

INFORMATION FOR PATIENTS

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# Discharge Medicines Service referral (via Pharmoutcomes<sup>®</sup>)

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It has been identified that you might benefit from input from your local community pharmacy when you leave hospital. This might be because:

- You have been started:
  - On a new medicine(s) including inhalers.
  - On a medicine(s) that requires further monitoring.
  - On a medicine(s) that has potential side-effects and requires additional counselling.
- You have a lot of changes to your medicines.
- You have your medicines in a compliance aid e.g., Mediwallet.
- You've indicated that you need some more help with your medicines after you leave hospital.

To provide this service your hospital pharmacy team can electronically refer you to your local community pharmacy.

## What does the community pharmacy do with the referral?

1. Using information in the referral, community pharmacists will compare your medicines at discharge to those you were taking before admission to hospital.

2. When a new prescription is issued by your GP, the community pharmacist will check you are prescribed all the correct medications you should be taking after hospital discharge.
3. A consultation with your community pharmacist, yourself and/or your carer will be arranged to ensure you understand what medicines you should now be taking.

## What information does the community pharmacy receive?

- Basic patient details such as your name, date of birth and so on; this is the same information that would normally be on your prescription.
- Confirmation that you have consented to this information being shared with your community pharmacy.
- A copy of your discharge prescription in most cases – this includes your medicine changes and a brief summary of your medical history.
- Your contact number so that the community pharmacy can call you at home if needed; a number of services can be provided by phone.

## What do you need to do?

Confirm your consent for the referral.

Let us know which local pharmacy you use. Only the nominated community pharmacy will receive your information; it won't be available at other pharmacies.

Please wait to hear from your chosen community pharmacy after being discharged from hospital.

If you have any questions about your medicines after your discharge you can always call our medicines information line on 01623 672213.



#### **Further sources of information**

NHS Choices: [www.nhs.uk/conditions](http://www.nhs.uk/conditions)

Our website: [www.sfh-tr.nhs.uk](http://www.sfh-tr.nhs.uk)

#### **Patient Experience Team (PET)**

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

**King's Mill Hospital:** 01623 672222

**Newark Hospital:** 01636 685692

**Email:** [sfh-tr.PET@nhs.net](mailto:sfh-tr.PET@nhs.net)

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email [sfh-tr.PET@nhs.net](mailto:sfh-tr.PET@nhs.net).

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you.

External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them.

If you require a full list of references for this leaflet, please email [sfh-tr.patientinformation@nhs.net](mailto:sfh-tr.patientinformation@nhs.net) or telephone 01623 622515, extension 6927.

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