Outstanding Care, Compassionate People, **Healthier Communities**



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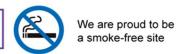
22nd July 2025

Dear Sir/Madam

Freedom of Information Act (FOI) 2000 - Request for Information Reference: NEPTS and Pathology Specimen Courier Services

I am writing in response to your request for information under the FOI 2000.

I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold some of the information you have requested. A response to each part of your request is provided below. Please accept our sincere apologies for the delay.





| FOI Request / Question | Question Re | sponse | | | Is there an exemption? | Exemption | Exemption Details |
|--|---------------|---------------------|---------------------------|--------------------------|------------------------|-----------|-------------------|
| Do you currently use external suppliers for Non- Emergency Patient Transport Services | Yes | | | | | | |
| (NEPTS)? | | | | | | | |
| 2) For the financial years (April – March) 2018/19, | | | Annual Spend on NEPTS [£] | Total Number of Journeys | | | |
| 2019/20, 2020/21, | 2018/19 | Internal | 0 | | | | |
| 2021/22, 2022/23, | | External | 337,312.00 | | | | |
| 2023/24: | 2019/20 | Internal | 0 | | | | |
| | | External | 388,485.00 | | | | |
| | 2024/22 | Internal | 0 | Information not held in | | | |
| | 2021/22 | External | 360,441.00 | this format. | | | |
| | 2022/23 | Internal | 0 | | | | |
| | 2022/23 | External 429,623.00 | | | | | |
| | 2023/24 | Internal | 0 | | | | |
| | 2023/24 | External | 490,893.00 | | | | |
| 3) The following | a) EMED | | | | | | |
| information regarding the | b, c & d) Inf | ormation not l | held Contract Hel | d By ICB please | | | |

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| current provision of | contact NHS Nottingham and Nottinghamshire ICB nnicb- | | | |
|----------------------------|---|-----|------------|-----------------------------|
| NEPTS at your trust: | nn.foi@nhs.net | | | |
| a) Name of the current | | | | |
| NEPTS provider(s) | a) Ambicorp | | | |
| b) Total contract value | b) £484,380.00 | | | |
| c) Start date | c) January 2024 | | | |
| d) End date | d) January 2025 | | | |
| 4) If a different NEPTS | N/A | | | |
| provider was previously | | | | |
| used, please provide: | | | | |
| 5) Do you currently use | | Yes | Section 21 | Section 21 exempts |
| external suppliers for | | | | information that is |
| Pathology Specimen | | | | reasonably accessible to |
| Courier services? | | | | you by other means. The |
| 6) For the financial years | | | | information you require is |
| (April – March) 2018/19, | | | | available: https://www.sfh- |
| 2019/20, 2020/21, | | | | tr.nhs.uk/media/gmsn1z0a |
| 2021/22, 2022/23, | | | | /foi-53839-pathology- |
| 2023/24: | | | | pharmacy-courier- |
| 6) For the financial years | | | | transport-contracts- |
| (April – March) 2018/19, | | | | 26032024.pdf |

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| 2019/20, 2020/21, | | |
|-----------------------------|--|--|
| 2021/22, 2022/23, | | |
| 2023/24: | | |
| 7) The following | | |
| information regarding the | | |
| current provision of | | |
| Pathology Specimen | | |
| Courier services at your | | |
| trust: | | |
| 8) If a different Pathology | | |
| Specimen Courier provider | | |
| was previously used, | | |
| please provide: | | |

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I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Sally Brook Shanahan, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email sally.brookshanahan@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot decide unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: https://ico.org.uk/your-data-matters/official-information/.

Complaints to the Information Commissioner's Office should be sent to FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 1231113, email casework@ico.org.uk.

If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

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