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29th April 2026

[REDACTED]

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference: IT Infrastructure

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold some of the information you have requested. A response to each part of your request is provided below. Please accept our sincere apologies for the delay.

Home, Community, Hospital.

FOI Request / Question

1. provide an update on your Trust's Infrastructure, including aspects of SaaS, Messaging, and eProcurement? The questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Question Response

1. Do you currently use any Software-as-a-Service (SaaS) ? Do you plan to over the next 2 years?	Yes/No	If yes, preferred supplier	Additional notes
	Yes	No specific supplier. Will be a variety of SaaS capabilities from numerous suppliers.	

2: For each element detailed below, how does your organisation manage its data storage?	On Premises / Off Premises	Main supplier	Annual spend 2024/2025 [£]	Contract end date	Additional notes

In-house data centre	On Premises	Nottinghamshire Health Informatics Service	Nottinghamshire Health Informatics Service is an NHS Organisation providing all IT Support Services to SFH via a block contract under a Partnership Agreement. This contract provides a shared server/storage HCI solution, therefore it is not possible to breakdown the discrete costs to a single organisation as it's a shared platform.	Rolling Annual Contract with NHIS (who are hosted by SFH) which commences 1st April each year.		
DEFINITION: Physical or virtual servers that are connected internally and externally through						

networking and communication equipment to store, transfer and access digital information						
Data Storage Management	On Premises	Nottinghamshire Health Informatics Service	Nottinghamshire Health Informatics Service is an NHS Organisation providing all IT Support Services to SFH via a block contract under a Partnership Agreement. This contract provides a shared server/storage HCI solution, therefore it is not possible to breakdown the discrete costs to a single organisation as it's a shared platform.	Rolling Annual Contract with NHIS (who are hosted by SFH) which commences 1st April each year.		

DEFINITION: The management of various data storage methods used in the Trust						
Other (please specify)						
3: Which internal (staff) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes	
WhatsApp	Meta	Latest Available on App Store	This data is not held	N/A		
Signal		This data is not held	This data is not held	N/A		
SMS	Various	N/A	This data is not held	Various according to mobile contracts, corporate and personal		

Teams	Microsoft	latest available	This data is not held	31/12/2027	Via NHS.net Connect. Enterprise agreement for 3 years.
Multidisciplinary team (MDT) groups			This data is not held		
Other (e.g. pagers; please specify)					
4: Which external (for Patients/Outpatients) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
WhatsApp					WhatsApp is not used for this purpose
Signal					Signal is not used for this purpose
SMS	MMG	N/A	This data is not held	31/03/2026	

Teams					Teams is not used for this purpose
Apps					
Other (please specify)	Patient Knows Best (PKB)	latest available	This data is not held	Oct-26	

5: Do you currently have a remote monitoring solution?	Yes/No	Device Types [Please List]	Number of devices	Main suppliers [please list]	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
DEFINITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g. Monitors for blood levels, cardiology, insulin, blood pressure, heart rate etc	No						

6: If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years?	Yes/No	Preferred Supplier	Expected types	Additional notes
Where you plan to implement new remote monitoring solutions, please provide details as requested	Yes	N/A	This data is not held	The Trust are currently exploring the best use cases for remote monitoring

7: Does your trust have a database management supplier?	Software name	Main Supplier	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
DEFINITION: Database Management Systems (DBMS) are software systems used to store, retrieve, and run queries on data. A DBMS serves as an interface between an end-user and a database, allowing users					

to create, read, update, and delete data in the database.						
8 Does your trust have data mining suppliers?	Software name	Main Supplier	Total annual spend 2024/2025 [£]	Contract end date	Additional notes	

<p>DEFINITION: Data Mining Software helps users analyze data from different databases and detect patterns. Data mining tools aim to find, extract, and refine data and then distribute the information.</p>	<p>PowerBI Service</p>	<p>Microsoft</p>	<p>Nottinghamshire Health Informatics Service is an NHS Organisation providing all IT Support Services to SFH via a block contract under a Partnership Agreement. This contract provides access to a shared Fabric Capacity Licence used by all supported organisations. Therefore it is not possible to breakdown the discrete costs to a single organisation as it's a shared platform.</p>	<p>31/12/2027</p>		
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9a. Do you currently use any eprocurement software?	Software name	Main provider	Total annual spend 2024/2025 [£]	Contract end date	Additional notes
<p>DEFINITION: eProcurement is the use of software systems that help you with procurement activities, where the 'e' stands for electronic. It is a business software that automates the procurement process, from sourcing and vendor selection to purchase order creation and payment processing. It helps with supplier management, spend management/analysis, contract management, and compliance in procurement operations.</p>					
<p>9b. Of the modules you have purchased with this</p>	<p>Please list</p>	<p>Additional notes</p>			

software, which are you actively using?			
9c. If you do not use any procurement software, do you plan to over the next 2 years?	Yes/No	Supplier name	Additional notes

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.