

Jan-19	Amount of Call Outs	Reasons	Actions taken
Kings Mill Hospital	1	Rat activity and report of bad smell.	Inspection carried out, full takes of bait evident - rebaited as required. Baited several rat burrows around the building. Bad smell identified as dead rodent, unable to retrieve dead rodent masking deodorising sachets placed under building.
Mansfield Community Hospital	0	N/A	N/A
Newark General Hospital	0	N/A	N/A

Feb-19	Amount of Call Outs	Reasons	Actions taken
Kings Mill Hospital	3	Report of rats EFK unit. Report of biting insects	Inspection carried out, X3 dead rats picked up and removed from site. Rebaited 2 external bait stations due to takes of bait by rats. Job completed as per quote, NPC to monitor on routine inspection. Placed 5 insect monitors under desks to monitor activity.
Mansfield Community Hospital	0	N/A	N/A
Newark General Hospital	0	N/A	N/A

Mar-19	Amount of Call Outs	Reasons	Actions taken
Kings Mill Hospital	5	Report of biting insects Rodent and insect monitor off its base. Ants. Ants. Ants.	Inspection carried out in offices also in staff canteen - no insects found. Insect monitors placed in above areas and will be inspected in 7/10 days. Inspection carried out and monitor refitted. Formidor gel applied to W.F.F.'s to help control garden ant activity. Formidor gel applied to W.F.F.'s to help control garden ant activity. Insecticide applied to W.F.F.'s Also applied Formidor gel to W.F.F.'s to help control ant activity.
Mansfield Community Hospital	1	Rodent monitor missing.	Inspection carried out, rodent monitor missing. New monitor placed and left in good condition.
Newark General Hospital	0	N/A	N/A

Apr-19	Amount of Call Outs	Reasons	Actions taken
Kings Mill Hospital	7	Biting insects. EFK tube not working. Bait box not tethered. Ants. Insect activity. Washing down pigeon fouling from fabrication on building. Reports of biting insects.	On inspection 1 fle was caught on sticky tape, placed X2 insect monitors. Coming back at 8am the next day to spray insecticide spray treatment. EFK Units are not NPC responsibility these are Skanska. Box pitched back on bait shoe. Small amount of ant gel placed near fire exit doors in cracks and crevices. Upon inspection found mining bees - no treatment done. Treated effected fouling areas with bioside treatment, supplied and fitted steel prongs to relevant corner edge and left in good order. Placed X4 insect monitors to monitor future insect activity.
Mansfield Community Hospital	0	N/A	N/A
Mnewark General Hospital	0	N/A	N/A

May-19	Amount of Call Outs	Reasons	Actions taken
Kings Mill Hospital	6	EFK not working. Suspected biting insects. Silverfish. Flies. Bumble bee nest. Loose rodent and insect monitor.	Unit serviced, returned and left in good working order. Inspection carried out, no insect activity found. Insect monitors placed, recommend that office carpets are hoovered and under desks cleaned. Inspection carried out, silverfish evident. Insecticide applied. Reccomndt that gaps around W.F.J's and pipe boxing is sealed. Inspection carried out, flies evident. Recommend that drain in office is resealed. Inspection carried out, bumble bee nest located. Nest treated and sealed. Rethethered.
Mansfield Community Hospital	2	Garden ants. Refix internal and external bait stations and to renumber and replace new monitor wall lables.	Risidual insecticide applied to W.F.J's under external floor/ground light. Several internal and external bait stations have been refixed, renumbered internal and external bait stations and wall monitor lables placed where required.
Newark General Hospital	4	Garden ants. Wasps/Bees. Wasps/Bees. Insect activity.	Risidual insecticide applied to the internal and external W.F.J'S Inspection carried out evidence of honey bees outside, unable to locate nest recommend fly screen windows. Inspection carried out, no Wasp/Bee activity at time of visit. NPC asked to provide quote for fly screen windows.

