

INFORMATION FOR PATIENTS

Information for Haematology Teleclinic patients

Although you need to have your blood tests monitored, you do not need to attend a hospital outpatient clinic on every occasion and may be monitored via the Haematology Teleclinic. This leaflet gives you an explanation of how the clinic functions.

Blood tests

The hospital will provide you with a request form to enable you to have appropriate blood tests taken, usually at your doctor's surgery. The request form should be handed in at the time you have the blood test taken. The date for your blood test is in the bottom left-hand corner of the form.

Please let us know if you are housebound; we will refer you to the community phlebotomy team to take the blood test at home.

Results

You will be given an appointment date and time. This is when a haematology nurse will telephone you to check how you are. You do not need to attend the hospital.

If you are experiencing any problems relating to your blood condition this will be passed on to your consultant haematologist with the results of your blood tests.

If there is a need to change your treatment you will be notified by telephone.

Follow up

A letter will be sent to advise you of the date and time when the haematology nurse will next telephone you. The letter will also tell you how far in advance of that date you need to have your blood tests taken. If you are taking medication to control your blood condition, the letter will confirm the dose you are to take. Please read this carefully as there may be minor changes. A copy of the letter will also be sent to your General Practitioner (GP).

Review in outpatients

You will usually be asked to attend the haematology clinic at least once a year.

The letter you receive will indicate if your next appointment will be in clinic 1 with a doctor rather than a Teleclinic appointment. Please read the letter carefully.

Contact details

If you have any questions relating to your teleclinic appointments, please contact one of the haematology specialist nurses at King's Mill Hospital on telephone 01623 622515, extension 3081 or Newark Hospital on 01636 685638.

Further sources of information

NHS Choices: www.nhs.uk/conditions

Our website: www.sfh-tr.nhs.uk

Patient Experience Team (PET)

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

King's Mill Hospital: 01623 672222
Newark Hospital: 01636 685692
Email: sfh-tr.PET@nhs.net

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email sfh-tr.PET@nhs.net.

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you.

External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them.

If you require a full list of references for this leaflet (if relevant) please email sfh-tr.patientinformation@nhs.net or telephone 01623 622515, extension 6927.

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