

Further sources of information

NHS Choices: www.nhs.uk/conditions

Our website: www.sfh-tr.nhs.uk

Patient Experience Team (PET)

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

King's Mill Hospital: 01623 672222

Newark Hospital: 01636 685692

Email: sfh-tr.PET@nhs.net

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email sfh-tr.PET@nhs.net.

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you. External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them.

If you require a full list of references (if relevant) for this leaflet, please email sfh-tr.patientinformation@nhs.net or telephone 01623 622515, extension 6927.

To be completed by the Communications office

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INFORMATION FOR PATIENTS

Teledermatology at Newark Hospital



What is teledermatology?

Teledermatology is a way of checking skin problems using photographs. A trained medical photographer will take clear pictures of your skin. You will not see a doctor at this visit.

The photographs are sent to a skin doctor (dermatologist) who looks at them and decides if you need treatment in hospital.

Only the skin areas listed in your referral can be photographed. If you are worried about other skin problems, please see your GP.

What happens at the appointment?

The photographer will use special cameras, including one with a magnifier (which makes everything look larger). This does not hurt and is not an operation.

You may be asked to remove jewellery or make-up, and you may need to take off clothing so the area can be seen clearly. You can ask for another staff member (a chaperone) to be present. The whole appointment takes about 25 minutes.

Do I need to give permission for photography?

Yes. The photographer will ask you to say you agree before taking any photos. No pictures will be taken without your permission.

How will I get my result?

You will be contacted within two weeks - you may get a letter, or a phone call asking you to come for a face-to-face visit.

If you have not heard anything after two weeks, please call the clinic office on 01623 622515, extension 6662.

You may then:

- Be booked for a small skin test (biopsy) or removal of the skin problem.
- Be booked for a hospital appointment with a dermatologist.
- Be told there is nothing to worry about, with either a routine follow up, repeat photos, or a letter to say you are discharged back to your GP.
- Be sent back to your GP for non-urgent treatment.

Does an urgent follow up appointment or surgery mean I have cancer?

Not always. There are many reasons you may be seen quickly. Urgent appointments are usually within a few weeks.

Directions to the clinic

The clinic is called **Clinical Illustration** and is on the ground floor.

From the main entrance

Walk ahead passing the Patient Advice Liaison Office on your left.

Turn left and follow the overhead sign to the Eastwood Centre. At the end of the glass corridor, you will find Clinical Illustration's door on your right. Please knock on the door.

From the Eastwood Centre

Walk past reception, turn left up the corridor, turn left following the way-out sign. Clinical Illustration's door is on the left. Please knock on the door.