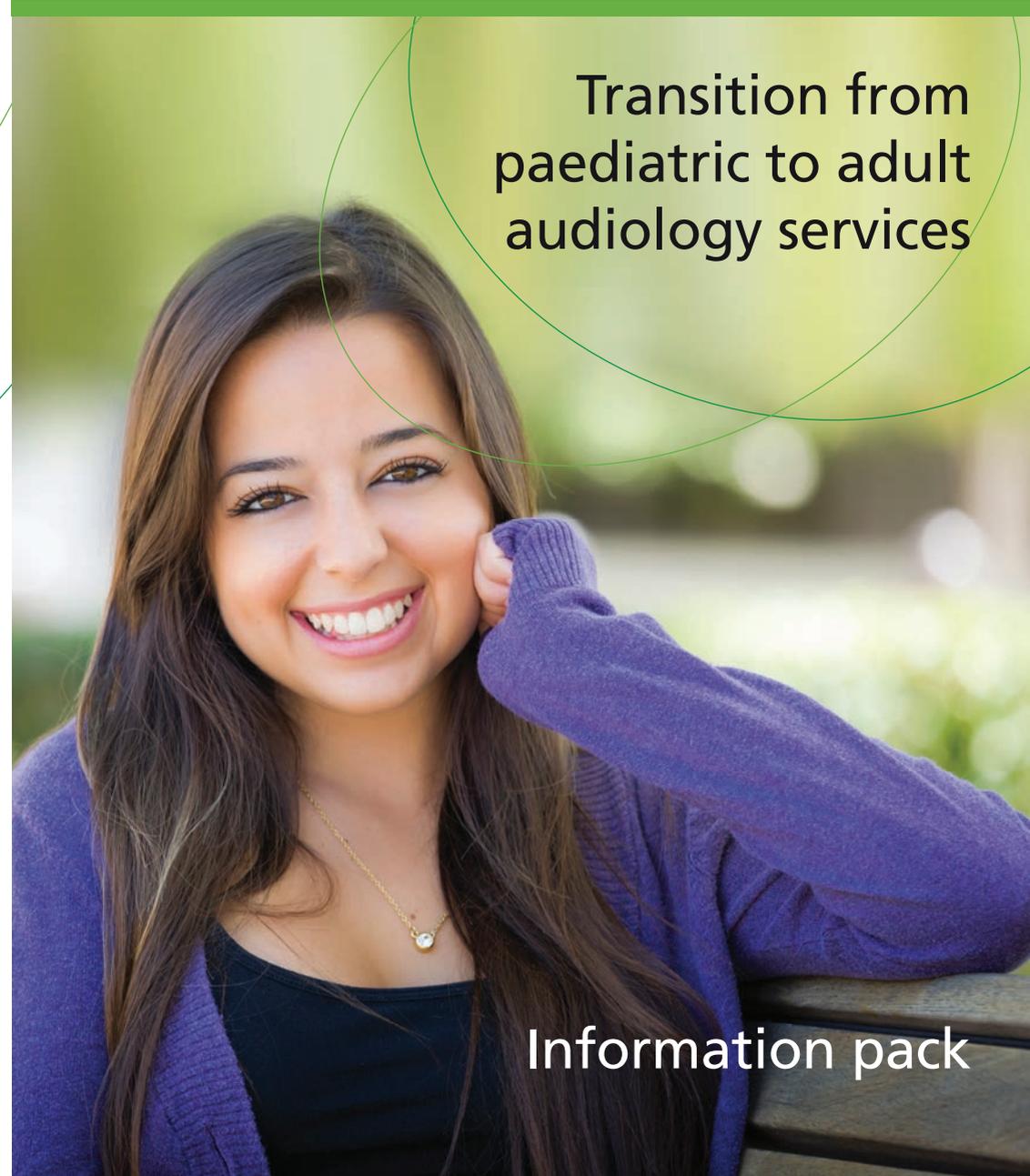


Transition from paediatric to adult audiology services



Information pack

Sherwood Forest Hospitals NHS Foundation Trust
Audiology Department
Kings Treatment Centre
Mansfield Road
Sutton in Ashfield
NG17 4JL

