

Ward name	CHPPD	Day		Night		Total	Falls level 2-4	Pressure Ulcers Grade 2-4	Meds Incidents Grade 1-3	FFT	Patient Experience		
		Average fill rate – RN RM (%)	Average fill rate – care staff (%)	Average fill rate – RN RM (%)	Average fill rate – care staff (%)	Average fill rate – (%)							
										Response rate	Compliments	Concern	Complaints
Ward 11	7.10	99.1%	97.2%	103.3%	100.0%	99.6%	0	0	0	0.0%	0	0	0
Ward 12	6.60	91.9%	101.3%	96.8%	103.2%	98.0%	0	0	2	121.2%	0	1	0
Ward 14B	13.80	89.3%	119.2%	98.8%	102.6%	100.1%	0	0	0	66.7%	0	0	0
Ward 31	6.50	116.7%	81.0%	99.2%	93.5%	100.2%	1	0	0	59.4%	5	0	0
Ward 32	6.90	93.8%	84.7%	100.2%	98.9%	94.9%	4	0	0	96.5%	0	0	0
Ward 33	11.60	101.1%	83.4%	101.8%	82.2%	94.9%	0	0	0	100.0%	0	0	0
ICCU	35.30	85.1%	83.7%	86.1%	98.2%	86.1%	0	0	0	36.4%	14	0	0
DCU	19.10	90.1%	87.3%	133.3%	138.4%	95.5%	0	0	0	45.0%	3	2	0
NICU	11.80	74.1%	72.7%	75.0%	61.3%	73.5%	0	0	0	0.0%	6	0	0
Ward 25	11.00	87.7%	83.6%	96.4%	88.9%	91.9%	0	0	0	17.6%	0	1	0
Ward 14	13.90	98.6%	90.7%	100.0%	106.5%	97.5%	0	0	0	47.9%	9	1	0
Inpatient Maternity	11.90	86.3%	92.5%	85.2%	92.3%	87.2%	0	0	0	6.1%	0	0	1
EAU	10.30	105.5%	90.9%	107.5%	99.9%	101.5%	1	0	4	41.6%	0	1	0
Ward 36+35	6.50	97.1%	97.0%	100.5%	98.8%	99.1%	0	0	0	10.7%	9	0	0
Ward 21 - RSU	7.80	104.5%	97.1%	105.2%	101.6%	102.8%	4	0	0	20.8%	0	0	0
Ward 22	6.60	99.6%	94.5%	100.0%	101.0%	100.9%	0	0	0	72.2%	0	3	0
Ward 23	7.00	96.9%	96.1%	99.4%	106.5%	98.3%	2	0	0	25.5%	4	0	0
Ward 24	6.70	92.4%	92.7%	101.1%	101.1%	95.9%	0	0	0	27.9%	2	0	0
Ward 34	6.80	92.8%	88.1%	100.0%	99.1%	94.1%	4	0	0	25.6%	7	0	0
Ward 41	6.90	99.2%	86.8%	99.7%	111.5%	99.7%	2	0	0	8.5%	0	0	0
Ward 42	6.80	100.6%	85.3%	100.0%	109.7%	100.0%	2	0	0	13.8%	0	2	0
Ward 43 - Respiratory	7.00	100.4%	105.3%	100.2%	114.1%	104.5%	1	0	0	N/A	7	0	0
Ward 44	6.70	98.3%	94.1%	100.0%	101.0%	98.0%	1	0	0	61.1%	1	1	0
Ward 51	7.50	100.4%	88.0%	103.3%	93.5%	98.6%	0	0	3	8.0%	0	0	0
Ward 52	7.70	89.8%	98.0%	100.1%	137.6%	105.2%	1	0	0	73.2%	0	0	0
Stroke Unit	9.20	98.3%	91.4%	103.5%	100.5%	99.1%	3	0	0	17.5%	14	1	0
Lindhurst Ward	7.00	98.2%	99.8%	100.0%	100.8%	99.7%	1	0	0	N/A	0	0	0
Oakham Ward	6.80	100.0%	128.6%	100.0%	130.3%	114.8%	0	0	0	N/A	0	1	1
Chatsworth Ward	7.10	92.4%	106.9%	100.0%	100.0%	100.2%	1	0	0	11.1%	0	0	0
Castle Ward	7.30	99.9%	116.3%	98.5%	97.9%	104.0%	1	0	0	16.2%	0	0	0
Sconce Ward	6.40	103.0%	84.8%	99.6%	100.8%	97.1%	2	0	0	N/A	0	2	0
Overall Total	8.30	94.6%	93.9%	97.3%	102.0%	103.8%	31	0	9	38.2%	81	16	2