Jun-19	Amount of Call Outs	Reasons	Actions taken
Kings Mill Hospital	8	Rodent station not fixed to wall. Garden ants. Garden ants. Rat activity. Garden ants. Garden ants. Insects. Rat trapped in waste bin.	Rodent station refixed and wall lable placed. Risidual insecticide applied to W.F.J's. Risidual insecticide applied to internal W.F.J's. Inspection carried out, full takes of bait from external bait stations. Rebaited all external bait stations as required, removed 3 dead rats from under compactors. Risidual insecticide applied to W.F.J's. Risidual insecticide applied to W.F.J's. No insect activity evident. Rat located, dispatched and removed from site. Reebated external bait stations as required.
Mansfield Community Hospital	0	N/A	N/A
Neward General Hospital	2	Rat activity. Garden ants.	Inspection carried out, full takes of bait evident. Rebaited internal and external areas, X2 dead rats removed from site. Risidual insecticide and ant gel applied to internal W.F.J's.

Jul-19	Amount of Call Outs	Reasons	Actions taken
Kings Mill Hospital	25	Insect activity. Insect activity. Insect activity. Drain flies. Drain flies. Biting insects. Weevils. Rodent activity. Rat activity. Wasps. Insects. Woodlice. Garden ants. Garden ants. Common weevil. Garden ants. Beetles. Beetles. Silverfish. Centerpede type. Ants.	No evidence found at time of visit. Area investigated, ground beetles found. Spray used unsuspected entry points best option would be proofing all cracks and crevices. Insect monitors placed, risidual insecticide applied to external W.F.J's. Evidence found, advice given to run taps in sinks and clean down. Evidence found, advice given to run taps in sinks and clean down. No insect at time of visit, insect monitors placed and will be expected on follow up visit. Explained to staff and supervisors that these are just a common intruder insect and do not pose a problem to the staff or the fabric of the building. Inspection carried out, rodent activity evident. Temporary bait point set up in shrub beds. Rat activity evident, rebaited external rodent stations as required. Inspection carried out, insects identified as mining bees. No action taken. Inspection carried out, no insect activity. Insect monitors placed. Insect monitors placed. Ant gel placed. External W.F.J treated. Risidual insecticide treatment carried out. Ant gel applied to W.F.T's. Beetles identified as weevils, advice given. Beetles identified as weevils, advice given. Inspection carried out, no silverfish found. Insect monitor placed. Inspection carried out, no insect activity. Insect monitor placed. Ant gel placed.

		Fly unit not numbered	Fly unit numbered.
		Bait box swept off tether.	Bait box reattached.
		Bait box swept off tether & Fly unit not numbered	Bait box reattached, fly unit numbered.
		Drain flies	Evidence of drain flies, advised to keep drains clean.
Mansfield Community Hospital	4	Biting insects.	Checked monitor which is in place, silverfish found. New sticky pots in place and 4 extra put in place.
		Bait box not on tether.	Bait box reattached.
		Bait box not on tether.	Bait box reattached.
		Bait box not on tether.	Bait box reattached and numbered.
Newark General Hospital	2	Ants.	3 internal areas treated.
		Rats.	All trays taken, refilled all bait trays.