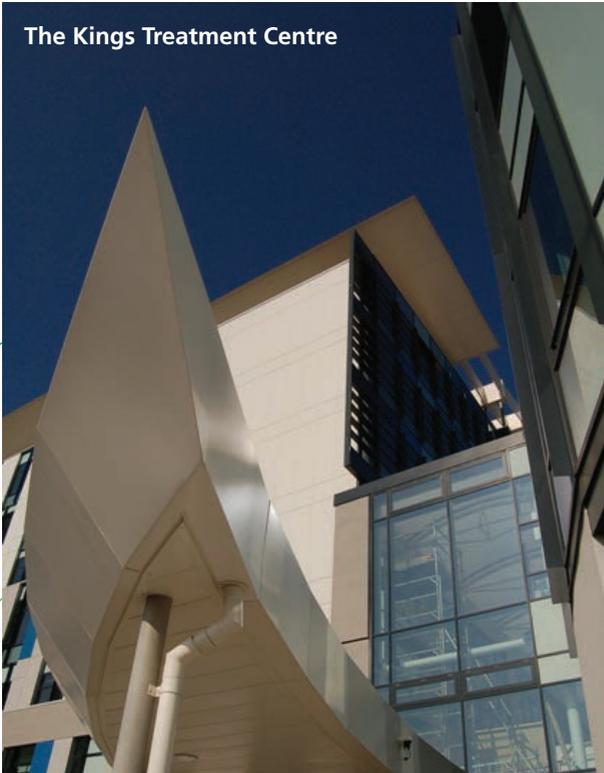
Phone: 01623 622515 ext 6171
Newark: 01636 685750

Introduction

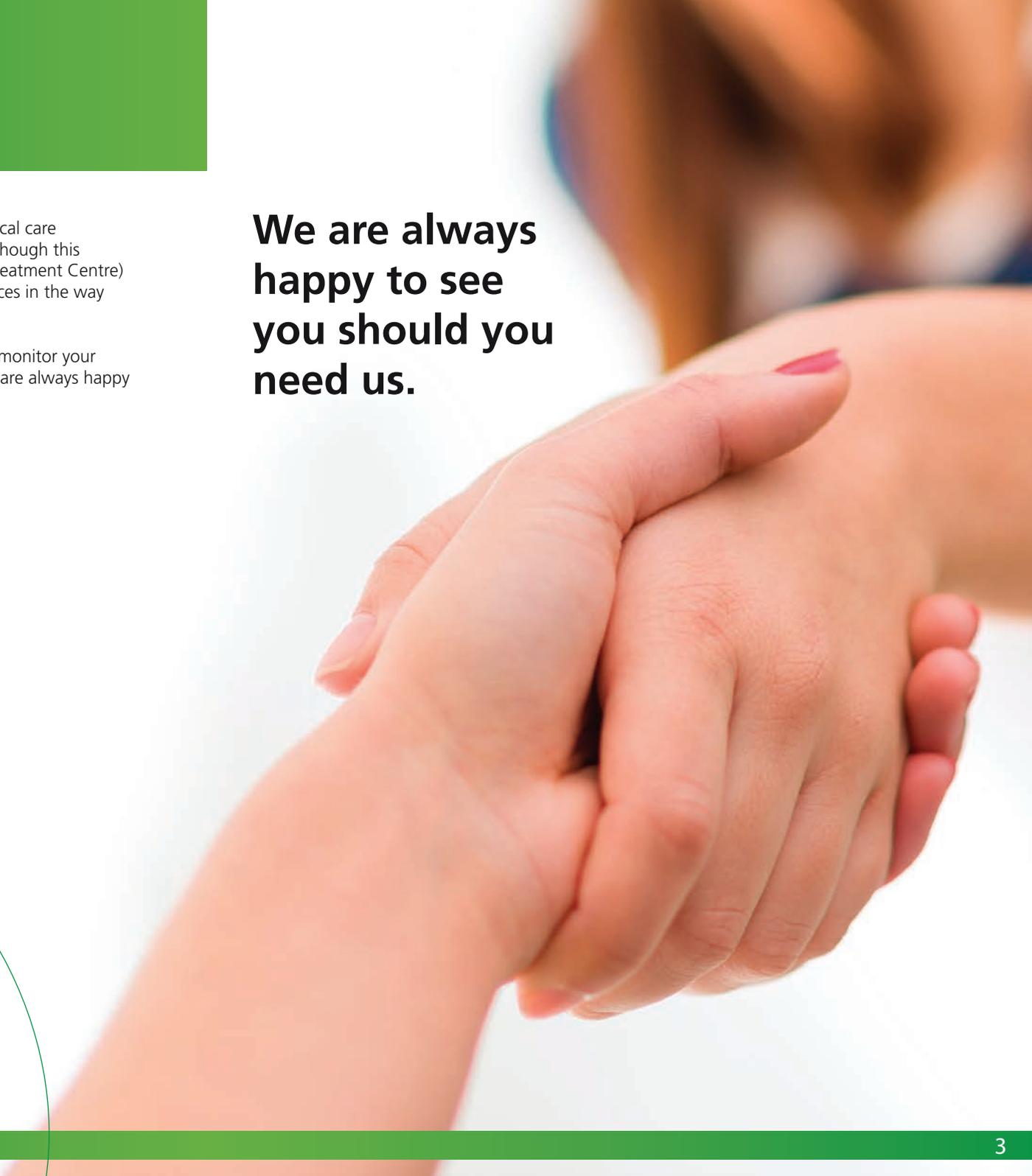
From the age of 16 or once you leave full time education, your audiological care will be transferred from Paediatric to our Adult Audiology Service. Even though this service takes place in the same department (still in clinic 8 at the Kings Treatment Centre) and you may still see the same Audiologists, there may be some differences in the way the service is run.

