

Direct Line: 01623 672232
Our Ref: 53045
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King's Mill Hospital
Mansfield Road
Sutton in Ashfield
Nottinghamshire
NG17 4JL

RE: Freedom of Information Request

Tel: 01623 622515
Join today: www.sfh-tr.nhs.uk

13th November 2023

Dear Sir/Madam

With reference to your request for information received on 18th April 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I am writing to you under the Freedom of Information Act (2000), to request the following information from Aintree University Hospital NHS Foundation Trust.

Please provide me with data for the year 2022-23 for the following information by Hospital site for the trust (ideally expressed as a tally by hour for each):

- 1. The total number of non-elective admissions by hour of day and number of discharges from inpatient wards by hour of day that non-elective patients are discharged**
Please see accompanying document 53045 Q1 & Q2.
- 2. The total number of non-elective inpatients sent to the discharge lounge by hr of day & hour of day patients leave the discharge lounge (if applicable)**
Please see accompanying document 53045 Q1 & Q2.
- 3. Time of day that Pathology requests for non-elective patients are sent & time of day requests for imaging are received**

| Performance Indicator | Unit | Apr 22 | May 22 | Jun 22 | Jul 22 | Aug 22 | Sep 22 | Oct 22 | Nov 22 | Dec 22 | Jan 23 | Feb 23 | Mar 23 |
|---|------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| A&E Average Turnaround Times | Mins | 33 | 33 | 33 | 33 | 32 | 34 | 44 | 40 | 39 | 40 | 35 | 34 |
| Inpatient Average Turnaround Times | Mins | 53 | 49 | 49 | 51 | 52 | 52 | 58 | 54 | 53 | 52 | 53 | 54 |

Home, Community, Hospital.

Patient Experience Team
01623 672222
sfh-tr.pet@nhs.net



We are proud to be a smoke-free site

Chair Claire Ward
Chief Executive Paul Robinson

4. Time of day that requests for prescriptions are sent to Pharmacy and time that Pharmacy deliver prescriptions to NEL inpatients

| Hour of Day | Non-elective Patients | |
|--------------|--------------------------------|---------------------------------|
| | Prescriptions sent to pharmacy | Pharmacy delivers prescriptions |
| 00:00 | 6 | 6 |
| 01:00 | 6 | 6 |
| 02:00 | 3 | 3 |
| 03:00 | 1 | 1 |
| 04:00 | 1 | 1 |
| 05:00 | 6 | 6 |
| 06:00 | 5 | 5 |
| 07:00 | 6 | 6 |
| 08:00 | 227 | 224 |
| 09:00 | 641 | 636 |
| 10:00 | 1325 | 1313 |
| 11:00 | 1711 | 1690 |
| 12:00 | 2007 | 1985 |
| 13:00 | 1551 | 1539 |
| 14:00 | 2118 | 2100 |
| 15:00 | 2801 | 2774 |
| 16:00 | 2472 | 2452 |
| 17:00 | 1035 | 1030 |
| 18:00 | 412 | 411 |
| 19:00 | 209 | 208 |
| 20:00 | 91 | 91 |
| 21:00 | 60 | 60 |
| 22:00 | 22 | 21 |
| 23:00 | 10 | 10 |
| Total | 16726* | 16578* |

*Totals are slightly different due to various reasons e.g., prescription cancellations.

5. Time of day that inpatient requests are completed

| Hour of Day | Inpatients |
|-------------|------------------------|
| | Investigation Requests |
| 00:00 | 459* |
| 01:00 | 363* |
| 02:00 | 292* |
| 03:00 | 343* |
| 04:00 | 334* |
| 05:00 | 381* |
| 06:00 | 408* |
| 07:00 | 573* |
| 08:00 | 791* |
| 09:00 | 2,171* |
| 10:00 | 3,265* |

| | |
|--------------|----------------|
| 11:00 | 3,777* |
| 12:00 | 3,650* |
| 13:00 | 2,854* |
| 14:00 | 3,174* |
| 15:00 | 3,490* |
| 16:00 | 2,806* |
| 17:00 | 1,552* |
| 18:00 | 986* |
| 19:00 | 1,072* |
| 20:00 | 679* |
| 21:00 | 632* |
| 22:00 | 595* |
| 23:00 | 641* |
| Total | 35,288* |

*The figures represent the number of investigation requests received for patients that we can positively identify as receiving inpatient care at the time of the request.

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the licence conditions must be met. You must not re-use any previously unreleased information without having the consent from Sherwood Forest Hospitals NHS Foundation Trust. Should you wish to re-use previously unreleased information then you must make your request in writing. All requests for re-use will be responded to within 20 working days of receipt.