

Sherwood Forest Hospitals Charity



Sherwood Forest
Hospitals Charity
Registered Charity No. 1054086



Volunteering

Providing valuable support to Sherwood Forest Hospitals NHS Foundation Trust

Presentation to the SFHFT Governor Workshop

Jo Thornley

Community Involvement Manager



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Overview

To provide an overview of the Sherwood Forest Hospitals Charity and Trust volunteering scheme

- **Charity objectives & governance**
- **Expenditure**
- **Identifying projects**
- **Income**
- **Fundraising appeals**
- **Volunteering Any questions?**

Sherwood Forest Hospitals Charity



The Sherwood Forest Hospitals General Charitable Fund was set up 2002 to fund the added extras, additional comforts and specialist items that cannot be provided by the NHS.

Charities Commission registration:

“The principle objective of the charity is to provide additional support to the patients of Sherwood Forest Hospitals.

This is achieved by the prioritisation of needs and the granting of expenditure on items such as refurbishment, medical equipment and staff education / welfare”

Overview

SFHFT is the sole corporate trustee. The Board has delegated management authority to the Charitable Funds Committee.

Charitable Funds Committee:

3 x Non-Executive Directors, Chief Finance Officer, Director of Corporate Affairs, Deputy Chief Nurse, Head of Financial Services and Community Involvement Manager.

Governor observers appointed.

Community Involvement Team

Provide advice and support to donors and fundraisers

- All donations receipted
- Personalised thank you letter from Trust Chair
- Official presentations and publicity arranged

Support staff with service improvement ideas and process

Centralised project management support

SFH link and support for fundraising partners

- League of Friends (Mansfield & Sutton)
- Friends of Newark Hospital,
- Amazon Breast Support Group
- Emily Harris Foundation

Income

35 funds plus 16 individual legacy funds
Unrestricted and restricted

- In memory
- Recognition of good care
- Online platforms (Just Giving & Much Loved)
- Fundraising support from local community and staff
- Volunteer fundraising (Daffodil Café and stalls)
- Legacies
- Corporate and major donors
- Grants and foundations

Fundraising strategy (for review 2023/24)

- Objective 1: To ensure future fundraising priorities are aligned to the Trust's strategic priorities
- Objective 2: To raise the profile of the Sherwood Forest Hospitals Charity
- Objective 3: To maximise charitable income to support Trust's activities and development plans
- Objective 4: To provide greater support and direction to individuals, groups and charitable partners to maximise charitable funds income
- Objective 5: To utilise funds received in the most effective and efficient manner to enhance service provision



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Fundraising appeals

£496,723 Gamma Scanner Appeal

£105,000 Dementia Appeal Newark Hospital

**Gamma Scanner
Appeal 2020**

**Thank you
£496,723**

Raised by members of our wonderful local community.
Special thanks to the King's Mill Hospital volunteers.

Expenditure

Examples of how donations are utilised:
funding innovative new equipment, refurbishment of relatives rooms, providing activity resources and piloting music therapy projects



Volunteering

Adds an extra dimension to the care we proudly offer our patients, visitors and staff.

Play a constructive and vital part of the Trusts community engagement initiatives and act as ambassadors for the Sherwood Forest Hospitals Trust and Charity

- Circa 400 volunteers
- 235 enquiries in 2022/23
- 110 new volunteers recruited in 2022/23

All volunteers are recruited in line with SFH Trust Process (DBS, interview and induction, training)



Motivation

Motivation for joining the service can be categorised:

- **Support further/higher education applications**
- **Career development**
- **Social inclusion and wellbeing**
- **Gratitude to organisation/recognition of good care**
- **Development of interpersonal and practical skills**

Areas of work

Volunteers currently support **30** areas within our hospitals including:

- **Refreshment areas**
- **Way-finding/meet & greet/patient escort**
- **Clinic support (outpatients, maternity, ante-natal, pre-op)**
- **Family Liaison Service**
- **Data entry – Friends & Family test**
- **Ward befrienders/patient social activities**
- **Same Day Emergency Care (SDEC)**
- **End of Life (Butterfly volunteers)**
- **Discharge Lounge**
- **Fundraising**
- **Buggy service**
- **Vaccination hub**

Volunteers also provide ad-hoc assistance for events and initiatives such as the Menopause Conference, Walking Aid Amnesty and Mealtime Audits.



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Rewards & Recognition

- Long Service Awards
- National Volunteers' Week
- Staff Excellence Awards

Wellbeing

- Regular newsletters and bulletins
- Christmas and birthday cards
- Wellbeing checks
- Engagement events
- Access to staff offers: Counselling, Occupational Health, Blue Light Card





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Volunteering success stories

"Volunteering at Sherwood Forest Hospitals provided me with a good understanding of the patient and visitor experience as well as the opportunity to gain valuable customer service skills. These skills and experience enhanced my CV enabling me to secure a position as a Patient Pathway Co-ordinator"

Sangeeta, Patient Pathway Co-ordinator



"I began volunteering at Newark Hospital in February 2021 as part of my Gold Duke of Edinburgh Award. I really enjoy volunteering on the main reception as this has given me a great insight into hospital life and supported my successful application to study medicine at Exeter University in September"

Heather, Student

"Volunteering as a Daffodil Café Storekeeper has given me the confidence, skills and experience to successfully apply for my first job as a catering assistant. I am really grateful to the Community Involvement staff and volunteers for their patience, kindness and support"

Callum, Catering Assistant



Volunteering snapshots



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Way-finding



Café/Stores



Reception support



Ward support



Fundraising



Patient clothing store



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Here to help

King's Mill Hospital: 01623 676011

Newark Hospital : 01636 685692

sfh-tr.charity@nhs.net

sfh-tr.voluntary.services@nhs.net

Twitter **@sfhinvolvement**

Facebook **Sherwood Forest Hospitals Community Involvement**

Please call in to the Community Involvement Hubs with any charity or volunteering queries. Our offices are sited at the main entrances of both King's Mill Hospital and Newark Hospital.



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Thank you

Any questions?