You will be given more responsibility to look after your hearing aids and monitor your hearing, as we will no longer arrange to see you at regular intervals. We are always happy to see you should you need us but we will wait for you to contact us.

The Kings Treatment Centre



**We are always
happy to see
you should you
need us.**





We are able to give advice and arrange a demonstration of equipment that might help you hear on the phone

Adult Audiology service



The Adult Audiology service is here to help you if you are having difficulty with your hearing loss at home, at work or socially. We can advise on all aspects connected with your hearing, including assistive listening devices to help you hear the television or your music. We are able to give advice and arrange a demonstration of equipment that might help you hear on the phone, on the use of a textphone or be alerted to the phone ringing, doorbell and smoke alarm. Some equipment is available free from the Social Services department and an appointment can be arranged for you to discuss your needs with them. As part of the routine maintenance of the hearing aid we need to see you every six months to service the aid. We can discuss any issues you may have at that appointment, check your ears and arrange any further appointment that may be required. To arrange an appointment phone on the above number.

The following pages give information and contact details of a range of organisations that support hearing impaired young adults. In addition, you will be given a copy of the Solutions catalogue, which is a reference guide to technology and contacts for deaf and hard of hearing people.

after16.org.uk

www.after16.org.uk

A website for teenagers and young people in the UK with an impairment or disability, including opportunities and services available for school leavers. They provide information through their website, magazine, e-newsletter and seminars.



www.ndcs.org.uk

NDCS is an organisation for families, parents and carers, providing support through a helpline, support workers, publications and website. NDCS can help with welfare rights and benefit claims, making education choices, advising on health and audiology and technology. NDCS campaigns for improvements in services aimed at families with deaf children, working with central and local government, health authorities, education professionals, social services, manufacturers and voluntary organisations.

The National Deaf Children's Society,
15 Dufferin Street, London, EC1Y 8UR
Freephone helpline: 0808 800 8880 (voice and text)
Monday-Friday 10am-5pm
Fax: 020 7251 5020, **E-mail:** helpline@ndcs.org.uk

www.rnid.org.uk

They can provide a range of communication support services. A Legal Service, which provides legal advice in relation to deaf and hard of hearing people. Information, advice and training to organisations and employment advice. They provide Typetalk, which is a telephone relay service that lets hard of hearing people communicate with hearing people over the telephone and provide equipment, support and advice. And Run a number of courses that can lead to recognised qualifications.

Royal National Institute for the Deaf (RNID),
PO Box 16464, London EC1Y 8TT
Telephone: 0808 808 0123, **Textphone:** 0808 808 9000,
E-mail: informationline@rnid.org.uk



www.ndcs.org.uk

There are a number of social security benefits available to hearing impaired young people, including:

- Disability Living Allowance
- Incapacity Benefit
- Income Support
- Tax Credit
- Housing Benefit
- Council Tax benefit

Your local Social Security Office will be able to advise you on the benefits listed and how to apply.

The local office is:

Workshop Social Security Office, Crown House, Newcastle Avenue, Workshop, S80 1ET
Phone: 01909537200

Further information is available in the NDCS factsheets, which are available to download from the website



Each Jobcentre has a **Disability Employment Adviser (DEA)**.

You need to meet the DEA and register with him/her to get onto the Access to Work scheme (see below). The DEA can also give you advice and guidance on local employment and learning opportunities, arrange work placements, support you in finding a job/training and/or do assessments. If you need any kind of communication service for your meeting with the DEA let them know beforehand so that someone can be booked.

Your local Social Services/Social Work Department may have specific provision for hearing impaired people and may know of someone to contact who supports hearing impaired people in finding employment and training locally.

Sutton in Ashfield Jobcentre Plus,
Ashbrook Hose, Forest St,
Sutton in Ashfield, Notts, NG17 1BH

Telephone: 01623 583500
Textphone: 01623 413435

Alfreton Jobcentre Plus, Tannery House
King Street, Alfreton, Derbyshire
DE55 7AF

Telephone: 01773 724700

Mansfield Jobcentre Plus, Hill House
Commercial Gate, Mansfield
Notts, NG18 1LN

Telephone: 01623 413100
Textphone: 01623 413435

This is a government funded scheme set up to ensure deaf people have equal access at work. It also covers the costs of interpreters for job interviews and for meetings at work.