Month	Amount of Call Outs	Reasons	Actions taken
Aug-19	18	Biting insects	Inspection carried out, no biting insects found - insect monitors placed.
		Biting insects	Unable to see enough evidence to complete a insecticide treatment. A electronic flea monitor was set up.
		Biting insects	Electronic monitor that was set up caught X4 fleas, residual spray treatment completed.
		Biting insects	Inspection carried out no insect activity, insect monitors have been set up.
		Possible fleas	No flea activity at time of visit, flea trap set up.
		Slugs.	Advice given, slugs are not a public health pest.
		Garden ants.	Insecticide applied to internal and external W.F.J's.
		Wasps nest.	Inspection carried out, no nest found.
		Fleas.	No fleas evident at time of visit.
		Wasps nest.	No wasps nest found however, wasps are feeding on bamboo plant - recommend plant is removed.
		Biting insects.	No insects found at time of inspection, insect monitors placed.
		Wasps nest.	No wasps nest found, could be feeding on foliage.
		Flea activity.	Inspection carried out, flea activity evident - flea trap placed and will be inspected in a few days.
		Bait station off its shoe.	Refixed with wire.
Mansfield Community Hospital	3	Biting insects.	No insect activity found.
		Wasps nest.	Wasps nest located and will be treated on 23.08.2019 as second person needed.
		Rat activity.	Rebaited all external bait stations.
		Biting insects.	Insect monitors put in place to monitor future insect activity.
		Rat activity.	On inspection it wasn't rat activity that was reported it was a bad smell. No bad smell evident.
Newark General Hospital	1	Staff being bitten.	Flea trap and insect monitors placed.
		Flies.	Drain needs cleaning and flushing through.
		Rat activity.	Rebaited.

Month	Amount of Call Outs	Reasons	Actions taken
Sep-19	9	Wasps nest.	Inspection carried out, no wasps nest evident.
		Biting insects.	Inspection carried out, no insect activity found.
		EFK units not working.	New EFK units required.
		EFK units not working.	Unit returned and left in good working order.
		Rodent station not tethered.	Inspection carried out.
		Wasp activity.	Inspection carried out, wasps found to be basking on windows and fabric of building in the sun. Advise that windows are to be kept closed.
		Wasp nest.	Got to location and it was found to not be wasps. Full inspection carried out and no evidence of wasps.
		Garden ants.	Inspection carried out, heavy ant infestation. Residual insecticide treatment carried out.
Mansfield Community Hospital	1	Fly infestation.	Inspection carried out, heavy cluster fly infestation evident. Childrens area closed, X3 titan 300 fly units placed in the affected area to gain control.
		EFK cable hanging down.	Cable tied back and left in good order.
Newark General Hospital	0	N/A	N/A

Month	Amount of Call Outs	Reasons	Actions taken
Oct-19	5	Cluster flies.	Inspection carried out. X1 EFK unit placed.
		Fly activity.	Inspection carried out, flies not in high numbers - advise given.
		Mouse activity.	Inspection carried out, no mouse activity evident. X2 rodent stations placed as a precaution.
		Rodent monitor stations loose.	X4 new non toxic rodent monitors placed and tethered.
		Drain flies.	Inspection carried out, heavy infestation. W.F.J's treated with insecticide, advised that sinks are flushed through daily.
Mansfield Community Hospital	0	N/A	N/A
Newark General Hospital	2	Rat activity.	Areas baited.
		Fly infestation.	Blue bottle fly infestation evident. X1 EFK unit placed.

Month	Amount of Call Outs	Reasons	Actions taken
Nov-19	1	EFK tubes not working.	Units re tubed and left in working order.
Mansfield Community Hospital	1	Silverfish.	Insect monitors cleaned, insect pads changed - low numbers of silverfish evident. NPC to monitor.
Newark General Hospital	2	Rat activity.	Inspection carried out, rat activity evident. Recommend that rat activity is bough under control and rat dropping cleared from roof void.
		Rat droppings.	Ceiling tiles cleared of rat droppings and treated with biocide. Also cleaned floor and treated with biocide.

Month	Amount of Call Outs	Reasons	Actions taken
Dec-19	5	Something running about in roof.	Inspection of roof, no pest or other animal activity found at time of visit.
		Report of dead bird.	Inspection carried out, X1 dead woodcock retrieved and removed from site.
		Flea activity.	Inspection carried out, no flea activity found. Flea trap placed to monitor.
		EFK Tubes.	EFK tubes replaced.
		Report of something running about in the roof.	No current evidence found in the area, placed tracking gel in roof void to monitor future activity.
Mansfield Community Hospital	0	N/A	N/A
Newark General Hospital	0	N/A	N/A

Site	Total for year
KMH	93
MCH	12
NGH	13

