

# Annual Summary 2023/24

For our full Annual Report & Accounts 2023/24, please visit the Sherwood Forest Hospitals website.



#### Introduction

It's our pleasure to present this year's round-up of what has been another hugely proud and eventful year here at Sherwood Forest Hospitals.

In the last 12 months, the Trust has achieved a great deal, all while navigating an increasingly challenging national backdrop that we see across the NHS.

The year gone by was another that brought intense operational pressures across our NHS. As well as seeing over 10 periods of industrial action called nationally, patient discharge still remained a challenge as we continued to grapple with wider societal issues that see high numbers of patients remaining in our hospitals long after they have received the vital and specialist care they need.

Key to navigating those challenges has been our hard-working NHS colleagues. Not a single accomplishment from the past year would have been possible without them, thank you for your ongoing efforts to provide outstanding care.

Our National Staff Survey revealed that 74.45% of Trust staff recommended the organisation as a place to work, rating Sherwood as the third among all NHS organisations nationally as a place where staff recommend working.

Despite those obvious challenges, there remains much to be proud of.

The year saw the opening of Newark's multimillion pound operating theatre as well as receiving vital planning approval for Nottinghamshire's first Community Diagnostic Centre.

As proud as we are of these achievements, we recognise that we can still do more for our communities and patients.

In 2023/24, we built and launched our new approach to Improving Lives. In the next five years, we want to be known as an outstanding local hospital that consistently delivers quality services for our patients and community.

We will do this by delivering consistently outstanding care by compassionate people who feel enabled and supported to do their best by Sherwood Forest Hospitals.

We want to contribute towards delivering healthier communities in the areas we serve. We will achieve this through our role as an 'anchor organisation', through our commitments to the Armed Forces Covenant, through the partnerships we have already developed and ones we are still developing. Together, we are improving lives.

Graham Ward
Acting Chair

Dave Selwyn
Acting Chief
Executive

Levid Sauge



# April 2023: Pressures intensified as we prepared for a second round of junior doctors strikes

Planned industrial action impacted the county's hospitals, mental health services, GP practices and other NHS services. By the end of the financial year, the Trust had postponed a total of 9,085 appointments, procedures and operations due to industrial action, at a cost of £8.5million to the Trust.

# April 2023: Longest waits for operations and treatments slashed by national deadline

Despite the impact of industrial action, waiting times for operations and treatments reduced to less than 18 months.





# April 2023: Nottinghamshire's first Community Diagnostics Centre received first set of vital planning approval

The multimillion-pound plans to create a 'one-stop shop' for patients to access NHS tests and investigations received national funding for the vital boost we needed to allow work to start on the new facility in the summer.

# April 2023: NHS careers showcase attracted hundreds looking to 'Step into the NHS'

Organised in partnership with West Nottinghamshire College and Nottingham Trent University the event attracted over 300 job seekers, some receiving on-the-spot job offers to kickstart a career at our Trust.



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#### May 2023: Expanding Newark Hospital car parking

Plans to create 80 new car parking spaces at Newark Hospital were approved. Not only will this free up spaces for patients and visitors but the additional spaces are integral to the work that is underway to maximise the potential of Newark Hospital.

# May 2023: We welcomed a cohort of internationally -educated nurses to the Trust

The cohort included 17 Nurses and 2 Operating Department Practitioners who arrived from India and the Philippines. They were stationed across our Newark, Mansfield Community and King's Mill Hospital sites.



#### June 2023: Introduced the Maternity Triage system

The triage midwives aim to review and assess patients within 15 minutes of arrival. This system has been developed in response to national guidance and recommendations, including from the Care Quality Commission (CQC).

# June 2023: Received a globally-recognised standard for Clinical Research

The Trust was the first in the Midlands region to achieved the bronze standard of a globally-recognised accreditation scheme for Clinical Research.



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# June 2023: King's Mill Vaccination Hub delivered over a quarter of a million Coronavirus vaccines

The Vaccination Hub delivered over a quarter of a million lifesaving COVID-19 vaccines since it first opened its doors in December 2020. Public COVID vaccines are now being delivered away from King's Mill, following changes to the national vaccine programme.

# July 2023: Trust Excellence Awards celebrated colleagues on NHS 75th birthday

For the first time since 2019 the awards were celebrated in-person rewarding a number of colleagues and community partners who go above and beyond for the Trust.





# October 2023: The Trust was acknowledged for commitment to patient safety

The Trust has received the National Joint Registry (NJR) Quality Data Provider Scheme award which recognises hospitals that consistently provide accurate data, helping to improve patient safety, standards in quality of care, and overall cost-effectiveness in joint replacement surgery.

