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**King's Mill Hospital**  
Mansfield Road  
Sutton in Ashfield  
Nottinghamshire  
NG17 4JL

**RE: Freedom of Information Request**

Tel: 01623 622515  
Join today: [www.sfh-tr.nhs.uk](http://www.sfh-tr.nhs.uk)

**6<sup>th</sup> November 2023**

Dear [REDACTED]

With reference to your request for information received on 26 September 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

### Mobile phones

#### Who is your current mobile phone provider?

Vodafone.

#### How many mobile connections?

The Trust currently has c. 1,750 mobile connections.

#### When is the contract up for renewal?

November 2025.

#### How long do you contract for (24 or 36 months)?

The current contract is for 36 months.

#### The email address of the primary contact for this contract?

Karen Vickers, Senior Buyer [karen.vickers1@nhs.net](mailto:karen.vickers1@nhs.net)

### SIP Trunking

#### Have you implemented SIP?

This information is not held. The management of this service falls under the Private Finance Initiative (PFI) by Central Nottinghamshire Hospitals and their hard and soft services providers.

#### If yes, when does the contract expire?

N/A

#### Who is your SIP provider?

N/A

#### The email address of the primary contact for this contract?

N/A

## Home, Community, Hospital.

**Patient Experience Team**  
01623 672222  
[sfh-tr.pet@nhs.net](mailto:sfh-tr.pet@nhs.net)



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**Chief Executive** Paul Robinson

## **Team Licences**

### **Which Microsoft 365 Licence do you have e.g. E3, E5 Have you voice enable your Teams Licences?**

We have E3 voice enabled on Teams Licenses.

### **If not, is that something you are considering?**

N/A

## **Telephony**

### **What is your current telephony system?**

This information is not held. The management of this service falls under the Private Finance Initiative (PFI) by Central Nottinghamshire Hospitals and their hard and soft services providers.

### **How many users of the telephony system?**

N/A

### **When is the contract up for renewal?**

N/A

### **The email address of the primary contact for this contract?**

N/A

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email [sally.brookshanahan@nhs.net](mailto:sally.brookshanahan@nhs.net).

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email [casework@ico.org.uk](mailto:casework@ico.org.uk).

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email [sfh-tr.foi.requests@nhs.net](mailto:sfh-tr.foi.requests@nhs.net).

Yours sincerely

**Information Governance Team**

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.