Council of Governors

Subject:	Governor Observers	of Board Sub	Date: 12 th Feb	oruary 2019					
•	Committees								
Prepared By:	Shirley A Higginbotham Director of Corporate Affairs								
Approved By:	John MacDonald, Chair								
Presented By:	John MacDonald, Ch	air							
Purpose									
To provide a rep	ort updating the Counc	il of the role of	Approval						
Observer of Board Subcommittees			Assurance						
			Update						
			Consider	Х					
Strategic Object	tives								
To provide	To support each	To inspire	To get the most	To play a					
outstanding	other to do a	excellence	from our	leading role in					
care to our	great job		resources	transforming					
patients				health and care					
				services					
X	X	X	X	X					
Overall Level of									
	Significant	Sufficient	Limited	None					
		X							
Risks/Issues									
Financial	N/A								
Patient Impact									
Staff Impact									
Services									
	_								
Reputational	oups where this item	has been presentee	d before						
Reputational Committees/gro		has been presentee	d before						
Reputational		has been presentee	d before						
Reputational Committees/gro		has been presentee	d before						
Reputational Committees/gro Executive Summ In the Autumn of	nary 2017 the governors es	stablished a task and	d finish group to rev	iew the duties of					
Reputational Committees/gro Executive Summ In the Autumn of	nary	stablished a task and	d finish group to rev	iew the duties of					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi	nary 2017 the governors es pally the two key mand	stablished a task and latory requirements	d finish group to rev of:						
Reputational Committees/gro Executive Summ In the Autumn of governors, princi	nary 2017 the governors es	stablished a task and latory requirements	d finish group to rev of:						
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the performation	nary 2017 the governors es pally the two key mand non-executive directors nce of the board of dire	stablished a task and datory requirements s, individually and co ectors.	d finish group to rev of: ollectively to accoun	t for the					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the performation	nary 2017 the governors es pally the two key mand non-executive directors	stablished a task and datory requirements s, individually and co ectors.	d finish group to rev of: ollectively to accoun	t for the					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the performation	nary 2017 the governors es pally the two key mand non-executive directors nce of the board of dire	stablished a task and datory requirements s, individually and co ectors.	d finish group to rev of: ollectively to accoun	t for the					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the performan b) Represen	nary 2017 the governors es pally the two key mand non-executive directors nce of the board of dire nt the interest of the me	stablished a task and latory requirements s, individually and co ectors. embers of the trust a	d finish group to rev of: ollectively to accoun is a whole and the in	t for the nterest of the public					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the performan b) Represent	nary 2017 the governors es pally the two key mand non-executive directors nce of the board of dire nt the interest of the me uded that the current m	stablished a task and datory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove	d finish group to rev of: bllectively to accoun is a whole and the in rnor committees fai	t for the nterest of the public led to provide					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represent The group conclu- opportunities for	2017 the governors espally the two key manon non-executive directors nce of the board of directors the interest of the me uded that the current m governors to hold Non	stablished a task and latory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors	d finish group to rev of: ollectively to accoun is a whole and the in rnor committees fai s to account - notwit	t for the nterest of the public led to provide					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represent The group conclu- opportunities for	nary 2017 the governors es pally the two key mand non-executive directors nce of the board of dire nt the interest of the me uded that the current m	stablished a task and latory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors	d finish group to rev of: ollectively to accoun is a whole and the in rnor committees fai s to account - notwit	t for the nterest of the public led to provide					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the performan b) Represen The group conclu opportunities for of Committee cha	2017 the governors espally the two key manon non-executive directors nce of the board of directors the interest of the me uded that the current m governors to hold Non airs to improve their fur	stablished a task and latory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors nctioning in this area	d finish group to rev of: ollectively to accoun is a whole and the in rnor committees fai to account - notwit a.	t for the nterest of the public led to provide hstanding the efforts					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represent The group conclu- opportunities for of Committee char Much of what war	nary 2017 the governors espally the two key mand non-executive directors nce of the board of dire the interest of the me uded that the current m governors to hold Non airs to improve their fun	stablished a task and datory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors nctioning in this area ts committees was p	d finish group to rev of: ollectively to accoun is a whole and the in rnor committees fai to account - notwit a. oresented by Execu	t for the nterest of the public led to provide hstanding the efforts tive Directors, with					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represent The group conclu- opportunities for of Committee char Much of what wa little opportunity for	nary 2017 the governors espally the two key manon non-executive directors nce of the board of directors the interest of the me uded that the current m governors to hold Non airs to improve their fun as actually received in i for governors to question	stablished a task and datory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors nctioning in this area ts committees was p on or challenge Non	d finish group to rev of: ollectively to accoun is a whole and the in rnor committees fai to account - notwit a. oresented by Execu	t for the nterest of the public led to provide hstanding the efforts tive Directors, with s, the reports and					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represent The group conclu- opportunities for of Committee chains Much of what was little opportunity for discussions were	2017 the governors espally the two key manon non-executive directors nce of the board of directors the interest of the me uded that the current me governors to hold Non airs to improve their fun as actually received in i for governors to question a duplication of those	stablished a task and latory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors nctioning in this area ts committees was p on or challenge Non subsequently prese	d finish group to rev of: ollectively to accoun as a whole and the in rnor committees fai to account - notwit a. oresented by Execu i-Executive Director ented to the Council	t for the nterest of the public led to provide hstanding the efforts tive Directors, with s, the reports and as a whole. This is					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represent The group conclu- opportunities for of Committee chains Much of what was little opportunity of discussions were because the Cou	2017 the governors espally the two key mano non-executive directors nce of the board of directors the interest of the me uded that the current m