Healthier Communities, Outstanding Care



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RE: Freedom of Information Request

24th October 2023

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With reference to your request for information received on 1st August 2023 in which you asked:

We would be grateful if you could respond to the following questions:

- 1. How many weeks PR do you offer as standard?
- 2. What % of your PR referrals have already undergone PR over the last full year July 1st 2022 July 1st, 2023?
- 3. What are your current waiting times for PR?
- 4. What PR service models do you offer and what is the patient capacity? see below:

Model	Yes or no	Capacity of patients per class
In person, face to face		
In person, face to face plus an app		
Online and in real time		
Via an app used at home at the patient's convenience		

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested.

Under Section 16 of the Act we have a duty to provide advice and assistance. Please contact Nottinghamshire Healthcare NHS Foundation Trust <u>FOI@nottshc.nhs.uk</u> who may hold this information.

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for

Home, Community, Hospital.

Patient Experience Team 01623 672222 sfh-tr.pet@nhs.net



We are proud to be a smoke-free site Chair Claire Ward Chief Executive Paul Robinson an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email <u>sally.brookshanahan@nhs.net</u>.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <u>https://ico.org.uk/your-data-matters/official-information/</u>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email <u>casework@ico.org.uk</u>.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email <u>sfh-tr.foi.requests@nhs.net</u>.

Yours sincerely

Information Governance Team

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