

Quick Reference Guide

Noting Call Response for Patients Leaving After Triage



If the patient has responded, double-click on the corresponding **Call** column cell, and select **Clear** to reset the column.

The previous notes will still appear in the history.

1

Go to the UEC Dashboard
Ensure the correct ward is selected from the top-right and the **Profile** is set to UEC Dashboard.

Profile:

3

Locate the patient from the list. Double-click on the corresponding **Call** column cell.

2

Select **1st Call – No Response**.
Select **Save** from the bottom of the screen.

4

Follow the hospital protocol for the time interval to make the second and third calls.
If there is no response again, follow steps 2 & 3.
History of previous calls should show on the right-hand side.
(follow local SOP guidelines for patients who have left without assessment).