governors to hold Non airs to improve their fun as actually received in i for governors to question a duplication of those uncil of Governors is no	stablished a task and latory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors nctioning in this area ts committees was p on or challenge Non subsequently prese ot able to delegate an	d finish group to rev of: ollectively to account is a whole and the in rnor committees fai to account - notwit a. oresented by Execu i-Executive Director ented to the Council uthority to a commit	t for the nterest of the public led to provide hstanding the efforts tive Directors, with s, the reports and as a whole. This is ttee, therefore all					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represent The group conclu- opportunities for of Committee chains Much of what was little opportunity of discussions were because the Cou	2017 the governors espally the two key manon non-executive directors nce of the board of directors the interest of the me uded that the current me governors to hold Non airs to improve their fun as actually received in i for governors to question a duplication of those	stablished a task and latory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors nctioning in this area ts committees was p on or challenge Non subsequently prese ot able to delegate an	d finish group to rev of: ollectively to account is a whole and the in rnor committees fai to account - notwit a. oresented by Execu i-Executive Director ented to the Council uthority to a commit	t for the nterest of the public led to provide hstanding the efforts tive Directors, with s, the reports and as a whole. This is ttee, therefore all					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represent The group conclu- opportunities for of Committee char Much of what war little opportunity of discussions were because the Cou- decisions and su	2017 the governors espally the two key manon-executive directors non-executive directors of the board of directors of the interest of the mean auded that the current mains to improve their function of those a duplication of those incil of Governors is not porting information network.	stablished a task and datory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors nctioning in this area ts committees was p on or challenge Non subsequently prese ot able to delegate an eed to be discussed	d finish group to rev of: ollectively to account is a whole and the in rnor committees fails to account - notwit a. oresented by Execu i-Executive Director ented to the Council uthority to a commit and agreed by the	t for the nterest of the public led to provide hstanding the efforts tive Directors, with s, the reports and as a whole. This is tee, therefore all Council as a whole.					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the merforman b) Represent The group conclu- opportunities for of Committee char Much of what was little opportunity of discussions were because the Cou- decisions and su	2017 the governors espally the two key mano non-executive directors nce of the board of directors the interest of the me uded that the current m governors to hold Non airs to improve their fun is actually received in i for governors to questive a duplication of those uncil of Governors is no porting information ne ss this, the working gro	stablished a task and datory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors nctioning in this area ts committees was p on or challenge Non subsequently prese of able to delegate an eed to be discussed	d finish group to rev of: ollectively to account is a whole and the in rnor committees fai to account - notwit a. oresented by Execu i-Executive Director ented to the Council uthority to a commit and agreed by the ole of governor obse	t for the nterest of the public led to provide hstanding the efforts tive Directors, with s, the reports and as a whole. This is ttee, therefore all Council as a whole.					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represent The group conclu- opportunities for of Committee chains Much of what was little opportunity of discussions were because the Cou- decisions and su	2017 the governors espally the two key mano non-executive directors nce of the board of directors and the interest of the me uded that the current me governors to hold Non airs to improve their fur as actually received in i for governors to question a duplication of those uncil of Governors is no porting information ne ss this, the working group e board. This would e	stablished a task and datory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors nctioning in this area ts committees was p on or challenge Non subsequently prese ot able to delegate an eed to be discussed oup developed the ro	d finish group to rev of: ollectively to account is a whole and the in rnor committees fai to account - notwit a. oresented by Execu i-Executive Director ented to the Council uthority to a commit and agreed by the ole of governor obse witness how the No	t for the nterest of the public led to provide hstanding the efforts tive Directors, with s, the reports and as a whole. This is tee, therefore all Council as a whole. ervers on sub n-executive					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represen The group conclu- opportunities for of Committee cha Much of what wa little opportunity for discussions were because the Cou- decisions and su	2017 the governors espally the two key mano non-executive directors nce of the board of directors the interest of the me uded that the current m governors to hold Non airs to improve their fun is actually received in i for governors to questive a duplication of those uncil of Governors is no porting information ne ss this, the working gro	stablished a task and datory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors nctioning in this area ts committees was p on or challenge Non subsequently prese ot able to delegate an eed to be discussed oup developed the ro	d finish group to rev of: ollectively to account is a whole and the in rnor committees fai to account - notwit a. oresented by Execu i-Executive Director ented to the Council uthority to a commit and agreed by the ole of governor obse witness how the No	t for the nterest of the public led to provide hstanding the efforts tive Directors, with s, the reports and as a whole. This is tee, therefore all Council as a whole. ervers on sub n-executive					
Reputational Committees/gro Executive Summ In the Autumn of governors, princi a) Hold the in performan b) Represen The group conclu- opportunities for of Committee cha Much of what wa little opportunity of discussions were because the Cou- decisions and su In order to addre committees of the directors held the	2017 the governors espally the two key mano non-executive directors nce of the board of directors and the interest of the me uded that the current me governors to hold Non airs to improve their fur as actually received in i for governors to question a duplication of those uncil of Governors is no porting information ne ss this, the working group e board. This would e	stablished a task and datory requirements s, individually and co ectors. embers of the trust a nechanisms, of gove -Executive Directors inctioning in this area ts committees was p on or challenge Non subsequently prese of able to delegate an eed to be discussed oup developed the ro and would improve to	d finish group to rev of: ollectively to account is a whole and the in rnor committees fai to account - notwit a. oresented by Execu i-Executive Director ented to the Council uthority to a commit and agreed by the ole of governor obse witness how the No the visibility of Non-	t for the nterest of the public led to provide hstanding the efforts tive Directors, with s, the reports and as a whole. This is ttee, therefore all Council as a whole. ervers on sub n-executive Executive Directors.					

