

Going to outpatients



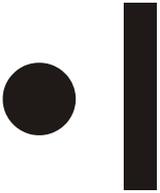
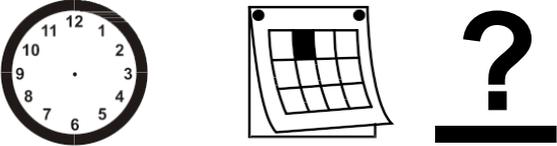
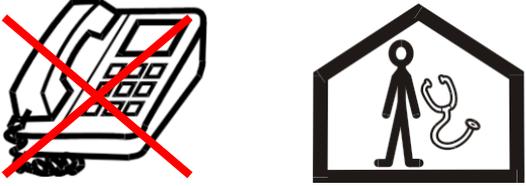
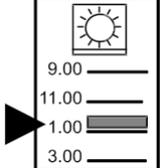
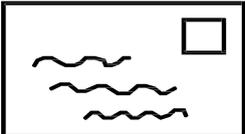
Welcome



You have an appointment at the hospital. You will need to wear a surgical mask when you go. If you don't have one of these, the staff at the hospital will give you one.

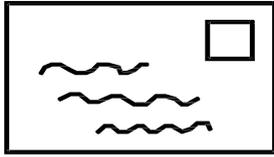


This leaflet will help you.

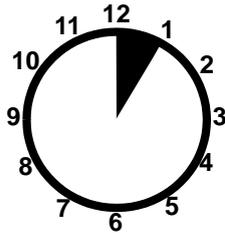
	<h2 style="text-align: center;">Before your appointment</h2>
	<p>Check the time, the date and which hospital you are going to for your appointment.</p>
	<p>You will not be staying overnight.</p>
	<p>Please ring if you need to change your appointment.</p>
	<p>If you don't let us know that you can't come, you will have to see your own doctor again.</p>
	<h2 style="text-align: center;">At your appointment</h2>
	<p>You will need to bring to hospital: Your mask.</p>
	<p>Your appointment letter.</p>
	<p>All medications and tablets you are taking.</p>



Your hospital traffic light assessment or health action plan.



Anything else it says in your letter.



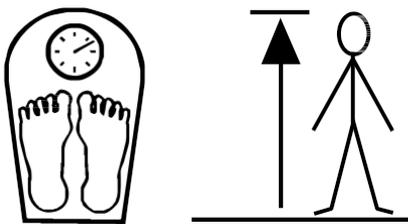
Please arrive 5 minutes before your appointment time.



When you arrive at the clinic, give your letter to the person at the desk.



You will be told how long you will have to wait to see the doctor.



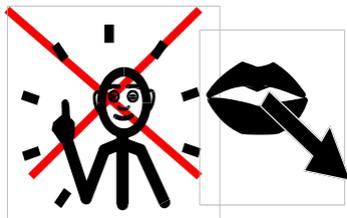
A nurse will weigh you and measure your height.



You will see a doctor who may examine you.



The doctor will tell you if you need tests or treatment.



If you don't understand something, please ask.



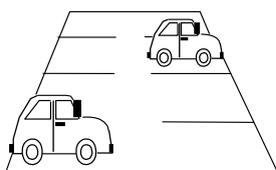
The hospitals



All hospitals are no smoking.



There are shops and restaurants at all of the hospitals.



All of the hospitals have pay and display parking.

Disabled parking is available.



Hospital outpatient's numbers.

King's Mill Hospital

01623 622515

Newark Hospital

01636 685759

Further sources of information

NHS Choices: www.nhs.uk/conditions

Our website: www.sfh-tr.nhs.uk

Patient Experience Team (PET)

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

King's Mill Hospital: 01623 672222

Newark Hospital: 01636 685692

Email: sfh-tr.PET@nhs.net

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email sfh-tr.PET@nhs.net.

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you. External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them. If you require a full list of references for this leaflet please email: sfh-tr.patientinformation@nhs.net or telephone 01623 622515, extension 6927.

To be completed by the Communications office
Leaflet code: PIL202309-04ER-GO
Created: January 2018/ Revised: September 2023 /
Review Date: September 2025