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King's Mill Hospital
Mansfield Road
Sutton in Ashfield
Nottinghamshire
NG17 4JL

RE: Freedom of Information Request

Tel: 01623 622515
Join today: www.sfh-tr.nhs.uk

27th October 2023

Dear Sir/Madam

With reference to your request for information received on 15th June 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

On patients who have their operation cancelled several times at your trust.

- 1. Please can you provide figures on the total number of patients who have had their operation cancelled for a second time. I would like these figures broken down by year for each of the past five years: 2022, 2021, 2020, 2019, 2018.**

2018	2019	2020	2021	2022	Grand Total
8	3	1	2	2	16

Totals account for where the same patient has had double cancellations - Date reflects initial cancellation date and numbers relates to procedures cancelled on the day for non-Clinical reasons.

- 2. For context, I am looking for incidents where the surgery was cancelled for non-clinical reasons (i.e. staff shortages, equipment problems, lack of theatre capacity) and also not at the request of the patient.**

Reasons for cancellation	2018	2019	2020	2021	2022	Grand Total
Administrative error	16	13	3	4	11	47
Coronavirus	0	0	1	0	0	1
Equipment failure/unavailable	10	35	8	2	13	68

Home, Community, Hospital.

Patient Experience Team
01623 672222
sfh-tr.pet@nhs.net



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Chair Claire Ward
Chief Executive Paul Robinson

ITU/HDU bed unavailable	19	15	5	23	4	66
Lack of theatre time	77	95	42	70	84	368
Lack of Theatre Time/ List Overrun	0	0	0	0	2	2
List overrun	8	0	0	0	0	8
Postponed		1	1	0	0	2
Staffing unavailable	15	22	3	20	47	107
Surgeon unavailable	8	0	0	0	0	8
Ward bed unavailable	19	8	5	9	7	48
Grand Total	186	213	84	139	183	805

Totals reflect the number of patients who have been cancelled on the day for non-clinical reasons.

3. In addition, please can you provide the largest number of times that a single patient has had their operation cancelled for non-clinical reasons, over the past five years. Please could you name the operation in question (e.g. hip replacement), and the year that the last cancellation took place (e.g. 2022).

Twice and there has been a total of 16 patients between 2018 – 2022.
 These operations are all various procedures and were cancelled on the day.
 The specialities which these were in are as follows:
 General Surgery – 5 procedures.
 Orthopaedics – 3 procedures.
 Urology – 3 procedures.
 ENT – 3 procedures.
 Gynaecology – 2 procedures.

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.