agreed the roles would be for a period of 18 months, half the term of office and would be staggered to enable learning. The role of the observers was clearly set out in the letter of expression of interest as:

In order to support the governors to hold the non-executive directors to account, it was agreed that there would be two observers on each of the Board's Committees, namely:

- Audit and Assurance Committee;
- Quality Committee;
- Workforce and Organisational Development Committee;
- Finance Committee.

Although observers would not be members of the committees, nor expected to contribute to discussions they would be expected to attend all Committee meetings (draft schedule attached) and to feedback their views at each Council of Governors meeting following the report from the chair of the Committee to the Council. In addition, observers would:

- Meet with the chair twice a year to discuss the Committee and raise any queries or issues about the way the Committee operates and to highlight any examples of good practice which could be shared with other Committees
- Provide input to the Chair to be taken into account in the annual appraisal of the Committee chairs;
- Where the observer has any major issues these should, in the first instance, be raised with the Committee chair if the concerns are not resolved to then raise them with the lead Governor.

Subsequent to the letter above the Workforce and Organisational Development committee was disbanded as all reports were submitted to the Board on a quarterly basis. However during the year two governors expressed an interest in observing the Charitable Funds Committee, which meets quarterly and is not a subcommittee of the board. This was implemented in October 2018.

Seven governors were recruited to the positions of governors and these together with attendance at committees are noted in the table below:

Governor Obse	rver Comm	ittee Atten	dance					
Quality Committe	21/03/2018	16/05/2018	18/07/2018	19/09/2018	21/11/2018	16/01/2019		
Valerie Bacon	А	Р	Р	А	А	А	2/6	
Jayne Leverton	Р	Р	А	А	А	А	2/6	
Roz Norman	Α	Р	Α	Α	Р	Р	3/6	
Audit & Assurance	15/03/2018	20/04/2018	24/05/2018	19/07/2018	20/09/2018	22/11/2018	17/01/2019	
Ian Holden	Р	Р	Р	Р	Р	Р	Р	7/7
Ann Mackie	Р	Р	Р	Р	Р	Р	Р	7/7
Finance Committ	27/03/2018	27/04/2018	24/07/2018	23/10/2018	18/12/2018	29/01/2019		
Angie Emmott	Р	Α	Р	Р	А	Р	4/6	
Jackie Hewlett-D	A	Р	A	Р	Р	A	3/6	
P = Present								
A = Apologies								

A review of the attendance by observers at committee highlights some area's for concern and part of the training going forwards need to stress the importance of not only attendance at the meeting but also the requirement for the observers to provide the whole Council with their views of the meeting. It should however be noted that on only one occasion across all the committee were no observers in attendance.

The current governor observers have reported to Council of Governors regarding the outcome of their attendance and committee and no concerns have been raised. The chairs of all the committees have welcomed the new model and this has helped to strengthen the relationships between governors and non-executive directors.

The Trust undertook a well-led review in the Autumn of 2018 and the final report, which was presented to the Council, highlighted the role of governor observers as a best practice model, as identified by the CQC and NHSI, and also referenced other trusts who are in the process of implementing the model. The well-led review also recommended further training of observers and this will be implemented for the next cohort of governors who will be recruited once the elections have taken place in May 2019.

It has previously been agreed that the role of observers of committees would be promoted as part of the governor elections currently underway, and a further request for expressions of interest be undertaking once the elections have concluded and all governors are in post.

The role of observers will form part of the induction process for new governors.