



Board of Directors Meeting in Public - Cover Sheet

| Subject: | Chair's report | | | Date: 5 th October 2023 | | |
|---|---------------------------------------|------------------|--------------|------------------------------------|------------------|--|
| Prepared By: | Rich Brown, Head of Communication | | | | | |
| Approved By: | Claire Ward, Chair | | | | | |
| Presented By: | Presented By: Claire Ward, Chair | | | | | |
| Purpose | | | | | | |
| Approval | | | | | | |
| An update regarding some of the most noteworthy events and items Assurance | | | | | Y | |
| over the past month from the Chair's perspective. | | | | | Y | |
| Consider | | | | | | |
| Strategic Objectives | | | | | | |
| Provide | Improve health | Empower and | То | Sustainable | Work | |
| outstanding | and well-being | support our | continuously | use of | collaboratively | |
| care in the | within our | people to be the | learn and | resources and | with partners in | |
| best place at | communities | best they can be | improve | estate | the community | |
| the right time | ., | | | | ., | |
| Y | Y | Υ | <u>Y</u> | Y | Y | |
| Principal Risk | | | | | | |
| PR1 Significant deterioration in standards of safety and care | | | | | | |
| PR2 Demand that overwhelms capacity | | | | | | |
| PR3 Critical shortage of workforce capacity and capability | | | | | | |
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| | | | | | | |
| | the required benefits | | | | | |
| | disruptive incident | | | | | |
| | · · | | | | | |
| change | | | | | | |
| Committees/groups where this item has been presented before | | | | | | |

Not applicable

Acronyms

AGM = Annual General Meeting

AMM = Annual Members' Meeting

NHS = National Health Service

Executive Summary

An update regarding some of the most noteworthy events and items over the past month from the Chair's perspective.

Trust hosts joined Annual General Meeting (AGM), Annual Members' Meeting (AMM) and Step into the NHS showcase event

On Tuesday 26th September, we were delighted to welcome dozens of partners, Trust members, governors and local community members to the Trust's Annual General Meeting (AGM) and Annual Members' Meeting (AMM).

The meeting shared an in-depth look at the Trust's performance during the 2022/23 financial year, including highlights and the Trust's Annual Accounts for the year. Our External Auditor's Annual Report was also presented at the meeting.

The meeting was followed by the latest in our series of *Step into the NHS* careers showcase events, which was another sold-out event that welcomed hundreds of jobseekers to King's Mill Hospital to learn more about the wealth of careers opportunities on offer across our hospitals.

While demands on Trust services remain high, we know we have so much to be proud of as a Trust. Both events were fantastic opportunities to reflect on those challenges, celebrate our achievements and welcome more people into our NHS. We also took the opportunity to officially thank our Lead Governor, Sue Holmes, for her service to the Trust over the last nine years. Sue will be retiring at the end of next month and this was her last AGM and AMM in that role.

I was also particularly pleased that our Trust People and Communication teams reachedout to former employees of Wilko's to proactively invite them to the event, recognising the sad news that the company went into administration over recent weeks.

We know how significant Wilko's was as an employer across the Mid- and North Nottinghamshire areas.

We also know there will be former employees of the company whose skills and experiences could help to play an invaluable role in helping to make great patient care happen here at Sherwood.

That is precisely why we were proud to offer former Wilko's employees attending our *Step into the NHS* event a guaranteed a one-to-one conversation with members of our Trust recruitment team to explore some of the 350-plus careers opportunities available across our NHS.

Recognising the difference made by our Trust Charity and Trust volunteers

September was another busy month for our Trust's Community Involvement team, both in how they encouraged financial donations to be made via our Trust Charity and through the thousands of hours that continue to be committed to support the Trust by our volunteers across our hospitals.

In September alone, 362 Trust volunteers generously gave over 4,130 hours of their time to help make great patient care happen across the 33 services they have supported during the month.

Other notable developments from our brilliant Community Involvement team and our team of volunteers during the month include:

- We have been delighted to welcome five new volunteers to our Trust over the past month. These volunteers have attended their induction and are now receiving localised training in their various roles.
- September saw the relaunch of our volunteer training and engagement programme
 with 77 volunteers attending our hospitals to undertake training in fire safety,
 information governance, health and hygiene and civility. The engagement sessions
 were a great opportunity to update the volunteers on trust news and receive
 feedback.
- The SFH Charity dementia fund has purchased activity equipment for dementia patients receiving treatment on our Woodland Ward, including dolls, a parachute, colour light up balls and exercise pedals.
- The Trust's Charity has funded bespoke badges that recognise volunteers who have completed training and support for the Trust's Mealtime Assist Initiative, with the new role being piloted on Wards 12 and 51. Volunteers have been trained by the speech, language and nutritional team to make mealtimes a positive experience for our patients. The role involves supporting patients nutritional needs, encouraging them to eat and hydrate and helping with hand hygiene.
- Volunteers have been deployed to support the Covid vaccination centre with their autumn campaign.
- Stroke Ward colleagues were also delighted to receive a range of activity equipment, including scrapbooks, fidget toys, CDs and dolls, utilising kind donations to charitable funds. These activities will support stroke patients during their recovery.

We remain so grateful to everyone who has given their time, money and support in other ways to support the Trust and our hard-working colleagues over the past month.

I thank them all for their support and I am delighted that this month's *Outstanding service* video shines a spotlight on the incredible work of our Trust volunteers.

Other notable engagements:

- A meeting with ICB Chair and other Trust Chairs and representatives from local authorities in Nottingham and Nottinghamshire
- Meeting our recently-appointed Trust governors
- Discussions with Mansfield Mayor and Chief Executive on our progress working together