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24th July 2025

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference: Insourcing
and Outsourcing

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below. Please accept our sincere apologies for the delay.

Home, Community, Hospital.

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1. What criteria does the Trust use to decide whether to insource or outsource medical services?	The criteria of the service requirement comes from the Divisional departments and the internal capacity that can be given alongside the waiting times for the patients.			
2. Can you provide details on the procurement process for selecting third-party providers for insourcing and outsourcing projects?	Mini competitions, direct award and the divisions speaking to suppliers.			
3. What internal governance or oversight processes are in place to monitor the decision-making behind insourcing and outsourcing initiatives?	Full internal governance, passed by Divisional Manager, Chief Operating Officer, Finance and board dependant of value.			
4. How many direct awards have the trust engaged with between October 2023 to October 2024?	5			
5. Please provide the specialty with total value of contracts awarded for insourcing projects between October 2023 to October 2024.	Cardiology - £218,000 Gastroenterology - £717,000 Endoscopy - £940,000 Anaesthetics - £75,000.			
6. Please provide the specialty with total value of contracts awarded for outsourcing projects between October 2023 to October 2024.	MRI Unit rental (not being commissioned until late December 2024) no spend until commissioned, but contract signed.			

2

Home, Community, Hospital.

7. What percentage of your budget was allocated to insourcing and outsourcing medical services Between October 2023 to October 2024?	37% based on the budget for Insourcing and outsourcing (your budget)			
8. Are there any plans to increase or decrease the use of insourcing or outsourcing medical services from October 2024 – October 25?	No, unless the service requires it to be undertaken.			
9. What long-term strategy does the Trust have in place regarding the use of external providers for medical services?	The Trust has a number of key strategic relationships with other NHS providers. Ideally the Trust would wish medical services to be provided by NHS staff either directly employed by the Trust or by other NHS providers. Currently there is a requirement to utilise external medical services when the Trust faces capacity gaps.			
10. Can you provide the names of the third-party providers involved in insourcing and outsourcing projects between October 2023 to October 2024	XYLA, Medicare, Healthnow, MIP, Managed Healthcare, Sirona Medical, ID Medical.			
11. How have insourcing and outsourcing projects impacted patient waiting times in the specialty areas you have previously mentioned?	Yes, all helped reduce waiting times.			

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.