# October 2023: New multi-million pound operating theatre opened at Newark Hospital

A state-of-the-art operating theatre opened at Newark Hospital meaning that patients across mid-Nottinghamshire and parts of Lincolnshire can benefit from shorter waiting times for a range of operations.



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### October 2023: The Trust gained 'Veteran Aware' accreditation

Sherwood Forest Hospitals Trust has been accredited to the highest standard available from the Veterans Covenant Healthcare Alliance, in the support they provide for armed forces serving personnel and veterans.

### January 2024: Neonatal team celebrated achieving UNICEF accreditation

The Neonatal team at Sherwood Forest Hospitals was awarded Stage 2 Baby Friendly Initiative accreditation by the United Nations Children's Fund (UNICEF).





# March 2024: The National Staff Survey revealed that Sherwood still remains Midlands' best

We celebrated maintaining our position as one of the best NHS organisations in the country to work for, according to our own staff.

# March 2024: Improving Lives - Launched our new five year strategy

In the next five years we want to be known as an outstanding local hospital that consistently delivers quality services for our patients and improves lives.



# Annual Summary 2023/24 Performance highlights



We consistently benchmark as the best Trust in the region for ambulance handover and are within the top ten nationally.



Patients treated in our Urgent and Emergency Care services in 2023/24



Flu vaccine uptake among colleagues - above national average.





#### £517million

Total operating income

#### £573.2million

Total operating expenses

#### £329million

Total staff costs

For our cancer patients we consistently delivered against the 28-day faster diagnosis standard and met our planned two-week wait 62-day backlog target that we set ourselves at the start of the year.

# Annual Summary 2023/24 NHS National Staff Survey

**74**%

Colleagues who recommend Sherwood as a place to work.



The engagement rate among Trust colleagues remains above the national average response rate of 45%

**78**%

Colleagues who would be happy with the care provided if a friend or family member needed treatment.

The majority of staff (82%) agree that care of patients remains the organisation's top priority.

91%

Of colleagues feel trusted to do their job and that their role makes a difference to service users.



74% of colleagues would feel secure raising concerns about unsafe clinical practice.



The majority of colleagues (65%) agreed that the organisation would act on concerns raised.

#### What happens now?

A Trust wide 'You said, together we did...' approach will again be taken to act on the improvements identified in the survey.



#### #TeamSFH @SFHFT

### **Board of Directors**



**Graham Ward** Acting Chair



Paul Robinson Chief Executive



**David Selwyn** Acting Chief Executive



**Steve Banks** Non-Executive Director



Andrew Rose-Britton



**Dr Aly Rashid** Non-Executive Director



**Dr Simon Roe** Acting Medical Director



Rachel Eddie Chief Operating Officer



Phil Bolton Chief Nurse



Barbara Brady Non-Executive Director



Manjeet Gill Non-Executive Director



Neil McDonald Non-Executive Director



Robert Simcox
Director of People



Sally Brook Shanahan Director of Corporate Affairs



Richard Mills
Chief Financial Officer



Dr Andy Haynes MBE Specialist Non-Executive Advisor to the Board



Claire Hinchley Acting Director of Strategy and Partnerships

#### **Council of Governors**



Liz Barrett

OBE Lead

Govern@rost Midlands



**Dean Wilson** Rest of East Midlands



Jane Stubbings Rest of East Midlands



Neal Cooper Rest of East Midlands



Ruth Scott Rest of East Midlands



Vikram Desai Staff



Justin Wyatt



Samantha Musson



Peter Gregory Newark Hospita



John Wood Rest of East Midlands



Pam Kirby Rest of East Midlands



Tracy Burton Rest of East Midlands



**John Dove** Rest of East Midlands



Nikki Slack West Notts College



Cllr David Walters
Ashfield District
Council



Cllr Angie Jackson Mansfield District



Shane O'Neill



**Ian Holden** Newark Hospital



Cllr Linda Dales
Newark and Sherwood
District Council



Cllr Bethan Eddy Nottinghamshire County Council



Kevin Stewart Appointed Governor -Volunteers



### **Annual Report Summary 2023/24**

You can download the Trust's full Annual Report & Accounts 2023/24 on our website at

http://www.sfh-tr.nhs/ul/ about-us/publications-andreports/annual-report-andaccounts/

If you would like to request this document in a different language or format, please contact the Communications

Team at Sherwood

Forest Hospitals on sfh-tr.communications

@nhs.net or call
01623 672 794.

Read the full **Annual Report &** Mich gibt es auch für zuhause: bobybo **Accounts**