

Direct Line: 01623 672232  
Our Ref: 53642  
E-mail: [sfh-tr.foi.requests@nhs.net](mailto:sfh-tr.foi.requests@nhs.net)

**King's Mill Hospital**  
Mansfield Road  
Sutton in Ashfield  
Nottinghamshire  
NG17 4JL

Tel: 01623 622515  
Join today: [www.sfh-tr.nhs.uk](http://www.sfh-tr.nhs.uk)

[REDACTED]  
**RE: Freedom of Information Request**

**9<sup>th</sup> January 2024**

Dear Sir/Madam

With reference to your request for information received on 4<sup>th</sup> January 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**1. Are the following entitled to free parking at your hospital(s) car parks - indicate Y or N**

- disabled people
- frequent outpatient attenders
- parents of sick children staying overnight
- staff working night shifts

Yes to all above

**2. Are the following entitled to free parking at your hospital(s) car parks- indicate Y or N**

- visitors with relatives who are gravely ill -visitors to relatives who have an extended stay in hospital -carers of people in the above groups

Yes

**3. Are the following entitled to reduced charge parking at your trust hospital(s) car parks - indicate Y or N**

- disabled people
- frequent outpatient attenders
- parents of sick children staying overnight
- staff working night shifts

See answer 1 for free parking only

## Home, Community, Hospital.

Patient Experience Team  
01623 672222  
[sfh-tr.pet@nhs.net](mailto:sfh-tr.pet@nhs.net)



We are proud to  
be a smoke-free  
site

**Chair** Claire Ward  
**Chief Executive** Paul Robinson

**4. Are the following are entitled to reduced charge parking at your trust hospital(s) car parks - indicate Y or N -visitors with relatives who are gravely ill -visitors to relatives who have an extended stay in hospital -carers of people in the above groups**

See answer 2 for free parking only

**5. What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list**

N/A

**6. Are any of the groups above required to pay in advance and then claim them money back for free parking or reduced charge parking at your hospital(s)? Please list**

No

**7. Who manages your hospital(s) car parks?**

Car parking sits under the PFI contract

**8. How many parking charge notices have been issued at the trust hospital (s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12 month period)?**

This information is not held by the Trust, it is held with our Third-Party Provider

**9. How many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12 month period)**

This information is not held by the Trust, it is held with our Third-Party Provider

**10. How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12 month period)?**

This information is not held by the Trust, it is held with our Third-Party Provider

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email [sally.brookshanahan@nhs.net](mailto:sally.brookshanahan@nhs.net).

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email [casework@ico.org.uk](mailto:casework@ico.org.uk).

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email [sfh-foi.requests@nhs.net](mailto:sfh-foi.requests@nhs.net).

Yours sincerely

### **Information Governance Team**

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.