

King's Mill Hospital
Mansfield Road
Sutton in Ashfield
Nottinghamshire
NG17 4JL

Tel: 01623 622515
Join today: www.sfh-tr.nhs.uk

Direct Line: 01623 672232
Our Ref: 1455
E-mail: sfh-tr.foi.requests@nhs.net

21st August 2026

[REDACTED]

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference: Education and Training of Ophthalmic Support Staff

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do/do not hold the/some of the information you have requested. A response to your request is provided below. Please accept our sincere apologies for the delay.

Home, Community, Hospital.

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1. Please provide the numbers of ophthalmic support staff working in Eye / Ophthalmology departments in NHS Hospitals, their pay scales and their education and training. Ophthalmic support staff are not registered professionals and have a range of job titles. The list below is not inclusive, and the job titles may include "Senior", "Clinical" and "Healthcare Science" • Healthcare	Operations Assistant NHS XN04 Non-Review Body Band 4 2 staff members Position as at 28 May 2026. Staff in this role complete the Trust's standard mandatory training requirements applicable to all staff. The Trust does not hold a separate role-specific education or training programme for this post.	No	Not applicable	Not applicable

2

Home, Community, Hospital.

Assistant • Ophthalmic Assistant • Orthoptic Assistant • Ophthalmic Technician • Ophthalmic Science Practitioner • Ophthalmic Associate Practitioner • Ophthalmic Assistant Practitioner Training • In house i.e. provided solely by the employer in the workplace • Continuing Professional Development (CPD) courses documented by a certificate of attendance • Courses with a curriculum, learning				
---	--	--	--	--

3

Home, Community, Hospital.

Patient Experience Team
01623 672222
sfh-tr.pet@nhs.net



We are proud to be
a smoke-free site

Trust Chair Rukshana Kapasi OBE
Chief Executive Jon Melbourne

outcomes and documented assessment of knowledge and/or competence. Please provide course title, and the name of the organisation / institution providing the course. • Other education and training not listed above Please use the accompanying document to compile your response				
--	--	--	--	--

4

Home, Community, Hospital.

Patient Experience Team
01623 672222
sfh-tr.pet@nhs.net



We are proud to be
a smoke-free site

Trust Chair Rukshana Kapasi OBE
Chief Executive Jon Melbourne

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.