Access to work will pay for any special equipment you need at work because of your deafness. For example, if you need to use a telephone with built-in amplifier or telecoil facility, then Access to Work will pay. It can also provide:

- Deaf awareness training for your employer and other members of staff.
- Interpreters or other communication support - for interviews, meetings, supervisions and training.
- Fire alarm pager – connected to the fire alarm.
- Text phones or amplified phones.
- Loop systems and microphones

How to get it

Ask to see the Disability Employment Adviser (DEA) at your local job centre. They will assess what you need and arrange your Access to Work for you. Do this as soon as you get an interview, or when you start work, because it can take quite a while to set up.

If you are already in a job and you don't have Access to Work, you can still get it, although you and your employer may have to pay something towards it. Full-time students often get financial support from their Local Education Authority (LEA) or receive a Disabled Student's Allowance to pay for communication services.

Support at work

Contact the DEA at your local job centre to get an interpreter free for training courses and for job interviews. They will arrange an Access to Work agreement for you, which means that they will pay for your communication support if it is related to you finding work. Do this as far in advance as possible as they get booked up very quickly. If you want communication support for an interview, but can't get one in time, contact the employer and ask them to change the date of the interview. Under the Disability Discrimination Act, you are entitled to have an interpreter at an interview.

Types of communication support

- British Sign Language Interpreters, Sign Supported English (SSE) Interpreters - You can ask for an interpreter that uses the same sign language as you do.
- Lipspeakers. Lipspeakers use clear mouth movements to interpret what is being said. Sometimes they use fingerspelling to make things clear.
- Speech and Textphone Reporters. They will type a word for word translation of what is being said. You can view this on a laptop or larger screen.
- Notetaker. Notetakers type a summary of what is being said so that you don't have to write and look at the speaker at the same time. The information may be displayed in electronic form e.g. on a laptop.

Further education

Further / Higher Education

Disabled Students' Allowances

You can contact the Disability Adviser at your chosen college or University who will identify the appropriate funding and apply on your behalf. In higher education, you can get a Disabled Student's Allowance (DSA). You may be entitled to assistance such as:

- Exam concessions
extended deadlines for assessments
- Note-takers
- Research support
- Equipment

You will need to re-apply each year for funding

Grants

Information on grants for education is available from 'The Educational Grants Directory', published by the Directory of Social Change. It lists educational charities that support children and young people up to and including first degree level of study. The directory can be ordered from the website, priced at around £20, or ask at your local library.

Visit www.dsc.org.uk for more information

E-mail: books@dsc.org.uk

DSC Books

24 Stephenson Way
London NW1 2DP

Telephone: 08450 777707 (local rate)

www.skill.org.uk



Skill produces a guide for disabled people considering applying for higher education courses at University or College. The guide includes:

A question and answer section covering the support available for students with disabilities in higher education, when and where to apply, how to choose the right course and the funding available.

A list of useful publications and advice agencies. Statements by all institutions providing higher education courses, about their provision for disabled students and contact details

The guide is currently priced at £2.50 for disabled students and can be ordered from their website. Freephone information advice line: 0800 328 5050 (Tues 11.30-13.30, Thurs 13.30-15.30)

Department for Education: Student finance

[www.direct.gov.uk/
EducationAndLearning/
UniversityAndHigherEducation/
StudentFinance/fs/en](http://www.direct.gov.uk/EducationAndLearning/UniversityAndHigherEducation/StudentFinance/fs/en)

Gives details of financial help available for the academic year for those entering higher education at undergraduate or postgraduate level, planning to study full or part time

Headstart

www.rnid.org.uk/headstart

The Headstart project is run by the RNID to support deaf and hard of hearing students who are thinking of going to university or college, or who are already at university. They are partnered in this project with the University of Central Lancashire, Sheffield Hallam and Sheffield University.

Mansfield & North Notts Society for deaf people

The Society covers the northern part of Nottinghamshire and is the focal point of activities for deaf and hard of hearing people. The aims of the Society are to promote and serve the needs of deaf and hard of hearing people and to actively campaign on their behalf. There are several groups within the Society. The centre is open weekdays between 9.30am and 3.30pm and is used by people on a drop-in basis whenever they require advice and information on issues concerning hearing loss and its associated problems. Batteries for National Health Hearing Aids are available from the Centre on production of a hearing aid book issued by the National Health Service - Monday to Friday between the hours of 10.00am and 2.00pm. The premises are equipped with bar, kitchen and dance floor and these are available for private hire when not otherwise in use. The building is on one level and is wheelchair user friendly.

Connevens

www.connevens.com

Connevens specialises in meeting the needs of people who are deaf or hearing impaired in supplying products to help hearing impaired people. These are available to purchase from their catalogue and website.

We hope you find this information useful and wish you good luck for the future. If you need any further information or advice please contact us on and we will be happy to help.

