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Mansfield Road
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Nottinghamshire
NG17 4JL

30th July 2025

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[REDACTED]

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference:
Informational Request - Kings Mill Hospital (NICU) - Dräger

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold some of the information you have requested. A response to each part of your request is provided below.

Home, Community, Hospital.

FOI Request / Question	Question Response	Is there an exemption?	Exemption	Exemption Details
1. On what date were these Dräger Noise Display Sound Ear® Medical Supply Units installed inside the two ward rooms inside Kings Mill Hospitals NICU? Who installed them, Dräger or some other individual or company?	Installed by Trust maintenance teams – Skanska when the unit was opened in 2012.			
2. Do Dräger (the equipment manufacturer) undertake annual maintenance or calibration of their Noise Display Sound Ear® products inside NICU - given they installed them?	No			
3. If Dräger is not contracted to undertake annual maintenance or ongoing calibration of their Noise Display Sound Ear® products, who regularly maintains and calibrates the equipment inside NICU?	As an electrical piece of equipment, it is serviced annually by the trust.			

4. At what decibel number/range are the two separate Dräger Noise Display Sound Ear® Medical Supply Units set in two neonatal intensive care unit rooms (Kings Mill Hospital) and ward environments?	Please see accompanying document FOI 997 SE Manual 2013 and FOI 997 External Noise in the NICU			
5. Who decides on this “decibel number/range” and why?	Please see Q4			
6. How sensitive are the decibel (noise sensitivity) values set for each independent Dräger Noise Display Sound Ear® in the two separate NICU ward rooms under discussion? Are the units switched to their most or least sensitive settings?	Please see Q4			
7. What is the purpose in having Dräger Noise Display Sound Ear® Medical Supply Units situated in the two neonatal intensive care unit rooms (Kings Mill Hospital)?	Please see Q4			

8. Can Kings Mill Hospital (Sherwood Forest Hospitals NHS Trust) NICU provide maintenance and calibration logs for the two Dräger Noise Display Sound Ear® units identified in this “PET – FOI” information request for years 2024 and 2025 respectively?	Information not held.			
9. Who monitors ambient environment noise levels in the two aforementioned ward/rooms inside NICU on a daily basis? Who is responsible for ensuring noise levels are compliant with the manufacturers published professional installation and operational – clinical - guidelines?	The ear is a visual prompt to all in the areas if they are becoming too loud and act as a reminder to consider and lower noise levels.			
10. Have any nursing staff or other qualified clinicians – consultants, registrars etc,. – disabled, muted, tampered-with or turned-off Dräger Noise Display Sound Ear® Medical Supply Units inside the two NICU ward rooms in question between 7 Feb to 8 April 2025.	Information not recorded.			

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.