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**King's Mill Hospital**  
Mansfield Road  
Sutton in Ashfield  
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NG17 4JL

**RE: Freedom of Information Request**

Tel: 01623 622515  
Join today: [www.sfh-tr.nhs.uk](http://www.sfh-tr.nhs.uk)

**1<sup>st</sup> December 2023**

Dear [REDACTED]

With reference to your request for information received on 8<sup>th</sup> September 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

### Sourced Staffing Arrangements

**1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place**

No

**1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.**

N/A

**1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?**

N/A

**1d. Please provide the contract start and end date for the supplier (dd/mm/yy)**

N/A

### Direct Engagement

**2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)**

Yes

## Home, Community, Hospital.

Patient Experience Team  
01623 672222  
[sfh-tr.pet@nhs.net](mailto:sfh-tr.pet@nhs.net)



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Chair Claire Ward  
Chief Executive Paul Robinson

**2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)**

247Time (Allocate StaffDirect)

**2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable**

All Staff Groups except Nursing

**2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)**

31/08/2023 – 30/08/2026

**2e. How much did the organisation pay the supplier in 22/23 (April 2022 to March 2023) for the provision of the direct engagement service?**

£80,786.00

### **Vendor Management System for Nurse Agency**

**3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?**

Yes

**3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc**

Allocate

**3c. Please provide the contract start and end date for this provider (dd/mm/yy)**

Rolling contract renewed annually.

### **Bank Management**

**4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers**

Allocate

**4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical**

All staff Groups

**4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)**

Rolling contract renewed annually.

**4d. How much did the organisation pay the supplier(s) in 22/23 for the provision of the bank service?**

This information is not held as it is part of a total contract cost.

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email [sally.brookshanahan@nhs.net](mailto:sally.brookshanahan@nhs.net).

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general,

on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email [casework@ico.org.uk](mailto:casework@ico.org.uk).

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email [sfh-tr.foi.requests@nhs.net](mailto:sfh-tr.foi.requests@nhs.net).

Yours sincerely

### **Information Governance Team**

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.