

## Board of Directors Meeting in Public - Cover Sheet

<b>Subject:</b>	Seven Day Service Survey		<b>Date:</b> July 2019	
<b>Prepared By:</b>	Paula Evans. Sepsis Lead Nurse/Seven Day Service Lead			
<b>Approved By:</b>	Dr A Haynes. Executive Medical Director			
<b>Presented By:</b>	Dr A Haynes. Executive Medical Director			
<b>Purpose</b>				
For assurance			<b>Approval</b>	
			<b>Assurance</b>	<b>X</b>
			<b>Update</b>	
			<b>Consider</b>	
<b>Strategic Objectives</b>				
<b>To provide outstanding care</b>	<b>To promote and support health and wellbeing</b>	<b>To maximise the potential of our workforce</b>	<b>To continuously learn and improve</b>	<b>To achieve better value</b>
<b>X</b>			<b>X</b>	
<b>Overall Level of Assurance</b>				
	<b>Significant</b>	<b>Sufficient</b>	<b>Limited</b>	<b>None</b>
		<b>X</b>		
<b>Risks/Issues</b>				
<b>Financial</b>	<b>None</b>			
<b>Patient Impact</b>	<b>None</b>			
<b>Staff Impact</b>	<b>None</b>			
<b>Services</b>	<b>None</b>			
<b>Reputational</b>	<b>None</b>			
<b>Committees/groups where this item has been presented before</b>				
<b>NA</b>				
<b>Executive Summary</b>				
<p>The Seven Day Hospital Services (7DS) Programme was developed to support providers of acute services to deliver high quality care and improve outcomes, on a seven-day basis for patients admitted to hospital in an emergency.</p> <p>Trust performance is assessed by survey, conducted prospectively over a seven day period. This survey covered the 7 days from 22<sup>nd</sup>-28<sup>th</sup> April 2019. A sample size of 250 patients was used, spread across 4 clinical divisions.</p> <p>The assessment is against 4 clinical standards :</p> <ul style="list-style-type: none"> <li>• First Consultant review within 14 hours</li> <li>• Appropriate ongoing Consultant reviews</li> <li>• Providing an assessment of the provision of relevant diagnostic tests</li> <li>• Availability of Consultant directed interventions</li> </ul>				
<b>Results</b>				
<u>First Consultant review within 14 hours</u>				
The Trust met this clinical standard.				
The proportion of patients seen and assessed by a suitable consultant within 14 hours of admission was: 92%.				
The specialties of gynaecology, paediatrics and general surgery were outliers in this survey. All 3 specialties are currently reviewing their processes and job plans to improve Consultant availability.				

Appropriate On-going Consultant Reviews

The Trust met this clinical standard.

The overall proportion of patients who required twice daily consultant reviews and were reviewed twice by a Consultant was 100 %.

The overall proportion of patients who required a daily Consultant review and were reviewed by a Consultant was 94.4%. This was split into 94.8% at a weekday & 94.6% at a weekend.

Access to Diagnostics

All applicable diagnostic tests are available 7 days a week

Access to Interventions

All applicable interventions are accessible 7 days a week

**Conclusion**

The 7DS survey demonstrated that the Trust met all four of the clinical standards for the period 22-28<sup>th</sup> April 2019.

The leadership teams for gynaecology, paediatrics and general surgery have reviewed their performance and possible processes for improvement.

The next survey will be conducted in August 2019 and reported to Trust Board in November 2019.