital. She praised the hospital and its staff. She said: "My whole birth experience has been a positive one at King's Mill Hospital. As soon as the baby was born I was strongly encouraged to have skin-on-skin contact, which is important, and all of the staff

that we encountered have been reassuring throughout. My partner Dan was also encouraged to be involved at every part.”

Samantha’s partner, Dan Cupit, 30, was at Sam’s side throughout the birth. He added: “It was important to me that I was involved in the birth and I was able to encourage Samantha as well as get involved in supporting her in different positions, which helped to keep her calm. I was also given the opportunity to cut the cord which made me feel involved as sometimes dads can feel a bit helpless when it comes to the birth.

“All of the staff we have encountered whilst we have been here have made us feel very welcome, they have all introduced themselves, spoken to us kindly and have been reassuring. It’s also been nice how staff have spoken to me too and explained what is happening, rather than just to mum.”

Details of the survey can be found on the CQC website.

Gamma Scanner update and donation

I am pleased to report that our Gamma Scanner appeal has recently reached the £250k milestone mark towards the target of £550k. This is a great achievement, and many thanks to the Community Involvement team for their work in coordinating the campaign, as well as the many volunteers, staff, businesses and community members who have contributed. This month I was pleased to accept a donation of £35,000 from the Daffodil café volunteer shop which helped us to reach this milestone.

General update

In the last month the key issues I have been focusing on are:

- The structure of the integrated care system alongside integrated care partnerships and primary care networks and how that will work together.

Visits to Trust Teams and External Meetings

I have attended a number of external meetings including:

- The Better Together Board Meeting.
- An ICS Board Development Session.
- Meeting with Nottinghamshire Healthwatch
- Meeting with an aspirant NHS Chair.
- ICS Board.

- Recognising a £35,000 donation to our Gamma Scanner appeal.
- Meeting with Steve Howe from the Citizen's Council.

Within the Trust I have been out and about to the following departments and meetings:

- Two workshops focusing on different aspects of our upcoming strategy.
- Council of Governors meeting.
- Clinical Excellence Awards meeting.
- Staff milestone event.

Membership summary

The Forum for Public Involvement group met and discussed items including the Student Nurse Induction, the publication of the Long Term Plan and a draft cancelled operation apology letter.

In January our Governors held several 'Meet Your Governor' sessions across all three sites. Feedback whilst mainly positive consisted of concerns about waiting times (for appointments and tests), staffing levels, poor communication and signage, readmissions and parking.

January's digital event was about Falls Prevention. This was sent out to our members via Trust Matters, giving members an insight into how we prevent patient falls and how the CQC rated the service as outstanding.