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King's Mill Hospital
Mansfield Road
Sutton in Ashfield
Nottinghamshire
NG17 4JL

RE: Freedom of Information Request

Tel: 01623 622515
Join today: www.sfh-tr.nhs.uk

10th January 2023

Dear Sir/Madam

With reference to your request for information received on 19th October 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below. Please accept our apologies for the delay.

In your request you asked:

1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?

Procured during last financial year, currently in deployment.

a) What would you like to improve upon in your next refresh?

Under the terms of the Act, we do not need to provide an answer as this would mean creating new information and giving an opinion. This information is not held.

Taken from the ICO Guidance - The Act does not cover information that is in someone's head. If a member of the public asks for information, you only have to provide information you already have in recorded form. You do not have to create new information or find the answer to a question from staff who may happen to know it.

b) Could you please confirm the supplier for your current contract and the vendor that you are using?

CDW, Cisco

2. When was your last Wi-Fi refresh, and when is the next refresh planned?

Procured during last financial year, Access points deployed.

a) What would you like to improve upon in your next refresh?

See 1a

b) Could you please confirm the supplier for your current contract and the vendor that you are using?

CDW, Cisco

Home, Community, Hospital.

Patient Experience Team
01623 672222
sfh-tr.pet@nhs.net



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Chair Claire Ward
Chief Executive Paul Robinson

3. When was your last Telephony Hardware refresh, and when is the next refresh planned?

The contract for this service falls under the Private Finance Initiative (PFI) contract held by Central Nottinghamshire Hospitals and their hard and soft services providers. The cost of these soft services are covered within the total unitary charge payment under the Private Finance Initiative for all services and as such cannot be separated as an individual cost as the contract is interdependent. Further details of the unitary charge payments are available here: <https://www.sfh-tr.nhs.uk/about-us/finances/what-we-spend-and-how-we-spend-it/>

a) What would you like to improve upon in your next refresh?

N/A

b) Could you please confirm the supplier for your current contract and the vendor that you are using?

N/A

4. When was your last Unified Communications refresh, and when is the next refresh planned?

The Trust is currently developing a Unified Communications Strategy.

a) What would you like to improve upon in your next refresh?

See Q1a

b) Could you please confirm the supplier for your current contract and the vendor that you are using?

Microsoft, Teams.

5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?

Some SD-WAN in use already, expect to adopt SD-WAN across the local health community for remote site connectivity.

a) If yes, could you please confirm the supplier for your current contract and the vendor that you are using?

Nottinghamshire Health Informatics Service, Fortinet.

6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?

Real-time asset tracking/locating including RFID solutions. Reviewed annually and currently no plans to progress. <https://www.sfh-tr.nhs.uk/media/8804/digital-strategy-pdf.pdf>

a) Can you confirm contract dates and vendors?

N/A

7. Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned?

Information not held.

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

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