

**Further sources of information**

NHS Choices: [www.nhs.uk/conditions](http://www.nhs.uk/conditions)

Our website: [www.sfh-tr.nhs.uk](http://www.sfh-tr.nhs.uk)

**Patient Experience Team (PET)**

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

**King’s Mill Hospital:** 01623 672222

**Newark Hospital:** 01636 685692

**Email:** [sfh-tr.PET@nhs.net](mailto:sfh-tr.PET@nhs.net)

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email [sfh-tr.PET@nhs.net](mailto:sfh-tr.PET@nhs.net).

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you. External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them.

If you require a full list of references (if relevant) for this leaflet, please email [sfh-tr.patientinformation@nhs.net](mailto:sfh-tr.patientinformation@nhs.net) or telephone 01623 622515, extension 6927.

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**INFORMATION FOR PATIENTS**

**The Butterfly Suite**

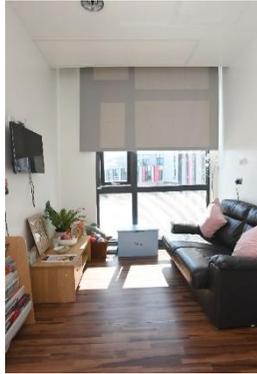


Outstanding Care,  
Compassionate People,  
Healthier Communities

## The Butterfly Suite

This purpose-built suite was designed to create an atmosphere of quiet and support. It is a safe space, creating the opportunity for families to spend as much time as they wish with their baby before being discharged home.

Enhanced by soft furnishings, pictures, plants, neutral colours, a kitchen area and a private bathroom, the Butterfly Suite allows families privacy, respect and dignity during their stay. We recognise that nothing can ease the pain of losing a loved one, however, this environment aims to prevent added distress and provide a pleasant space to create precious memories with baby.



We have two specialised 'Abi' cooling cots, which allow families to spend more time with their baby.



## Who can use the Butterfly Suite?

Any families experiencing a loss who are 20 weeks' gestation or more.

## Where is the Butterfly Suite?

The suite is situated at the end of the Sherwood Birthing Unit.

## Visiting times

There are no set visiting times. Family and friends can visit 24 hours a day, seven days a week at the family's discretion. All we ask is that friends and family respect the ward staff and are mindful of other patients on the ward.

## Parking

We advise that you park in any patient car park within the hospital. When leaving the Butterfly Suite please enquire about a free parking ticket.

## Contact us

At Sherwood Forest Hospitals, we recognise that care for our babies, parents and their extended family continues even after death. Our experienced bereavement services team provide a caring and compassionate service, offering support and reassurance, information and guidance.

## Key contacts:

- Bereavement Midwives - Louise Heath and Jess Rawson  
**Telephone:** 0774 1176 164 or 01623 622515, extension 3766 or 3047).  
**Email:** [Sfh-tr.bereavementmidwives@nhs.net](mailto:Sfh-tr.bereavementmidwives@nhs.net)
- Chaplaincy Team  
**Telephone:** 01623 622515, extension 3047 (between Monday and Friday, 9am to 5pm. Outside of these hours call 01623 622515 and ask to be put through to the Chaplaincy Team).  
**Email:** [Sfh-tr.chaplaincy@nhs.net](mailto:Sfh-tr.chaplaincy@nhs.net)

## Suggestions and donations

Please contact one of the bereavement midwives – details above.